



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

March 23, 2026

Achal Patel & Vivek Thakore
Divine Life Assisted Living Center 5 LLC
100
865 S Cedar St
Mason, MI 48858-2001

RE: License #: AL230404954
Investigation #: 2026A1033021
Divine Life Assisted Living Center 5 LLC

Dear Mr. Patel & Mr. Thakore:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Jana Lipps".

Jana Lipps, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL230404954
Investigation #:	2026A1033021
Complaint Receipt Date:	03/02/2026
Investigation Initiation Date:	03/02/2026
Report Due Date:	05/01/2026
Licensee Name:	Divine Life Assisted Living Center 5 LLC
Licensee Address:	100 865 S Cedar St Mason, MI 48858-2001
Licensee Telephone #:	(517) 708-8745
Administrator:	Cheri Lynn Weaver
Licensee Designee:	Achal Patel & Vivek Thakore
Name of Facility:	Divine Life Assisted Living Center 5 LLC
Facility Address:	1020 Eastbury Drive Lansing, MI 48917
Facility Telephone #:	(517) 708-8745
Original Issuance Date:	11/20/2020
License Status:	REGULAR
Effective Date:	05/20/2025
Expiration Date:	05/19/2027
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS

	AGED
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II. ALLEGATION(S)

	Violation Established?
Licensee is not using the Michigan Workforce Background Check account assigned to this facility to complete direct care staff fingerprints.	Yes

III. METHODOLOGY

03/02/2026	Special Investigation Intake 2026A1033021
03/02/2026	Special Investigation Initiated – Letter- Email correspondence from Area Manager, Dawn Timm, regarding allegation. Multiple email messages between licensee designee and adult foster care licensing team.
03/02/2026	APS Referral- No current suspicion of abuse, neglect, or exploitation.
03/03/2026	Contact - Document Received- Via email from Kerri Wheeler, DHR with Divine Living regarding delays.
03/03/2026	Contact - Document Received- Via email from MWBC unit updating status of accounts of facilities.
03/03/2026	Contact - Document Received- Via email, Kerri Wheeler, DHR, updating status of accounts.
03/04/2026	Contact - Document Received- Via email, Kerri Wheeler, DHR, and login issues have been resolved in MWBC.
03/10/2026	Inspection Completed On-site- Interview conducted with Director of Human Resources, Kerri Wheeler. Review of Michigan Workforce Background Check Portal completed.
03/20/2026	Exit Conference- Telephone call attempted. Voicemail left. Email follow-up sent to licensee designee, Achal Patel, and Administrator, Cheri Lynn Weaver.

ALLEGATION: Licensee is not using the Michigan Workforce Background Check account assigned to this facility to complete direct care staff fingerprints.

INVESTIGATION:

On 3/2/26, a complaint was filed regarding Divine Life Assisted Living Center 5 LLC, adult foster care facility (the facility). The complaint alleged that licensee designee, Achal Patel & Vivek Thakore, were not utilizing the Michigan Workforce Background Check System (MWBC) account assigned to the facility to fingerprint active employees. The complaint alleges that the account assigned to the facility had zero applicant fingerprints cleared as of 3/2/26. Adult Foster Care Licensing, Area Manager, Dawn Timm, communicated to licensee designee, Achal Patel, in January 2026, the requirements to comply with having direct care staff fingerprinted through the corresponding licensed adult foster care facility where they are currently employed.

On 1/23/26, Adult Foster Care Licensing Consultant, Julie Elkins, had email correspondence with Mr. Patel regarding Mr. Patel's usage of a MWBC account assigned for private duty care providers as his main account to fingerprint all employees under instead of using the individual MWBC accounts assigned to each of Mr. Patel's licensed adult foster care facilities. On 1/26/26 Adult Foster Care Licensing Consultant, Bridget Vermeesch, had email correspondence with Mr. Patel concerning this same matter and requested Mr. Patel to begin clearing all direct care staff members under the MWBC account associated with the licensed adult foster care facility where they are currently employed.

