



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 17, 2026

Madhava Padavala
MSP 2024 LLC
3834 Zaharas Ln
Okemos, MI 48864

RE: License #: AS250419309
Investigation #: 2026A0872033
Sugarbush House

Dear Madhava Padavala:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The script is cursive and fluid, with the first name "Susan" and last name "Hutchinson" clearly legible.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250419309
Investigation #:	2026A0872033
Complaint Receipt Date:	04/29/2026
Investigation Initiation Date:	04/29/2026
Report Due Date:	06/28/2026
Licensee Name:	MSP 2024 LLC
Licensee Address:	3834 Zaharas Ln Okemos, MI 48864
Licensee Telephone #:	(614) 477-1542
Administrator:	Madhava Padavala
Licensee Designee:	Madhava Padavala
Name of Facility:	Sugarbush House
Facility Address:	5631 Sugarbush Lane Flint, MI 48532
Facility Telephone #:	(810) 496-0002
Original Issuance Date:	09/09/2025
License Status:	REGULAR
Effective Date:	03/09/2026
Expiration Date:	03/08/2028
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
On 04/24/2026, Sugarbush House AFC issued an improper discharge notice to Resident A.	Yes

III. METHODOLOGY

04/29/2026	Special Investigation Intake 2026A0872033
04/29/2026	Special Investigation Initiated - Telephone
04/29/2026	Contact - Telephone call received I spoke to the LD, Madhava Padavala
04/29/2026	Contact - Document Received Documentation received from LD Padavala
04/29/2026	Contact - Telephone call received I spoke to Hurley medical social worker, Brittany Fern
05/04/2026	APS Referral I made an APS complaint
05/14/2026	Inspection Completed On-site Unannounced
05/20/2026	Contact - Document Sent I emailed the LD requesting information about this complaint
05/22/2026	Contact - Document Received
06/12/2026	Contact - Telephone call received I spoke to the LD, Madhava Padavala
06/12/2026	Contact - Telephone call made I spoke to APS Worker, Melanie Gallego about this complaint
06/15/2026	Contact - Telephone call made I interviewed Guardian A1

06/15/2026	Exit Conference I conducted an exit conference with LD Padavala.
06/15/2026	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: On 04/24/2026, Sugarbush House AFC issued an improper discharge notice to Resident A.

INVESTIGATION: On 04/29/2026, I received a telephone call from Madhava Padavala, licensee designee (LD) for Sugarbush House adult foster care facility. LD Padavala said that he has issued an emergency discharge notice for Resident A due to his aggressive and destructive behaviors. LD Padavala said that Resident A was transported to Hurley Medical Center after attempting to physically assault one of his staff. LD Padavala said that Resident A also engaged in property destruction of one of the windows in the facility which is going to cost approximately \$7,000 to repair. LD Padavala told me that he and his staff are no longer able to provide for Resident A's needs. LD Padavala has been working with Resident A's guardian to find a new placement for him but as of this date, a new placement has not been found. LD Padavala told me that in addition to physically aggressive behaviors and property destruction, Resident A has also not paid his agreed upon AFC housing fees since his move-in date in January 2026.

On 05/01/2026, I received a telephone call from Brittany Fern, social worker with Hurley Medical Center. SW Fern stated that on 04/24/2026, Resident A arrived at Hurley Medical Center for a psychiatric evaluation. Staff at his adult foster care facility said that Resident A had attempted to punch a staff member and he was physically aggressive. SW Fern stated that she is familiar with Resident A and she is aware that there have been some issues with Resident A's behavior. Resident A has been in and out of the hospital on multiple occasions but overall, Resident A is not appropriate for psychiatric inpatient treatment. SW Fern said that currently, Resident A is on the medical floor under observation because there is no medical reason to admit Resident A. According to SW Fern, Resident A's guardian was a family member who has since passed away. Resident A now has a public guardian and a conservator, but his money is being held up with Probate Court.

On 05/14/2026, I conducted an unannounced onsite inspection of Sugarbush House Adult Foster Care facility. I interviewed the home manager (HM), Breanna Tabb and observed three residents who were clean, dressed appropriately, and were properly supervised by HM Tabb.

HM Tabb confirmed that Resident A resided at Sugarbush House AFC for several months. HM Tabb also confirmed that Resident A exhibited numerous behavioral issues including attacking staff and property destruction. HM Tabb said that she and the other staff tried to assist Resident A and manage Resident A's behavior, but Resident A was

unmanageable. HM Tabb showed me the window which Resident A broke, and I observed that it was a floor to ceiling window that will need to be replaced. On 05/21/2026, I received an email from LD Padavala and AFC paperwork related to this complaint. Resident A resided at Sugarbush House AFC from 12/24/2025 – 04/24/2026. According to LD Padavala, Resident A was an emergency admission to his facility. Resident A did not have a guardian at the time but did have an open APS (Adult Protective Services) case. APS was able to petition the court and have a public guardian appointed. There was not a lot of information provided regarding Resident A's medical and mental health.

