



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 30, 2025

Eric Simcox
Kingsley Senior Living
44100 Connection Way
Canton, MI 48188

RE: License #: AH820402301
Investigation #: 2025A0627004
Kingsley Senior Living

Dear Eric Simcox:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH820402301
Investigation #:	2025A0627004
Complaint Receipt Date:	07/28/2025
Investigation Initiation Date:	08/01/2025
Report Due Date:	09/27/2025
Licensee Name:	Antioch Connection Canton MI, LLC
Licensee Address:	799 Windmill Drive Pickerington, OH 43147
Licensee Telephone #:	(614) 861-8128
Administrator:	Nick Batey
Authorized Representative/	Eric Simcox
Name of Facility:	Kingsley Senior Living
Facility Address:	44100 Connection Way Canton, MI 48188
Facility Telephone #:	(734) 405-7500
Original Issuance Date:	08/10/2022
Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	92
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Facility is not answering call lights promptly.	No
Additional Findings	No

II. METHODOLOGY

07/28/2025	Special Investigation Intake 2025A0627004
08/01/2025	Special Investigation Initiated – Face to Face
08/01/2025	Investigation Completed On-site

ALLEGATION: Staff are not answering call lights promptly.

INVESTIGATION:

On 07/29/2025, the licensing department received an anonymous complaint with allegations that staff were not being nice to the complainant’s mother, are not answering call light when she is trying to get help for the complainant’s father and are not changing him timely when he soils himself.

On 08/01/2025 I interviewed staff person 1 (SP1) at the facility. SP1 reported that the majority of the complaints received are related to mix-ups in resident laundry services but did acknowledge that they occasionally get complaints related to the length of time it takes care staff to answer call lights. SP1 denied having received any complaints related to a care staff not being nice to residents or letting residents sit with soiled briefs for extended periods of time.

SP1 provided a report of the number of call lights that were over 15 minutes before being answered by care staff. The report for the month of July showed that the facility’s slowest call light answering day was July 7, 2025, with 11 call lights that went longer than 15 minutes out of a total of 125 call lights answered that day. This represented 9% of the call lights went longer than 15 minutes. The July call light report for the month overall revealed that the facility’s daily average for call lights being answered longer than 15 minutes was at 3.5%. SP1 reported that staff and management communicate call light reports on a daily basis through their “Group Me” app on everyone’s phone so that staff are aware and can work toward promptly answering call lights as a continuous quality assurance measure.

I interviewed four residents at random to ask them about the services they were receiving and if their call lights were being answered promptly. All four reported that they enjoyed living at the facility and all four denied having to wait excessive amounts of time for staff to come attend to them when they used their call buttons.

APPLICABLE RULE	
R 325.1921	Governing bodies, administrators, and supervisors.
	(1) The owner, operator, and governing body of a home shall do all of the following: (b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.
ANALYSIS:	Through document review and resident interviews, there was no evidence of excessive delays in staff answering call lights.
CONCLUSION:	VIOLATION NOT ESTABLISHED

III. RECOMMENDATION:

I recommend no change in the status of the license.



09/04/2025

Rick Brummette
Licensing Staff

Date

Approved By:



09/30/2025

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date