



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 24, 2025

Roland Higgs
Family Living Center Inc.
Suite 220
2350 Franklin Rd.
Bloomfield Hills, MI 48302

RE: License #: AS630012322
Dawn Lane House
4112 Dawn Lane
West Bloomfield, MI 48323
AMENDED REPORT
Original Report date: 07/08/2025

Dear Mr. Higgs:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Sara E. Shaughnessy". The signature is written in black ink and is positioned below the word "Sincerely,".

Sara Shaughnessy, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd. Ste 9-100
Detroit, MI 48202
(248) 320-3721

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License#: AS630012322

Licensee Name: Family Living Center Inc.

Licensee Address: Suite 220
2350 Franklin Rd.
Bloomfield Hills, MI 48302

Licensee Telephone #: (248) 334-5330

Licensee/Licensee Designee: Roland Higgs

Administrator: Roland Higgs

Name of Facility: Dawn Lane House

Facility Address: 4112 Dawn Lane
West Bloomfield, MI 48323

Facility Telephone #: (248) 626-0276

Original Issuance Date: 01/22/1981

Capacity: 6

Program Type: DEVELOPMENTALLY DISABLED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 07/01/2025

Date of Bureau of Fire Services Inspection if applicable: NA

Date of Environmental/Health Inspection if applicable: NA

No. of staff interviewed and/or observed 2

No. of residents interviewed and/or observed 4

No. of others interviewed 0 Role: [REDACTED]

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication record(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
The onsite inspection did not take place during a mealtime, an adequate food supply was observed.
- Fire drills reviewed? Yes No If no, explain.
- Fire safety equipment and practices observed? Yes No If no, explain.
- E-scores reviewed? (Special Certification Only) Yes No N/A
If no, explain.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes No If no, explain.
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: 07/06/2023; MCL 400.734b, R 330.1803, R 400.14203, R 400.14312 N/A
- Number of excluded employees followed-up? N/A
- Variances? Yes (please explain) No N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

R 400.14203	Licensee and administrator training requirements.
	<p>(1) A licensee and an administrator shall complete the following educational requirements specified in subdivision (a) or (b) of this subrule, or a combination thereof, on an annual basis:</p> <p>(a) Participate in, and successfully complete, 16 hours of training designated or approved by the department that is relevant to the licensee's admission policy and program statement.</p>
<p>There was no verification that licensee designee, Roland Higgs, completed at least 16 hours of training in 2024.</p>	
R 400.14205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	<p>(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the physician's knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.</p>
<p>There was no verification of direct care staff member, Ramia Temple, having a statement signed by a licensed physician or his designee attesting their knowledge of her physical health.</p>	
R 400.14208	Direct care staff and employee records.
	<p>(1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:</p> <p>(f) Verification of reference checks.</p>

There were no reference checks on file for direct care staff member, Bertina Seaton.	
R 400.14507	Means of egress generally.
	(5) A door that forms a part of a required means of egress shall be not less than 30 inches wide and shall be equipped with positive-latching, non-locking-against-egress hardware.
The second means of egress on the first floor is a door wall, that is not equipped with positive-latching, non-locking-against-egress hardware.	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



07/08/2025

Sara Shaughnessy
Licensing Consultant

Date

**AMENDED REPORT
LICENSING STUDY REPORT**

PURPOSE:

The purpose of this amended report is to remove rule violation R 400.1457 contained in the renewal licensing study report dated 07/08/2025.

METHODOLOGY:

09/23/2025	Contact- Document received I received an email indicating licensee, Roland Higgs, is requesting a conference regarding the violation of R 400.1457.
09/24/2025	Contact- Face to Face A video conference was held, via Zoom, with licensee designee, Roland Higgs, area manager, and licensing consultant.
09/25/2025	Contact – Document received I reviewed the technical assistance guide regarding the use of a patio door as a means of egress.

DESCRIPTION OF FINDINGS AND CONCLUSION:

In section III under heading “Description of Findings and Conclusion” on the licensing study report for Dawn Lane House, I cited rule R 400.1457:

Means of Egress Generally

(5) A door that forms a part of a required means of egress shall not be less than 30 inches wide and shall be equipped with positive-latching, non-locking-against-egress hardware.

The door in question is a sliding glass patio door with a flip latch lock that is used as means of egress.

Upon further review of the technical assistance manual, I found the following information regarding using sliding glass doors as a means of egress:

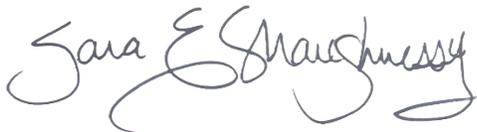
The rules do not prohibit the use of exterior sliding glass doors as a means of egress. The latching/locking mechanism must be simple and easily released and installed by manufacturer or in a similar manner. The door may not be secured by wedges, Charlie bars, key locking mechanisms, dead bolts, etc.

Based on clarification of the rule regarding means of egress, I recommend that the rule violation be changed in the licensing study report to no violation.

R 400.14507	Means of egress generally.
	(5) A door that forms a part of a required means of egress shall be not less than 30 inches wide and shall be equipped with positive-latching, non-locking-against-egress hardware.
<p>It has been determined that the use of the sliding glass door as a means of egress as long as the latching/locking mechanism is simple and easily released, is allowed according to the licensing rules. The sliding glass door in question has a lock with a lever that a person flips up to unlock. It was originally established as a violation due to misinterpretation of the rule.</p> <p>NO VIOLATION ESTABLISHED</p>	

RECOMMENDATION:

An acceptable corrective action plan has been received and no change to the status of the license is recommended.

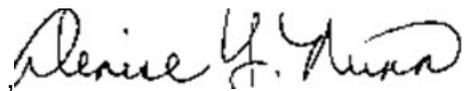


10/17/2025

Sara Shaughnessy
Licensing Consultant

Date

Approved by:



11/24/2025

Denise Y. Nunn
Area Manager

Date