



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 12, 2026

Michael Clark  
Northern Springs Management Co.  
6361 Myers Rd. NE  
Kalkaska, MI 49646

RE: License #: AL400294299  
Investigation #: 2026A0009025  
Meadow View AFC

Dear Mr. Clark:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- Specific time frame as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in cursive script that reads "Adam Robarge".

Adam Robarge, Licensing Consultant  
Bureau of Community and Health Systems  
Suite 11  
701 S. Elmwood  
Traverse City, MI 49684  
(231) 350-0939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL400294299
<b>Investigation #:</b>	2026A0009025
<b>Complaint Receipt Date:</b>	04/22/2026
<b>Investigation Initiation Date:</b>	04/23/2026
<b>Report Due Date:</b>	05/22/2026
<b>Licensee Name:</b>	Northern Springs Management Co.
<b>Licensee Address:</b>	6361 Myers Rd. NE Kalkaska, MI 49646
<b>Licensee Telephone #:</b>	(231) 632-7565
<b>Administrator:</b>	Michael Clark
<b>Licensee Designee:</b>	Michael Clark, Designee
<b>Name of Facility:</b>	Meadow View AFC
<b>Facility Address:</b>	5536 Gonyer Road Fife Lake, MI 49633
<b>Facility Telephone #:</b>	(231) 879-4023
<b>Original Issuance Date:</b>	08/01/2008
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/01/2025
<b>Expiration Date:</b>	01/31/2027
<b>Capacity:</b>	15
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL & AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A was found walking five miles from the facility. He was picked up and had soiled himself and had snot on his face.	Yes
Residents from the facility have been known to go through the neighbors' trash.	No

**III. METHODOLOGY**

04/22/2026	Special Investigation Intake 2026A0009025
04/23/2026	Special Investigation Initiated – Telephone call made to Complainant
04/30/2026	Inspection Completed On-site Interview with direct care worker Valerie Silvercrow Interview with Resident A
05/11/2026	Contact – Telephone call made to home manager Lynette Thompson
05/11/2026	Contact – Document received from home manager Lynette Thompson
05/11/2026	Contact – Telephone call made to home manager Lynette Thompson and direct care worker Valerie Silvercrow
05/11/2026	Contact – Telephone call made to Vera Cousins, home manager of neighboring adult foster care home.
05/11/2026	Contact – Telephone call made to neighbor on other side of Maple View AFC home
05/12/2026	Exit conference with licensee designee Michael Clark

**ALLEGATION: Resident A was found walking five miles from the facility. He was picked up and had soiled himself and had snot on his face.**

**INVESTIGATION:** I spoke to the complainant by telephone on April 23, 2026. I asked her to help me identify the adult foster care home in question since there are three on Gonyer Road in Fife Lake, Michigan. She was unable to help me identify which home they had reportedly dropped him off at. The complainant said that she and two other family members had noticed Resident A walking along Highway 31

going towards Kalkaska. They stopped to ask him if he needed a ride. He told them he was going to Kalkaska but in talking with him, they discovered that he lived at a nearby adult foster care home. She said that he was wearing a light jacket in cold weather and he had "snot frozen on his face and his pants were wet". They asked him if he wanted to be taken home and he agreed. The complainant said they drove him back to the home which was about five miles away from where they picked him up. She stated they did not get his name during the time they spoke with him and they did not talk to any staff at the facility.

I conducted an unannounced site visit at the Meadow View AFC home on April 30, 2026. I spoke with direct care worker Valerie Silvercrow at that time. I told her of the complaint of a resident walking miles from the home and needing to be brought back by passersby. She said that it was probably Resident A, as he is the only one who goes for walks. Ms. Silvercrow said that he does not have a guardian and is independent enough to go for walks. She said that they do like him to tell staff when he is leaving and to sign-out in a log they have for that purpose. I checked the log and noted that Resident A had signed-out on April 19 from 8:00 a.m. to 2:00 p.m. He had not signed out the day before when he had reportedly been picked up by the complainant. Ms. Silvercrow reported that she did not think he was in any significant danger during his walks. He makes good choices, like the fact that he doesn't go for walks during the winter. He doesn't like the cold and had just started going for walks again when the weather warmed up. She told me that she does keep track of Resident A and when he doesn't return by 7:30 or 8:00 p.m., she has called the police asking for help finding him. They have been able to find him surprisingly fast in those instances. It has happened a few times. The last time this happened was the Fall of 2025. I told her that the complainant reported that Resident A had seemed cold and inadequately dressed given the weather. She said that she knew there was one day that it was nice when he left the house but the weather changed as the day went on. Ms. Silvercrow said that it might have been the day they picked him up. She said that he likes to walk when it is nice out but doesn't seem to think that if he leaves when it is nice the weather might change later. He does not check any local weather forecast. I told Ms. Silvercrow that if they like him to tell them he is leaving the home on foot, they could check the weather for him and decide together what might be best.

