



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 4, 2026

Cheryl Thomas-Hardy
PO Box 4317
Saginaw, MI 48606

RE: License #:	AS730354102
Investigation #:	2026A0872021
	Iowa's Place

Dear Cheryl Thomas-Hardy:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730354102
Investigation #:	2026A0872021
Complaint Receipt Date:	02/23/2026
Investigation Initiation Date:	02/23/2026
Report Due Date:	04/24/2026
Licensee Name:	Cheryl Thomas-Hardy
Licensee Address:	4462 E. Lakecress Drive Saginaw, MI 48603
Licensee Telephone #:	(989) 737-4010
Administrator:	Cheryl Thomas-Hardy
Licensee Designee:	Cheryl Thomas-Hardy
Name of Facility:	Iowa's Place
Facility Address:	2308 Iowa Saginaw, MI 48601
Facility Telephone #:	(989) 737-4010
Original Issuance Date:	05/14/2014
License Status:	REGULAR
Effective Date:	11/14/2024
Expiration Date:	11/13/2026
Capacity:	5
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The licensee designee, Cheryl Thomas-Hardy yells and cusses at Resident A.	No

III. METHODOLOGY

02/23/2026	Special Investigation Intake 2026A0872021
02/23/2026	APS Referral This complaint was referred by APS. Rebecca Robelin is the APS Worker
02/23/2026	Special Investigation Initiated - Letter I emailed APS Robelin regarding this complaint
02/25/2026	Inspection Completed On-site Unannounced
02/26/2026	Contact - Document Sent I asked the licensee for documentation related to this complaint
02/26/2026	Contact - Document Received Documentation received from LD
03/03/2026	Contact - Telephone call made I interviewed Guardian A1
03/03/2026	Exit Conference I conducted an exit conference with the licensee designee, Cheryl Thomas-Hardy

ALLEGATION: The licensee designee, Cheryl Thomas-Hardy yells and cusses at Resident A.

INVESTIGATION: On 02/23/2026, I exchanged emails with Adult Protective Services Worker, Rebecca Robelin. APS Robelin said that she met with Resident A who reported that the licensee designee (LD), Cheryl Thomas-Hardy yells at her and is mean to her. APS Robelin stated that she spoke to Guardian A1 who is in the process of moving Resident A to another facility. Guardian A1 told APS Robelin that Resident A tends to

“stir the pot” and she is not always credible. APS Robelin told me that she has concluded her investigation and she is not substantiating abuse or neglect.

On 02/25/2026, I conducted an unannounced onsite inspection of Iowa’s Place Adult Foster Care facility. I interviewed Resident A and LD Thomas-Hardy. Resident A said that she has lived at this facility since 10/09/25. Resident A said that LD Thomas-Hardy is mean to her. Resident A claims that last night, she asked LD Thomas-Hardy for more food and LD Thomas-Hardy said, “I don’t care you’re not getting anything because you think you’re special.” I asked Resident A if LD Thomas-Hardy cusses at her or calls her names and she said no. Resident A said that she feels like LD Thomas-Hardy raises her voice to her and she does not like it. Resident A also said that LD Thomas-Hardy tells her that she is “nasty.” According to Resident A, nobody else has heard LD Thomas-Hardy talk to her this way.

Resident A told me that she wants to move to another AFC facility where she has a friend. Resident A said that she has been talking with Guardian A1 who has agreed to move her to this new facility. Resident A said that she moves out of Iowa’s Place AFC in two days.

LD Thomas-Hardy denied that she has ever yelled at Resident A, called her “nasty”, or told her she will not give her any more food because she is “special.” LD Thomas-Hardy stated that Resident A has a colostomy bag and she does not practice good hygiene. LD Thomas-Hardy said that she has tried to encourage Resident A to take better care of herself and her colostomy bag, but Resident A has been resistant. LD Thomas-Hardy confirmed that Resident A wants to move to another facility and her guardian will be moving her tomorrow.

While at the facility, I observed and interacted with two other residents. Both residents were being properly supervised and cared for by LD Thomas-Hardy. I was unable to interview either resident because they were nonverbal.

On 03/03/2026, I interviewed Guardian A1 via telephone. Guardian A1 confirmed that he received information that LD Thomas-Hardy yells at Resident A and calls her names. According to Guardian A1, Resident A wanted to move to another AFC facility, and he feels that she may have embellished situations to make sure she could move. Guardian A1 told me that Resident A has been moved to a new facility and she no longer lives at Iowa’s Place AFC. Guardian A1 said that he does not have any concerns about the care or treatment that Resident A received at this facility, and he does not believe that LD Thomas-Hardy treated Resident A disrespectfully. Guardian A1 said that he has one other resident at this facility and he is happy with the care that resident is provided.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.

ANALYSIS:	<p>LD Thomas-Hardy said that she has not been mean to Resident A and she does not yell at her or call her names.</p> <p>Guardian A1 said that Resident A wanted to move to a different AFC facility, and he suspects that she may have embellished situations to make sure she could move. Guardian A1 stated that he does not have any concerns about the care or treatment that Resident A received, and he does not believe that LD Thomas-Hardy was disrespectful to Resident A.</p> <p>I concluded that there is insufficient evidence to substantiate this rule violation at this time.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 03/03/2026, I conducted an exit conference with LD Thomas-Hardy. I told her that I have concluded my investigation and I am not substantiating any rule violations at this time.

IV. RECOMMENDATION

I recommend no change in the license status.

Susan Hutchinson

March 4, 2026

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

March 4, 2026

Mary E. Holton Area Manager	Date
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