



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 21, 2025

Christina Cotton  
LakeHouse Three Rivers  
1215 N. Elm Street  
Three Rivers, MI 49093

RE: License #: AH750378305  
**LakeHouse Three Rivers**  
**1215 N. Elm Street**  
**Three Rivers, MI 49093**

Dear Christina Cotton:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in cursive script that reads "Julie Viviano".

Julie Viviano, Licensing Staff  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH750378305
<b>Licensee Name:</b>	Three Rivers AL LLC
<b>Licensee Address:</b>	1215 North Elm Street Three Rivers, MI 49093
<b>Licensee Telephone #:</b>	(646) 844-3600
<b>Authorized Representative:</b>	Christina Cotton
<b>Administrator/Licensee Designee:</b>	Abigail Mulholland
<b>Name of Facility:</b>	LakeHouse Three Rivers
<b>Facility Address:</b>	1215 N. Elm Street Three Rivers, MI 49093
<b>Facility Telephone #:</b>	(269) 279-0088
<b>Original Issuance Date:</b>	04/25/2017
<b>Capacity:</b>	61
<b>Program Type:</b>	AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 08/20/2025

Date of Bureau of Fire Services Inspection if applicable: N/A

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 8/20/2025

No. of staff interviewed and/or observed 10

No. of residents interviewed and/or observed 18

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain. The home does not hold resident funds in trust.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

<b>R 325.1932</b>	<b>Resident medications.</b>
	<b>(2) The giving, taking, or applying of prescription medications shall be supervised by the home in accordance with the resident's service plan.</b>
<b>ANALYSIS:</b>	Inspection revealed Resident A's morning medications were placed in applesauce and/or yogurt when being administered. The physician order read that Resident A's medications will be given with water. There is not a physician order for Resident A to receive medications in applesauce or yogurt. All resident medications must be applied and given in accordance with physician orders as written. Also, inspection revealed the A-Hallway medication cart was found unlocked with no staff present resulting in medications being easily accessible to anyone in the facility.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1970</b>	<b>Water supply systems.</b>
	<b>(7) The temperature of hot water at plumbing fixtures used by residents shall be regulated to provide tempered water at a range of 105 to 120 degrees Fahrenheit.</b>
<b>ANALYSIS:</b>	Inspection revealed no records or documentation that hot water plumbing fixtures used by residents were tested to ensure the water was tempered at a range of 105 to 120 degrees Fahrenheit.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1972</b>	<b>Solid wastes.</b>
	<b>All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept</b>

	<b>covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.</b>
<b>ANALYSIS:</b>	Inspection of the facility revealed multiple garbage or rubbish containers in the common areas of the assisted living area, the dining room, the spa rooms, the laundry areas, and the activities room without tight-fitting lids. All garbage and rubbish shall be kept in leakproof, nonabsorbent containers to prevent cross-contamination.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1976</b>	<b>Kitchen and dietary.</b>
	<b>(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.</b>
<b>ANALYSIS:</b>	On-site inspection revealed multiple food items were found unlabeled in the employee lounge and the activities room. These items were not labeled with the appropriate open date, and it could not be determined if the food items were safe for human consumption. An open date must be placed on food items served to residents in the facility once opened.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1979</b>	<b>General maintenance and storage.</b>
	<b>(3) Hazardous and toxic materials shall be stored in a safe manner.</b>
<b>ANALYSIS:</b>	Inspection revealed hazardous and toxic chemicals along with sharps in unlocked cabinets in the activities room. The items were easily accessible to anyone in the facility, and this presents a potential risk of ingestion, harm and/or injury to residents in the home with impaired cognition and/or function.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

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**IV. RECOMMENDATION**

Receipt of an acceptable corrective action plan is requested and due by 9/5/2025.

*Julie Hinds*

8/21/2025

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Date

Licensing Consultant