



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

February 12, 2026

Carol Del Raso  
Riley's Grove Assisted Living  
9481 Pentatech  
Zeeland, MI 49464

RE: License #: AH700396224  
**Riley's Grove Assisted Living**  
**9481 Pentatech**  
**Zeeland, MI 49464**

Dear Carol Del Raso:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (517) 335-5985.

Sincerely,

Julie Viviano, Licensing Staff  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH700396224
<b>Licensee Name:</b>	Riley's Grove Assisted Living, LLC
<b>Licensee Address:</b>	Ste 200 3196 Kraft Ave. SE Grand Rapids, MI 49512
<b>Licensee Telephone #:</b>	(616) 748-0565
<b>Authorized Representative:</b>	Carol Del Raso
<b>Administrator/Licensee Designee:</b>	Tawney Paszkowski
<b>Name of Facility:</b>	Riley's Grove Assisted Living
<b>Facility Address:</b>	9481 Pentatech Zeeland, MI 49464
<b>Facility Telephone #:</b>	(616) 748-0565
<b>Original Issuance Date:</b>	11/16/2020
<b>Capacity:</b>	70
<b>Program Type:</b>	AGED ALZHEIMERS

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 2/10/2026

Date of Bureau of Fire Services Inspection if applicable: N/A

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 2/10/2026

No. of staff interviewed and/or observed 12

No. of residents interviewed and/or observed 31

No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain. The home does not keep resident funds in trust.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

<b>R 325.1913</b>	<b>Licenses and permits; general provisions.</b>
	<b>(2) The applicant or the authorized representative shall give written notice to the department within 5 business days of any changes in information as submitted in the application pursuant to which a license, provisional license, or temporary nonrenewable permit has been issued.</b>
<b>ANALYSIS:</b>	The applicant or authorized representative did not provide the department with written notice within 5 business days that the appointment of administrator had changed in August 2025. Therefore, the facility is in violation.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1923</b>	<b>Employee's health.</b>
	<b>(2) A home shall provide initial tuberculosis screening at no cost for its employees. New employees shall be screened within 10 days of hire and before occupational exposure.</b>
<b>ANALYSIS:</b>	Review of 6 employee records revealed that while employees received the TB screenings, 1 employee's TB screening was completed outside of the 10 days of hire. Therefore, the facility is in violation.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1975</b>	<b>Laundry and linen requirements.</b>
	<b>(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following:</b> <b>(a) A separate soiled linen storage room.</b> <b>(b) A separate clean linen storage room.</b>
<b>ANALYSIS:</b>	<p>Inspection revealed clean linens were found stored in the assisted living unit and the memory care unit with other miscellaneous items. This poses a risk for cross-contamination. Clean linens must have a designated separate storage room.</p> <p>Inspection also revealed soiled linen items were found stored in the assisted living unit and the memory care unit with other miscellaneous items. This poses a risk for cross-contamination. Soiled linens must have a designated and separate storage space from all other items. Therefore, the facility is in violation.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

<b>R 325.1979</b>	<b>General maintenance and storage.</b>
	<b>(3) Hazardous and toxic materials shall be stored in a safe manner.</b>
<b>ANALYSIS:</b>	<p>Inspection revealed hazardous and toxic chemicals were found unsecured under the sink and in an unlocked wall closet in the memory care unit. The items were easily accessible to anyone in the facility, and this presents a potential risk of ingestion, harm, and/or injury to residents in the home with impaired cognition and/or function. Therefore, the facility is in violation.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

Receipt of an acceptable corrective action plan is requested and due by 2/27/2026.

*Julie Hiano*

2/12/2026

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Licensing Consultant

Date