I then spoke with Resident A. He told me that he does like to walk along the road. I asked him if he had been picked up by someone recently. He said yes, but he couldn't remember what day it was. Resident A said that they hadn't brought him all the way back but had dropped him off at the end of the road. Resident A admitted that sometimes he goes a little too far. He does like to walk and stated that he does always stay on the side of the road. I asked him if he was cold when he was picked up by the people who brought him back. He said that he didn't think so. He said he has a warm coat. I noted that he was wearing a North Face down-filled style coat. He was also wearing pants, socks, shoes and had a stocking cap on his head. Resident A said that at the time, he was wearing "about what I am wearing now". He

said that it might have started raining “after I got out there”. Resident A said that he likes walking and believes he is safe when he walks.

I spoke with home manager Lynette Thompson by telephone on May 11, 2026. She said that Resident A is allowed to go for walks. He comes and goes as he pleases. His sister helps him with his finances but he does not have a guardian. Ms. Thompson stated that she thought Resident A is fine as long as he doesn’t go too far. I asked if she would send me a copy of Resident A’s written assessment (BCHS-3265). She did send that document via text and I reviewed it at that time. I noted that for Moves Independently in the Community, the assessment indicated (Resident A) “May go for short walks”.

I spoke with home manager Lynette Thompson again by telephone on May 11, 2026. She agreed with me that five miles away from the facility is not a short walk. She and I decided that one mile away from the home was probably the outer limit of a “short walk”. I knew the facility to be on a rural road. I said this would probably take him to one end of the road going one way. I also suggested that if he wanted to walk a mile out and then a mile back, he could check-in with staff and then leave again if he wished. Ms. Thompson agreed that that sounded like a good idea.

I also spoke with Vera Cousins, home manager of the licensed adult foster care home next door. She said that she had seen Resident A out walking by her home which is about three or four miles away. Ms. Cousins said that he didn’t really seem to be causing any harm and was just walking on the side of the road.

<b>APPLICABLE RULE</b>	
<b>R 400.671</b>	<b>Resident care.</b>
	(4) A licensee shall provide supervision, protection, and personal care as specified in a resident’s assessment plan.
<b>ANALYSIS:</b>	Resident A was found five miles from the facility on or about April 18, 2026. He was reported to be inadequately dressed for the weather and seemed cold. Staff were not aware of how far from the facility he had gotten. Another person living in the community had seen him out by her house which is about three or four miles away. I reviewed Resident A’s written assessment that reported that he “may go for short walks”.  The licensee has not provided supervision as specified in Resident A’s assessment plan when he has been allowed to walk up to five miles away from the home without his whereabouts being known.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ALLEGATION: Residents from the facility have been known to go through the neighbors' trash.**

**INVESTIGATION:** I spoke to the complainant by telephone on April 23, 2026. I asked her about the report of residents having been known to go through neighbors' trash. She said that was something her sister had heard from people in the community, but she did not have any details. The complainant did not know who might have told her sister. I asked her if she would be willing to get me that information. She said that she would contact her sister and try to find out who had told her that and what they said.

I spoke with home manager Lynette Thompson and direct care worker Valerie Silvercrow by telephone on May 11, 2026. They both denied knowing of any of the residents ever going through the neighbors' trash. They denied that any neighbors had ever complained to them about this or that they had ever heard of this happening.

I spoke with Vera Cousins, home manager of the neighboring adult foster care home. I asked her if any residents from Maple View AFC home had ever been known to go through their garbage. She replied that they have never gone through their garbage but that Resident A had gone through their cigarette receptacle and made a bit of a mess. She thinks he was looking for longer butts to smoke. He probably would have seen their residents in the back gazebo smoking and gone back there for that. They told them that he couldn't do that and he never did it again. This happened several months ago. Ms. Cousins denied that it was a problem, they just didn't like him making a mess out there.

I spoke with the neighbor on the other side of the Maple View AFC home by telephone on May 11, 2026. She denied that anyone from the facility had ever gone through her garbage and she had never heard of it happening to anyone else nearby. The facility does have a garbage dumpster in front of the house and she does see the residents occasionally take bags of garbage out there to put in the garbage. She has not seen them going through the garbage, just throwing bags and other items into the dumpster.

I did not receive a call back from the complainant regarding any further details of the residents going through the neighbors' trash.

<b>APPLICABLE RULE</b>	
<b>R 400.681</b>	<b>Resident rights; licensee responsibilities</b>
	(1) A resident shall be treated with dignity and respect, free from exploitation, protected and safe.
<b>ANALYSIS:</b>	There was a reported incident of a resident going through the cigarette receptacle of the neighboring adult foster care home.

	<p>He made a mess when doing so and was told that he could not do that anymore. He did stop at that time. The person reporting this did not believe it was an ongoing issue and they had handled it with him personally. There was no further report of any of the residents going through the neighbors' garbage.</p> <p>Information was not discovered through this investigation that the residents were not treated with dignity and respect, free from exploitation, protected and safe.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

I completed an exit conference with licensee designee Michael Clark by telephone on May 12, 2026. I told him of the findings of the investigation and gave him the opportunity to ask questions.

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



05/12/2026

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Adam Robarge  
Licensing Consultant

Date

Approved By:



05/12/2026

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Jerry Hendrick  
Area Manager

Date