



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 12, 2026

Michael Clark
Northern Springs Management Co.
6361 Myers Rd. NE
Kalkaska, MI 49646

RE: License #: AL400294299
Investigation #: 2026A0870013
Meadow View AFC

Dear Michael Clark:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in dark ink, appearing to read "Bruce A. Messer". The signature is fluid and cursive, written in a professional style.

Bruce A. Messer, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL400294299
Investigation #:	2026A0870013
Complaint Receipt Date:	02/24/2026
Investigation Initiation Date:	02/27/2026
Report Due Date:	04/25/2026
Licensee Name:	Northern Springs Management Co.
Licensee Address:	6361 Myers Rd. NE Kalkaska, MI 49646
Licensee Telephone #:	(231) 632-7565
Administrator:	Michael Clark
Licensee Designee:	Michael Clark
Name of Facility:	Meadow View AFC
Facility Address:	5536 Gonyer Road Fife Lake, MI 49633
Facility Telephone #:	(231) 879-4023
Original Issuance Date:	08/01/2008
License Status:	REGULAR
Effective Date:	02/01/2025
Expiration Date:	01/31/2027
Capacity:	15
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL DEVELOPMENTALLY DISABLED, AGED

II. ALLEGATION(S)

	Violation Established?
An unknown resident was taken to the hospital emergency department and was found to have bedbugs on his body.	No
The home is dirty with bags of garbage on the porch, peeling paint, unfinished walls and ceilings, dirty and stained carpeting and damaged flooring.	Yes
Additional Findings	Yes

III. METHODOLOGY

02/24/2026	Special Investigation Intake 2026A0870013
02/24/2026	APS Referral This referral came from the Michigan Department of Health and Human Services, Protective Services Centralized Intake unit.
02/27/2026	Special Investigation Initiated - On Site Interview with home manager Lynette Thompson.
03/02/2026	Contact - Telephone call made Telephone interview with Licensee Designee Mike Clark.
03/11/2026	Inspection Completed-BCAL Sub. Compliance
03/11/2026	Exit Conference Completed with Licensee Designee Mike Clark.

ALLEGATION: An unknown resident was taken to the hospital emergency department and was found to have bedbugs on his body.

INVESTIGATION: On February 27, 2026, I conducted an unannounced on-site special investigation at the Meadow View AFC home. I met with home manager Lynette Thompson and informed her of the above stated allegations. Ms. Thompson acknowledged the existence of bed bugs in the facility and noted that a pest control company had been to the facility to treat the home for bedbugs as recently as two days ago. She further noted that this has been a periodic issue and Licensee Designee Michael Clark is responsive when informed of the existence of any pests or rodents in the home, and has the home treated whenever any are observed.

On March 2, 2026, I spoke by telephone with Licensee Designee Michael Clark. I informed him of the above stated allegations. Mr. Clark stated he is aware of the bedbugs and had his pest control contractor treat the facility as recently as “six days ago.” I requested that he provide documentation showing the most recent treatment.

On March 2, 2026, I received a copy of a billing invoice and inspection report provided to Mr. Clark by Apex Pest Control. This document states that Apex Pest Control inspected and treated the facility for bed bugs on February 24, 2026. The report reads, in part, as follows: It looks like die off is going very well with the bedbugs. It also notes that this is a “monthly inspection” and “pest control management devices” were set in various locations throughout the facility.

APPLICABLE RULE	
R 400.645	Environmental health.
	(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.
ANALYSIS:	Licensee Designee Michael Clark states, and provided documentation showing, that he has established an ongoing pest control program to treat and control bed bugs, and other pests, within the facility.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The home is dirty with bags of garbage on the porch, peeling paint, unfinished walls and ceilings, dirty and stained carpeting and damaged flooring.

INVESTIGATION: While conducting the February 27, 2026, on-site special investigation I observed numerous plastic “garbage” bags on the front porch of the facility. When I questioned Ms. Thompson about this, she stated that the bags were full of resident belongings and may contain bed bugs, which is why they are not in the facility and are on the porch. I instructed her to remove the bags from the porch, as this is a designated egress point, and store the materials at a different location. I also noted to Ms. Thompson that several of the bags contained items which appeared to be ruined, such as bags full of paperback books covered in wet/melting snow, or unserviceable and should be discarded, recycled or otherwise disposed of. One bag was filled with empty pop cans. I also stated to her that the washer and dryer, which appear to be inoperable, need to be removed from the driveway/garage area. Ms. Thompson and I walked throughout the facility. I observed:

- The ceiling in a resident bedroom, located off the west side of the living room, is unfinished drywall and is not painted. In this same resident bedroom, I observed paint to be peeling from one area of a wall.

- Several flooring tiles in the resident bathroom near the dining room are missing or broken. The ceiling in this bathroom has mold on it.
- The dining room flooring has broken tiles with parts of tiles missing completely exposing the underlayment.
- The carpeting in the northwest upper resident bedroom is excessively dirty, stained and worn.
- The carpeting in the upper hallway is torn and excessively worn.
- The ceiling in the upper southwest resident bedroom is partially unfinished with newer drywall exposed, unfinished and unpainted.

Mr. Clark stated that he is leasing the building and that his “landlord will not put any money into the building.” He further stated that he has limited financial resources to put into a building that he does not own. Mr. Clark stated that he would have the items from the front porch removed and will work to have the noted items listed above rectified.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	<p>(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.</p> <p>(2) Home furnishings and housekeeping standards must present a comfortable, clean, and orderly appearance.</p> <p>(5) Floors, walls, and ceilings must be cleanable, maintained clean, and in good repair.</p> <p>(8) Water closet compartments, bathrooms, and kitchen floor surfaces must be constructed and maintained to be reasonably impervious to water and allow the floor to be easily maintained in a clean condition.</p> <p>(15) Sidewalks, fire escape routes, and entrances must be kept reasonably free of hazards, such as ice, snow, and debris.</p>
ANALYSIS:	The Licensee is not maintaining the facility adequately for the health, safety and well-being of the occupants.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS: During the course of this special investigation, I noted that the kitchen stove/oven was in significant disrepair. I observed that the oven door was being held closed by a “bungy cord.” The gas operated stovetop was significantly stained and appeared to have a significant amount of burnt foot particles embedded in and around the burners.

Mr. Clark stated that he was unaware of the poor condition of the stove/oven and would have it replaced as soon as possible.

APPLICABLE RULE	
R400.665	Food Services
	(8) Kitchen appliances must be properly installed and maintained according to the manufacturer's instructions.
ANALYSIS:	The facility stove/oven is not being properly maintained or cleaned.
CONCLUSION:	VIOLATION ESTABLISHED

On March 11, 2026, I conducted an exit conference with Licensee Designee Michael Clark. I explained my findings as noted above. Mr. Clark stated he understood the finding, had no additional information to provide, nor questions to ask, concerning this special investigation.

IV. RECOMMENDATION

I recommend that, contingent upon the submission of an acceptable corrective action plan, the status of the license remain unchanged.

 March 12, 2026

Bruce A. Messer Date
Licensing Consultant

Approved By:

 March 12, 2026

Jerry Hendrick Date
Area Manager