On 2/2/26 I sent email correspondence to Administrator, Cheri Lynn Weaver, providing the MWBC username for the facility as Ms. Weaver had emailed and requested this information. I did not receive any further communication that there was difficulty accessing the MWBC account for the facility.

On 2/27/26 Ms. Timm had email correspondence with Mr. Patel as a follow up to her previous discussion about the need to update each of Mr. Patel's licensed adult foster care facility MWBC accounts. Ms. Timm cited in this email that Mr. Patel had requested to be given until 2/28/26 to ensure all direct care staff are properly cleared through the correct MWBC account for the licensed adult foster care facility for which they work. Ms. Timm reported in this email that this time was allotted and a review of the MWBC system revealed that several accounts still had zero direct care staff members listed as being cleared to work in the facilities. With the information from Ms. Timm's audit of the MWBC system, Mr. Patel was advised that special investigations would be opened for each facility that continued to have zero applicants cleared in the system.

On 3/2/26 the Director of Human Resources for the facility, Kerri Wheeler, sent email correspondence to provide clarification regarding the delays of the direct care staff being fingerprinted through the appropriate MWBC accounts. She explained that a faxed request for login information for the licenses was faxed on 1/30/26, and she had

only received login information for a few of the licensed adult foster care facility accounts. She reported that a written request for access to each licensed adult foster care facility MWBC account was submitted and she is currently awaiting assistance with the approval process for the remaining facilities. Ms. Wheeler reported that she is following the instructions provided in the PowerPoint presentation titled, *Workforce Background Check, Information and Provider Responsibilities*. Attached to this email correspondence were separate letters written for each facility, addressed to the Workforce Background Check System. These letters were dated 1/30/26 and stated, "Per your requirements, the name and email address on the primary user account determine where correspondence is sent and should reflect the individual responsible for background checks. At this time, the primary user account login information for the following facility is unknown: Divine Living Centers of Haslett East. 5905 Edson St., Haslett, MI 48840." This document is signed by Administrator, Cheri Lynn Weaver.

On 3/3/26, the MWBC unit reported that login information has been sent for all active licenses for which Mr. Patel did not have access. The MWBC unit reported the login information was sent to Mr. Patel's email.

On 3/3/26, Ms. Wheeler confirmed that all login information has been received. Ms. Wheeler later responded reporting issues with setting up the accounts and a phone number for MWBC unit had been provided to assist with this issue.

On 3/4/26, Ms. Wheeler sent email correspondence reporting that all issues have been resolved and all accounts have been successfully set up. Ms. Wheeler reported they are actively working within accounts and assigning direct care staff to the appropriate facilities.

On 3/10/26 I conducted an audit of the MWBC system for the facility, prior to on-site investigation. I observed that there were zero employees cleared through the MWBC system for this account.

On 3/10/26, Adult Foster Care Licensing Consultants, Julie Elkins, Bridget Vermeesch, and I completed an unannounced onsite investigation at the corporate office of Divine Life Assisted Living Centers and interviewed Ms. Wheeler. Ms. Wheeler reported MWBC website has been updated with the correct active employees being assigned to each facility except for one. Ms. Wheeler reported that facility will be completed by the end of the day. Ms. Wheeler provided us with copies of a spreadsheet containing the names of the active employees for each of our individual facilities to complete an audit.

On 3/11/26, Ms. Wheeler provided Julie Elkins, Bridget Vermeesch, and I with a copy of an audit schedule she developed for the MWBC and all Divine Life Living Centers. The document provided a schedule of quarterly audit of the MWBC that will be completed by Ms. Wheeler.

On 3/18/26 I conducted an audit of the MWBC system for the facility. I compared this audit to a spreadsheet provided by Ms. Wheeler which identified the current direct care

staff assigned to the facility. I observed that all listed direct care staff had corresponding fingerprint results in the MWBC system.

