



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

February 12, 2026

Lexi Cousino  
Allegria Village  
15101 Ford Road  
Dearborn, MI 48126

RE: License #: AH820409060  
Investigation #: 2026A1035022  
Allegria Village

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jennifer Heim".

Jennifer Heim, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909  
(313) 410-3226  
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH820409060
<b>Investigation #:</b>	2026A1035022
<b>Complaint Receipt Date:</b>	01/30/2026
<b>Investigation Initiation Date:</b>	02/03/2026
<b>Report Due Date:</b>	03/01/2026
<b>Licensee Name:</b>	HFV Opco, LLC
<b>Licensee Address:</b>	Suite K, 395 Pearsall Avenue Cedarhurst, NY 11516
<b>Licensee Telephone #:</b>	(516) 371-9500
<b>Authorized Representative/ Administrator</b>	Lexi Cousino
<b>Name of Facility:</b>	Allegria Village
<b>Facility Address:</b>	15101 Ford Road, Dearborn, MI 48126
<b>Facility Telephone #:</b>	(313) 584-1000
<b>Original Issuance Date:</b>	09/30/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/01/2025
<b>Expiration Date:</b>	07/31/2026
<b>Capacity:</b>	132
<b>Program Type:</b>	AGED ALZHEIMERS

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A is not receiving medications as ordered.	Yes
Additional Findings	No

The complainant identified some concerns that were not related to licensing rules and statutes for a home for the aged. Therefore, only specific items pertaining to homes of the aged provisions of care were considered for investigation. The following items were that that could be considered under the scope of licensing.

## III. METHODOLOGY

01/30/2026	Special Investigation Intake 2026A1035022
02/02/2026	Contact - Telephone call made phone interview with complainant
02/03/2026	Special Investigation Initiated - Letter
02/05/2026	Contact - Face to Face
02/12/2026	Inspection Complete. BCAL Sub-Compliance.
02/12/2026	Exit Conference.

### **ALLEGATION:**

Resident A is not receiving medications as ordered.

### **INVESTIGATION:**

On January 30, 2026, the Department received a complaint forwarded from Adult Protective Services (APS) which made allegations that the facility had not been administering medications to Resident A as ordered. APS did not open an investigation pertaining to the allegations.

On February 3, 2026, a phone interview was conducted with Resident A. Resident A continued to state concerns related to money. Writer was unable to redirect Resident A. Resident A did not repeat allegations of mistreatment or not getting medications as ordered.

On February 5, 2026, an onsite investigation was conducted. While onsite, I interviewed Lexi Cousino Authorized Representative who states the facility has a difficult time meeting Resident A's needs related to refusal of care and becoming agitated. The Authorized Representative states Resident A has an appointed guardian whom the facility is working with.

Resident A was not available during onsite investigation related to being out of the facility at an appointment.

Through record review Resident A refused the majority of prescribed medications in the months of December, January, and February with the charted reason as "Resident refused" There were multiple does of Albuterol, Allopurinol, Amlodipine, Aspirin, Sinemet, Ciclopirox, Mirtazapine MiraLAX, Propranolol, and Refresh Optiva Advance with missed documentation. There is no progress notes entered reflecting that facility had reached out to Resident A's primary physician to address continued medication refusals.

<b>APPLICABLE RULE</b>	
<b>R 325.1932</b>	<b>Resident medications.</b>
	<p><b>(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional.</b></p> <p><b>(3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident, then the home shall comply with all of the following provisions:</b></p> <p><b>(f) Contact the appropriate licensed health care professional if a resident repeatedly refuses prescribed medication or treatment. The home shall follow and record the instructions given.</b></p>
<b>ANALYSIS:</b>	<p>Resident A repeatedly refused all medications throughout the months of December, January, and February. There is no documentation to indicate the home contacted the appropriate licensed professional to address repeated medication refusals.</p> <p>There were multiple missed documented doses of medication observed on the medication administration record in the months of December, January, and February.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**



02/11/2025

---

Jennifer Heim, Health Care Surveyor      Date  
Long-Term-Care State Licensing Section

Approved By:



02/12/2026

---

Andrea L. Moore, Manager      Date  
Long-Term-Care State Licensing Section