



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 25, 2026

Kimberly Lawler
PO Box 187
Port Sanilac, MI 48469

RE: License #: AM760402427
Investigation #: 2026A0572021
Carols A.F.C. Home

Dear Kimberly Lawler:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM760402427
Investigation #:	2026A0572021
Complaint Receipt Date:	01/30/2026
Investigation Initiation Date:	02/02/2026
Report Due Date:	03/31/2026
Licensee Name:	Kimberly Lawler
Licensee Address:	7795 W. Weidman Rd. Weidman, MI 48893
Licensee Telephone #:	(810) 404-1010
Administrator:	Carol Lawler
Licensee Designee:	N/A
Name of Facility:	Carols A.F.C. Home
Facility Address:	7252 Cedar Street Port Sanilac, MI 48469
Facility Telephone #:	(810) 622-8009
Original Issuance Date:	04/06/2020
License Status:	REGULAR
Effective Date:	10/06/2024
Expiration Date:	10/05/2026
Capacity:	12
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A, who is a 60-year-old insulin-dependent diabetic with dementia and a stroke history, resides at Carols AFC Home. Resident A has not seen a doctor since moving in because his guardian has not arranged any primary care or specialist appointments.	Yes

III. METHODOLOGY

01/30/2026	Special Investigation Intake 2026A0572021
01/30/2026	APS referral. APS made referral.
02/02/2026	Special Investigation Initiated - Telephone
02/02/2026	Contact - Telephone call made St. Clair's County Public Guardian's Office.
02/02/2026	Contact - Telephone call made Resident A's Case Manager.
02/02/2026	Contact - Document Received Resident A's Public Guardian.
03/12/2026	Inspection Completed On-site
03/13/2026	Contact - Document Received Licensee, Kimberly Lawler.
03/24/2026	Contact - Telephone call made Licensee, Kimberly Lawler.
03/25/2026	Contact - Telephone call made Harmony Cares Medical Group.
03/25/2026	Inspection Completed-BCAL Sub. Compliance
03/25/2026	Exit Conference Licensee, Kimberly Lawler.

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ALLEGATION:

Resident A, who is a 60-year-old insulin-dependent diabetic with dementia and a stroke history, resides at Carols AFC Home. Resident A has not seen a doctor since moving in because his guardian has not arranged any primary care or specialist appointments.

INVESTIGATION:

On 01/30/2026, the local licensing office received a complaint for investigation. Adult Protective Service (APS) denied their complaint and forwarded it to Licensing.

On 02/02/2026, contact was made with Sunrise Pace. It was indicated who Resident A's Case Manager is and that she is employed with St. Clair's Public Guardian's Office and Resident A is not a client with Sunrise Pace.

On 02/02/2026, contact was made with St. Clair's Public Guardian's Office. It was confirmed that Resident A is a client and Resident A's Case manager is. Resident A's Case Manager's phone number was received. She is currently out conducting home visits and will return to the office tomorrow. It is unknown if Resident A had seen a physician recently but was informed that Resident A moved into Carol's AFC Home in December 2025.

On 02/02/2026, a call was made to Resident A's Case Manager. A message was left requesting a return phone call.

On 02/02/2026, contact was made with Resident A's Public Guardian. She informed me that she would send out a message for licensing to receive a call back as she is unsure if services had been set up yet with Harmony Cares. She says that the AFC Owner is supposed to set services up. Resident A's Guardian Public shared that Resident A does frequently refuses care and has vascular dementia and mental health concerns.

On 03/12/2026, I made an unannounced onsite at Carol's AFC home, located in Sanilac County Michigan. I interviewed Licensee, Kimberly Lawler and I observed Resident A. Resident A was sitting at the dining room table eating lunch with the other residents. He appeared to be receiving adequate care and supervision.

On 03/12/2026, I interviewed Licensee, Kimberly Lawler regarding the allegation. She informed me that Resident A has not been to the doctor as of yet. The Guardian has recently set up for Home Med to come out to the home. She is waiting for Home Med to contact her as the Public Guardian's Office sent her a text message saying that it was set up. The home tried to set up an appointment with the in-home doctor that they use, but they didn't take Resident A's insurance. When they attempted to set up appointments with other doctor's offices in the area, they wouldn't speak with them because they are not the guardian. Kimberly Lawler says that there was a time when they could set up appointments with Harmony Care's Medical Group and they

would just send any medical reports or Health Care Appraisals to the guardian, but now they won't even allow them to make the initial appointments anymore. If the resident does not have a guardian, then the resident would have to make the appointment themselves and then sign a waiver for the home to have access to medical reports and permission to schedule future doctor appointments.

I reviewed the Resident Register. Resident A became a resident at Carol's AFC Home on 12/16/2026. Kimberly Lawler indicated that Resident A came to them as an Emergency Placement due to the previous home closing abruptly. I reviewed Resident A's record. Aside from the Health Care Appraisal, they received all the medications and paperwork for Resident A. Kimberly Lawler informed that she is aware that Resident A must be seen by a doctor but needs the guardian to initiate the process for them.

On 03/13/2026, I received an email from Licensee, Kimberly Lawler. It is a screenshot of a 02/20/2026 text message from the Public Guardian's Office. It states, "I have signed (Resident A) up with Home Med, so they should be coming out to see him soon."

On 03/24/2026, I made a phone call to the Public Guardian's Office and left a message for a return phone call.

On 03/24/2026, I contacted Licensee, Kimberly Lawler for any updates. She informed me that Resident A still has not been seen by a doctor. Home Med is supposed to contact them and come out for an in-service appointment.

On 03/25/2026, I called Harmony Cares Medical Group for confirmation on how residents of an AFC Home are able to schedule initial doctor's appointments. I was told that if the resident in an AFC Home has a Guardian, then the Guardian would have to schedule the appointment and if they don't have a guardian, then they will schedule their own appointments. The only time the home can schedule the appointment is if they have guardianship over the resident.

APPLICABLE RULE	
R 400.685	Resident admission; resident assessment plan; resident care agreement; health care appraisal.
	(10) A resident or resident's designated representative shall provide a written health care appraisal or a medical discharge summary by an appropriate health care professional that is completed within the 90-day period before admission. A written health care appraisal must be completed at least annually thereafter. If a written health care appraisal is not available at the time of an emergency

	admission, a licensee shall require that the appraisal be completed no later than 30 days after admission.
ANALYSIS:	Based on the interview of Licensee, Kimberly Lawler; and contact with Harmony Cares Medical Group, there is enough evidence to establish a licensing rules violation. Resident A moved into the home as an emergency placement on 12/16/2026. As of this date, Resident A still has not been seen by a doctor, although it appears that as of 02/20/2026, the Public Guardian's Office has initiated home services for Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

On 03/25/2026, an exit conference was held with Licensee, Kimberly Lawler. Kimberly Lawler was informed of the results of this special investigation.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this medium sized group home, pending the receipt of an acceptable corrective action plan (capacity 7-12)



03/25/2026

 Anthony Humphrey
 Licensing Consultant

 Date

Approved By:



03/25/2026

 Mary E. Holton
 Area Manager

 Date