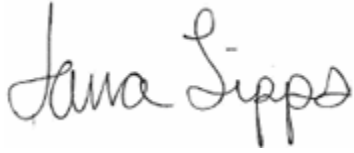
APPLICABLE RULE	
MCL 400.734b	Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions.
	(3) An individual who applies for employment either as an employee or as an independent contractor with an adult foster care facility or staffing agency and who has not been the subject of a criminal history check conducted in compliance with this section shall give written consent at the time of application for the department of state police to conduct a criminal history check under this section, along with identification acceptable to the department of state police. If the individual has been the subject of a criminal history check conducted in compliance with this section, the individual shall give written consent at the time of application for the adult foster care facility or staffing agency to obtain the criminal history record information as prescribed in subsection (4) or (5) from the relevant licensing or regulatory department and for the department of state police to conduct a criminal history check under this section if the requirements of subsection (11) are not met and a request to the Federal Bureau of Investigation to make a determination of the existence of any national criminal history pertaining to the individual is necessary, along with identification acceptable to the department of state police. Upon receipt of the written consent to obtain the criminal history record information and identification required under this subsection, the adult foster care facility or staffing agency that has made a good-faith offer of employment or an independent contract to the individual shall request the criminal history record information from the relevant licensing or regulatory department and shall make a request regarding that individual to the relevant licensing or regulatory department to conduct a check of all relevant registries in the manner required in subsection (4). If the requirements of subsection (11) are not met and a request to the Federal Bureau of Investigation to make a

	<p>subsequent determination of the existence of any national criminal history pertaining to the individual is necessary, the adult foster care facility or staffing agency shall proceed in the manner required in subsection (5). A staffing agency that employs an individual who regularly has direct access to or provides direct services to residents under an independent contract with an adult foster care facility shall submit information regarding the criminal history check conducted by the staffing agency to the adult foster care facility that has made a good-faith offer of independent contract to that applicant.</p>
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ANALYSIS:	<p>Based upon interviews conducted, documentation reviewed, and audits conducted of the Michigan Workforce Background Check system it can be concluded that the licensee designee was not in compliance with the MWBC requirements to have all direct care staff fingerprinted through the corresponding facility's MWBC account by 2/28/26. Ms. Timm, Ms. Elkins, and Ms. Vermeesch each had communication with Mr. Patel in the month of January 2026 highlighting the significance of correcting the presenting problem of having zero direct care staff cleared through the facility account after it has been identified that these direct care staff had been cleared through a MWBC account for private duty agencies. On 2/2/26 I provided Ms. Weaver the username of the facility MWBC account. Mr. Patel requested a deadline of 2/28/26 to come into compliance with the requirement to clear the direct care staff members to the corresponding facility accounts. On 2/27/26 an audit was conducted by Ms. Timm to check the status, and it was determined that the facility still had zero direct care staff cleared through the facility MWBC account. On 2/27/26 Ms. Timm reported to Mr. Patel that special investigations would be initiated on all facilities that currently had zero direct care staff cleared through the associated MWBC account. On 3/2/26 Ms. Wheeler provided documentation that on 1/30/26 Ms. Weaver had faxed communication to Michigan Workforce Background Check noting there were issues with accessing the assigned facility accounts. These communications did not list the associated license numbers, and provided names for the facilities that do not match the facility names currently assigned to each facility. At the time of the on-site investigation on 3/10/26, the list of direct care staff members provided did match the names of direct care staff members that had been cleared through the MWBC system for the facility. However, this took multiple efforts, audits, and communications to Mr. Patel, Ms. Weaver, and Ms. Wheeler, to finally achieve compliance with the requirement. Therefore, a violation has been established.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an approved corrective action plan, no change to the current status of the license recommended at this time.

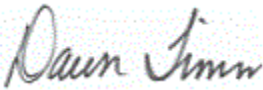


3/20/26

Jana Lipps
Licensing Consultant

Date

Approved By:



03/23/2026

Dawn N. Timm
Area Manager

Date