



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

December 16, 2025

Dustin Burritt  
Grand Vista Living, LLC  
295 Leonard Drive  
Coldwater, MI 49036

RE: License #: AL130363312  
Investigation #: 2026A1032001  
Grand Vista Of Marshall

Dear Dustin Burritt:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL130363312
<b>Investigation #:</b>	2026A1032001
<b>Complaint Receipt Date:</b>	10/02/2025
<b>Investigation Initiation Date:</b>	10/06/2025
<b>Report Due Date:</b>	11/01/2025
<b>Licensee Name:</b>	Grand Vista Living, LLC
<b>Licensee Address:</b>	295 Leonard Drive Coldwater, MI 49036
<b>Licensee Telephone #:</b>	(517) 227-4055
<b>Administrator:</b>	Dustin Burritt
<b>Licensee Designee:</b>	Dustin Burritt
<b>Name of Facility:</b>	Grand Vista Of Marshall
<b>Facility Address:</b>	208 Winston Drive Marshall, MI 49068
<b>Facility Telephone #:</b>	(517) 227-4055
<b>Original Issuance Date:</b>	06/15/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/22/2024
<b>Expiration Date:</b>	11/21/2026
<b>Capacity:</b>	20
<b>Program Type:</b>	AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A was mistreated and denied visits.	No
Additional Findings	No

## III. METHODOLOGY

10/02/2025	Special Investigation Intake 2026A1032001
10/06/2025	Special Investigation Initiated - Letter email correspondence between AFC consultant Kevin Sellers and assigned investigator Dwight Forde.
11/06/2025	Inspection Completed-Onsite
12/09/2025	Contact - Document Sent Email request for Resident A's care agreement and assessment plan
12/15/2025	Exit Conference

### **ALLEGATION:**

**Resident A was mistreated and denied visits.**

### **INVESTIGATION:**

On 11/6/25, I interviewed Resident A in the facility. Resident A denied ever being locked out of his room or being denied visitation. He reported that Relative A1 had filed a lawsuit but had recently terminated the proceedings. He indicated that Relative A1 had recently visited him at the facility. He reported that about five months ago his car and license were taken away. He tried to leave but it was too cold to do so, so he returned to his room. I asked Resident A to assess the level of care that he receives in the facility and he responded that he is well taken care of. He discussed being hospitalized at Oaklawn Hospital but admitted that he was

unclear about the details. He stated that soon after he was discharged he was admitted to the facility. Details of his hospitalization included skidding on a side walk and needing plastic surgery. With regard to his medications, he stated that his doctor recently discontinued a prescription designed to promote bowel movements.

On 11/12/25, I interviewed Relative A1 by telephone. Relative A1 stated that she was improperly removed from the facility during her last visit with Resident A. Relative A1 stated that there have been no visits since March 2025. Relative A1 reported that she was initially unaware that Resident A had been admitted to the facility. Relative A1 stated that the crux of the complaint centered on being unlawfully removed from the facility during a visit. She reported that police arrived, the licensee produced a document stating that further visits would need to be supervised by the Resident A's representative/durable power of attorney (DPOA).

I interviewed Relative A2 by telephone. Relative A2 reported that during their last visit, he brought in a TV remote for Resident A. He commented that during the visit, Resident A tried to return to his room but found that it was locked, and the staff told Resident A that he had probably locked it himself. Relative A2 stated that Resident A was told that he needed to contact another relative to gain access to his room. Relative A2 stated that he barely spoke at the visit, but during a meeting with the facility director, they were told that they had upset Resident A and needed to leave the facility. Relative A2 stated that they were advised that any further visits needed to be coordinated with Resident A's durable power of attorney (DPOA).

<b>APPLICABLE RULE</b>	
<b>R 400.681</b>	<b>Resident rights; licensee responsibilities.</b>
	<b>(3) A licensee and staff shall respect and safeguard all of the following resident rights to:</b>  <b>(p) Be treated with consideration and respect with due recognition of personal dignity, individuality, and need for privacy.</b>
<b>ANALYSIS:</b>	Resident A denied being mistreated by the facility, which is consistent with statements he made in a previous investigation. Relative A1 did acknowledge that when her visit was cut short and she was asked to leave, that a document was produced limiting her to supervised visits. At this time, Resident A has no visitation restrictions. Therefore there is insufficient evidence to establish a violation.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 12/15/25, during my exit conference with licensee designee Dustin Burritt, he disclosed that the facility did not retain the document adjusting the visitation schedule, because it no longer applies; Resident A has no visitation restrictions at this time. I shared my findings with Mr. Burritt.

#### IV. RECOMMENDATION

I recommend no change to the status of this license.



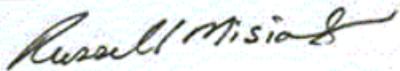
12/16/25

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Dwight Forde  
Licensing Consultant

Date

Approved By:



2/5/26

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Russell B. Misiak  
Area Manager

Date