



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

February 19, 2026

Achal Patel
Divine Life Assisted Living of Dewitt 3 Inc.
2045 Birch Bluff Dr
Okemos, MI 48864

RE: License #: AL190418056
Investigation #: 2026A0577021
Divine Life Assisted Living of Dewitt 3

Dear Mr. Patel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Bridget Vermeesch

Bridget Vermeesch, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL190418056
Investigation #:	2026A0577021
Complaint Receipt Date:	02/10/2026
Investigation Initiation Date:	02/11/2026
Report Due Date:	04/11/2026
Licensee Name:	Divine Life Assisted Living of Dewitt 3 Inc.
Licensee Address:	2045 Birch Bluff Dr Okemos, MI 48864
Licensee Telephone #:	(517) 898-2431
Administrator:	Cheri Weaver
Licensee Designee:	Achal Patel
Name of Facility:	Divine Life Assisted Living of Dewitt 3
Facility Address:	STE 3 1177 SOLON RD DEWITT, MI 48820
Facility Telephone #:	(517) 484-6980
Original Issuance Date:	06/03/2024
License Status:	REGULAR
Effective Date:	12/02/2024
Expiration Date:	12/01/2026
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A was served chicken even though Resident A is allergic to chicken and this allergy was documented.	Yes

III. METHODOLOGY

02/10/2026	Special Investigation Intake, 2026A0577021.
02/11/2026	Special Investigation Initiated - Telephone Jana Lipps, AFC Licensing Consultant.
02/12/2026	Contact - Document Received Via email, copy of AFC Assessment Plan.
02/13/2026	Inspection Completed On-site
02/13/2026	Contact - Document Received, Via email, copy of IR.
02/13/2026	Inspection Completed-BCAL Sub. Compliance
02/17/2026	Exit Conference with licensee designee Achel Patel and Cheri Weaver administrator.

ALLEGATION: Resident A was served chicken even though Resident A is allergic to chicken and this allergy was documented.

INVESTIGATION:

The complaint received on February 10, 2026, alleged that Resident A was being severely neglected and was sent to hospital with sepsis, due to a rash and UTI not being treated by the facility. This allegation is being investigated under SIR# 2026A1033016. This complaint also alleged that Resident E not being bathed, causing a yeast infection. This allegation is being investigated under SIR#2026A0577018.

On February 10, 2026, a complaint was received alleging that Resident A is being served chicken even though Resident A is allergic to chicken and this allergy was documented. This exposure to chicken caused Resident A to have an allergic reaction. The complaint reported that the kitchen staff were not aware of resident food allergies or special diets, including Resident A's allergy to chicken.

On February 10, 2026, I reviewed Resident A's *Assessment Plan for AFC Residents* that was received prior to this complaint. In the section titled *Health Care Assessment-*

B. Special Diets, it documented : “yes”, Allergies to chicken, mushrooms, shellfish, eggs, and tree nuts;” and under the section titled, *Other Difficulties* it documented, “Food Allergies.”

On February 12, 2026, I interviewed direct care staff (DCS) Joslyn Hofstetter who reported on January 22, 2026, broccoli cheese soup was served for lunch. DCS Hofstetter reported she asked Mohammad Altoobil, Kitchen Manager and other kitchen staff a couple of times if there was chicken in the soup and DCS Hofstetter was told “no” by all kitchen staff and management. DCS Hofstetter reported the kitchen staff and direct care staff served residents lunch with no concerns until DCS Hofstetter started to eat some soup and found a chicken bone in her soup. DCS Hofstetter reported she asked kitchen manager Mohammed Altoobil if there was chicken in the soup because she found a bone in hers and Mr. Altoobil confirmed there was chicken in the soup. DCS Hofstetter reported she stated, “what? we served this soup to [Resident A] because I was told there was no chicken in the soup and [Resident A] is allergic to chicken.” DCS Hofstetter reported she ran to Resident A’s room and asked Resident A if she had eaten any of the soup and Resident A stated, “yes, why is there chicken in it?” DCS Hofstetter reported she contacted Zize Gashi, Director of Facility Operations, and got Resident A’s epi pen from the medication cart which Ms. Gashi, administered. DCS Hofstetter reported 911 was called, Resident A’s son was notified of the incident, and Resident A being sent to the hospital.

On February 13, 2026, via email from direct care staff member Camie Fisher, whose role is home manager, I received a copy of an *AFC Licensing Division-Incident/Accident Report (IR)* completed on January 22, 2026, at 12:00pm which documented that Resident A had three sips of soup when it was noticed by staff the soup had chicken in it. The IR documented that Resident A’s epi-pen was administered, 911 was called and Resident A was taken to the hospital. The IR documented moving forward only the kitchen manager will deliver meals to residents with special diets.

On February 13, 2026, I conducted an unannounced onsite investigation, and I interviewed Mr. Altoobil who acknowledged that Resident A was served soup with chicken in it even though Resident A is allergic to chicken. Mr. Altoobil stated, “as the kitchen manager, I take full responsibility for what happened when [Resident A] was served the soup with chicken in it.” Mr. Altoobil reported there are lists in the kitchen that document resident food allergies and special diets. Mr. Altoobil reported on January 22, 2026, there were newer kitchen staff and direct care staff working. Mr. Altoobil was delivering the lunchtime meal to the other two at this time of this incident. Mr. Altoobil stated upon returning he was asked by a direct care staff if there was chicken in the soup and Mr. Altoobil said, “yes.” Mr. Altoobil reported it was at this time that Mr. Altoobil was notified that the soup had been delivered to Resident A’s bedroom who has a known food allergy to chicken. During the onsite investigation Mr. Altoobil showed me the new process for residents with special diets and food allergies. Mr. Altoobil had prepared a list of residents that require special diets and/or have food allergies which are hung throughout the kitchen and with the menus. I observed these lists. Mr. Altoobil

also identified seating areas and food trays with a colored placemat as notification of special diet or food allergies. This was also observed as well.

APPLICABLE RULE	
R 400.671	Resident care.
	(4) A licensee shall provide supervision, protection, and personal care as specified in a resident's assessment plan. A hospice service plan, do-not resuscitate order, or any other advance directive must be included as an addendum to the resident assessment and maintained with the assessment plan in the resident's record.
ANALYSIS:	Based on the investigation, I determined that on January 22, 2026, Resident A was served soup that contained chicken even though Resident A is allergic to chicken and the allergy was documented. Consequently, Resident A was not provided with supervision, protection, and personal care as specified in a resident's assessment plan. Resident A's <i>Assessment Plan for AFC Residents</i> documented her allergy to chicken and the kitchen manager confirmed his awareness of this allergy.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, it is recommended that the current status of the license remains unchanged.

Bridget Vermeesch

02/19/2026

Bridget Vermeesch
Licensing Consultant

Date

Approved By:

Dawn Timm

02/19/2026

Dawn N. Timm
Area Manager

Date