



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

April 21, 2026

Todd Dockerty
The Heritage Assisted Living Community
14420 S. Helmer Road
Battle Creek, MI 49015

RE: License #: AH130403563
The Heritage Assisted Living Community
14420 S. Helmer Road
Battle Creek, MI 49015

Dear Todd Dockerty:

Attached is the Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, the status of the license will remain unchanged. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 335-5985.

Sincerely,

Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH130403563
Licensee Name:	Battle Creek Assisted Living Operator, LLC
Licensee Address:	111 W. Ferry St. #1 Berrien Springs, MI 49103
Licensee Telephone #:	(574) 261-1124
Authorized Representative:	Todd Dockerty
Administrator:	Jamie Guilfoyle
Name of Facility:	The Heritage Assisted Living Community
Facility Address:	14420 S. Helmer Road Battle Creek, MI 49015
Facility Telephone #:	(269) 969-4000
Original Issuance Date:	12/10/2020
Capacity:	78
Program Type:	AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 04/20/2026

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 04/21/2026

No. of staff interviewed and/or observed 7
No. of residents interviewed and/or observed 15
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain. Resident funds not kept in trust.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Disaster plans reviewed and staff interviewed.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: AH130403563_SIR_2026A1028022: R 325.1913(2); CAP dated 02/23/2026
- Number of excluded employees followed up? N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
MCL 333.20173a	Covered facility; employees or applicants for employment; prohibitions; criminal history check; procedure; conditional employment or clinical privileges; knowingly providing false information as misdemeanor; prohibited use or dissemination of criminal history information as misdemeanor; review by licensing or regulatory department; conditions of continued employment; failure to conduct criminal history checks as misdemeanor; storage and retention of fingerprints; notification; electronic web-based system; definitions.
Review of the facility workforce background check account revealed SP2 did not complete the required fingerprints for employment.	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.
Review of Resident E's service plan revealed a lack of detail regarding her specific needs. On Resident E's medication administration record (MAR) there was instruction for staff to place a STOP sign on due to wandering. Review of Resident E's service plan read, " <i>Resident does not appear to be wandering into other rooms or exit seeking.</i> " The service plan was not reflected of Resident E's current care needs and behaviors.	
R 325.1931	Employees; general provisions.
	(7) The home's administrator or its designees are responsible for evaluating employee competencies.
Review of staff person (3)'s employee record revealed the facility administrator or its designees did not review SP3's competency in medication administration.	
R 325.1932	Resident medications.
	(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.

<p>Review of Resident F's MAR revealed Resident F was not administered the Clomipramine 25mg capsule on 04/03-04/06 due to waiting for pharmacy delivery. By not administering this medication and ensuring the timely delivery of medications, Resident F did not receive medication as prescribed by the licensed health care professional.</p>	
R 325.1932	Resident's medications.
	(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.
<p>Review of Resident E's MAR revealed Resident E was prescribed Lorazepam 0.5mg with instruction to administer one tablet by mouth every four hours as needed. Review of Resident E's service plan lacked detailed information on how the resident demonstrates anxiety/agitation and what behaviors require the administration of the medication or if staff can use nonpharmaceutical interventions.</p>	
R 325.1932	Resident medications.
	(3) Staff who supervise the administration of medication for residents who do not self-administer shall comply with all of the following: (b) Complete an individual medication log that contains all of the following information: (v) The initials of the individual who administered the prescribed medication.
<p>Review of Resident D's MAR revealed staff did not initial that the Diclofenac 1% gel was administered on 04/05/2026 at 5:00am.</p>	
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
<p>Inspection of the facility kitchen revealed that the facility kitchen contained items that were opened, unsealed, and were not dated (including but not limited to waffles, hamburgers, and cereal).</p>	

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Kimberly Host

04/21/2026

Licensing Consultant

Date