LD Padavala said that within a few days after moving in, he realized that his facility could not meet Resident A's needs, so he issued a 14-day discharge notice on 02/09/2026 to Guardian A1. Resident A attempted to elope from the facility, he engaged in property destruction, he attempted to physically assault staff and he scared the other residents. Residents' family members were concerned for the resident's safety, so LD Padavala assigned a staff member to supervise him from 8am-8pm each day. LD Padavala said that he continued working with Guardian A1 to find a new placement for Resident A but after several months of these behaviors, a new placement was not found. Therefore, the last time Resident A was admitted to Hurley Medical Center, LD Padavala refused to allow him to return to his facility when he was ready for discharge.

I reviewed a "14-day discharge notice" that was given to Guardian A1 on 02/09/2026. I reviewed numerous Incident/Accident Reports regarding Resident A's ongoing aggressive behaviors and property destruction. According to Resident A's Health Care Appraisal, he is diagnosed with schizophrenia, hypertension, Type II diabetes, tremors, and depression.

I reviewed Resident A's guardianship paperwork. According to this documentation, Adult Protective Services Worker (APS) Melanie Gallego filed guardianship paperwork with Genesee County Probate Court on 12/22/25. Melanie Gallego stated that Resident A suffers from schizophrenia, depression, essential tremors, hypertension, Type 2 diabetes, and aggressive behavior with memory impairment which makes him unable to make medical, financial, or personal decisions. Melanie Gallego requested the court appoint a professional guardian through Family Service Agency of Mid-Michigan.

On 06/12/2026, I spoke to LD Padavala via telephone. I told LD Padavala that I reviewed the paperwork he sent regarding this complaint and did not see that a 30-day notice was issued for Resident A. LD Padavala said that the previous licensee designee issued a 14-day notice to Resident A. I explained that a 14-day notice is not addressed in AFC licensing rules and is not appropriate. LD Padavala said that the previous licensee designee told him that she spoke to me, and I agreed with the 14-day notice, but I explained that I did not agree that the notice was acceptable. I told LD Padavala that based on the information I have received thus far, Resident A was given an improper discharge, and I will most likely be substantiating that rule violation.

On 06/12/2026, I spoke to APS Gallego about this complaint. APS Gallego confirmed that in December 2025, she petitioned the court to appoint a guardian for Resident A. The court appointed a professional guardian and a separate conservator for his finances. APS Gallego said that when she met with LD Padavala, she told him that Resident A's money was tied up in probate court, and it was not known when he would be able to start making his AFC payments. APS Gallego said that she also explained to LD Padavala that Resident A suffers from mental illness and he has problematic behaviors at times. According to APS Gallego, LD Padavala agreed to accept Resident A as an emergency placement despite these issues. APS Gallego told me that she later found out that LD Padavala was attempting to evict Resident A for non-payment of AFC rent and because of his problematic behaviors. APS Gallego said that she has been in contact with Guardian A1 who stated that LD Padavala did evict Resident A and said that she is still in the process of trying to get AFC payments from Resident A's conservator.

On 06/15/2026, I interviewed Guardian A1 via telephone. Guardian A1 confirmed that Resident A was placed at Sugarbush House AFC in January 2026 and he was discharged in April 2026. According to Guardian A1, Resident A has extreme behavioral issues that all his AFC placements have had difficulty managing. Guardian A1 said that shortly after being placed at Sugarbush House, Resident A began attacking staff and other residents and he was destroying property. Resident A was sent to Hurley Medical Center on numerous occasions, but they would give him an injection and send him back to the AFC without solving the problem of the behavioral issues. Staff at Hurley refused to accept Resident A for inpatient psychiatric treatment. Guardian A1 said that she felt LD Padavala tried to work with Resident A and he accepted him back from the hospital on multiple occasions but eventually, he and his staff could not meet Resident A's needs.

Guardian A1 said that according to her records, Resident A was last sent to Hurley Medical Center on 04/24/2026 and Sugarbush House staff refused to accept him back. Resident A remained at Hurley from 04/24/2026 until 05/14/2026 at which time he was placed at a different AFC home. Guardian A1 said that Resident A continued to exhibit extreme behaviors at this new placement and they have since given him a 30-day eviction notice as well. Guardian A1 confirmed that Sugarbush House refused to allow Resident A to return to their facility when he was ready for discharge in April 2026 but said that she understands that they could not meet his needs.

APPLICABLE RULE	
R 400.687	Resident admission and discharge policy; house rules; change of residency; provision of resident records.
	(7) A licensee shall not discharge a resident to a setting without an address or to a hospital emergency department.
ANALYSIS:	Resident A was admitted to Sugarbush House AFC on 12/24/20. On 02/09/2026, Resident A was issued a 14-day discharge notice. On 04/24/2026, Resident A was admitted to

	Hurley Medical Center but there was no medical reason to admit him, so he was ready for discharge. LD Padavala for Sugarbush House provided Resident A with an emergency discharge notice and refused to accept him back to his facility. Resident A remained at Hurley Medical Center from 04/24/2026 – 05/14/2026 because he did not have a suitable placement. I conclude that there is sufficient evidence to substantiate this rule violation at this time.
CONCLUSION:	VIOLATION ESTABLISHED

On 06/15/2026, I conducted an exit conference with the licensee designee, Madhava Padavala. I told LS Madhava Padavala that I have concluded my investigation and explained which rule violation I substantiated.

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.



June 16, 2026

Susan Hutchinson
Licensing Consultant

Date

Approved By:



June 16, 2026

Mary E. Holton
Area Manager

Date