



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

January 13, 2026

Lauren Gowman
Sheldon Meadows Assisted Living Center
4482 Port Sheldon
Hudsonville, MI 49426

RE: License #: AH700236945
Investigation #: 2025A0627007
Sheldon Meadows Assisted Living Center

Dear Mrs. Gowman:

Attached is the Special Investigation Report for the above-mentioned facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in black ink that reads "Rick Brummette".

Rick Brummette, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH700236945
Investigation #:	2025A0627007
Complaint Receipt Date:	08/12/2025
Investigation Initiation Date:	08/14/2025
Report Due Date:	10/11/2025
Licensee Name:	Sheldon Meadows Living Ctr. LLC
Licensee Address:	950 Taylor Ave. Grand Haven, MI 49417
Licensee Telephone #:	Unknown
Administrator:	Jamie Palma
Authorized Representative/	Lauren Gowman, Authorized Repr.
Name of Facility:	Sheldon Meadows Assisted Living Center
Facility Address:	4482 Port Sheldon Hudsonville, MI 49426
Facility Telephone #:	(616) 662-8191
Original Issuance Date:	02/01/1998
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	129
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Residents are not being checked every 2 hours on the night shift.	No
Additional Findings	No

II. METHODOLOGY

08/12/2025	Special Investigation Intake 2025A0627007
08/14/2025	Contact - Face to Face

ALLEGATION: Residents are not being checked every 2 hours on the night shift.

INVESTIGATION:

On 08/12/2025 the Bureau of Community and Health Systems received a complaint alleging that residents were not getting checks every 2 hours throughout the night. Other issues stated in the complaint are not addressed by any regulations and therefore were not investigated.

On 8/14/2025 I interviewed Jamie Palma Administrator who reported that it is the facility's expectation that on the night shift, 2-hour checks are the general expectation. The administrator also reported that they tailor the individual resident's desire to be checked on every 2 hours to honor each resident's preference for potentially being disturbed. The Administrator reported that the facility's Stratos call light reporting system was vigorous and shows that when residents do need help on all shifts, their calls are answered within 5 minutes on average. The Administrator reports that staffing on the night shift is always 1 care aide and 1 medication technician to each care hall, including the memory care unit.

Staffing levels were assessed during the 7/16/2025 licensure survey report and the facility continues to demonstrate appropriate staff to resident ratios.

On 8/14/2025, I toured the facility with the administrator. The care areas were observed to be clean, tidy and residents also well dressed and comfortable appearing. I interviewed 2 residents: Resident A reported that she receives good care, does not have to wait long for her call light to be answered and does know that staff looks in on her during the night shift. Resident B reports receiving good care

and also knows that staff looks in on her during the night. Review of Resident B’s Service plan shows direction that Resident B will get, “2 visual checks at 1:00 am and 5:00 am” each night.

APPLICABLE RULE	
R 325.1921	Governing bodies, administrators, and supervisors.
	<p>(1) The owner, operator, and governing body of a home shall do all of the following:</p> <p>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</p>
ANALYSIS:	Through interview with the administrator and review of the HFA’s Stratos call light reporting system, there is no evidence that residents are not being checked every 2 hours. The facility is making services available for Resident A but Resident A is not always accepting of those services, including personal care and housekeeping services. Therefore, this allegation was not substantiated.
CONCLUSION:	VIOLATION NOT ESTABLISHED

III. RECOMMENDATION

I recommend that the status of this license remains unchanged.



10/28/2025

Rick Brummette
Licensing Staff

Date

Approved By:



01/13/2026

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date

