



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

December 3, 2025

Angelia Sams  
3051 Lowry Ct SE  
Kentwood, MI 49512

RE: License #: AF410418867  
Investigation #: 2026A0360004  
Caring Your Way LLC

Dear Angelia Sams:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
350 Ottawa Ave NW Unit #13  
Grand Rapids, MI 49503  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF410418867
<b>Investigation #:</b>	2026A0360004
<b>Complaint Receipt Date:</b>	10/13/2025
<b>Investigation Initiation Date:</b>	10/14/2025
<b>Report Due Date:</b>	12/12/2025
<b>Licensee Name:</b>	Angelia Sams
<b>Licensee Address:</b>	3051 Lowry Ct SE Kentwood, MI 49512
<b>Licensee Telephone #:</b>	(231) 329-3153
<b>Administrator:</b>	Angelia Sams
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	Caring Your Way LLC
<b>Facility Address:</b>	3051 Lowry Ct SE Kentwood, MI 49512
<b>Facility Telephone #:</b>	(231) 329-3153
<b>Original Issuance Date:</b>	12/02/2024
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/02/2025
<b>Expiration Date:</b>	06/01/2027
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
The home has had bed bugs for months.	No
Additional Findings	Yes

**III. METHODOLOGY**

10/13/2025	Special Investigation Intake 2026A0360004
10/14/2025	Special Investigation Initiated - Telephone Consultant Arlene Smith contacted ORR at Network 180
10/31/2025	Inspection Completed On-site Licensee Angelia Sams, Resident's A, B, C, D.
10/31/2025	Contact - Document Received Angelia Sams
11/20/2025	Inspection Completed On-site DCSM Gabrielle Yotkois, Resident A, B, E.
11/21/2025	Contact - Telephone call made Guardian A
12/04/2025	Exit Conference

**ALLEGATION:**

**The home has had bed bugs for months.**

**INVESTIGATION:**

On 10/14/25, licensing consultant Arlene Smith contacted recipient rights through Network 180.

On 10/31/25, I conducted an unannounced onsite inspection at the home. The licensee Angelia Sams stated that they have had a bed bug problem for several months. She stated she has a pest control program in place through the Mosquito

and Pest Authority. She stated that they are treating the home monthly. She stated they have had very minimal evidence of bed bugs for the past several months, but they have found a couple in the bedrooms. I then observed all the resident bedrooms. I did not see any live bed bugs. I did observe several dead bedbugs in Resident A's bedroom. I also observed evidence of bed bug droppings on the mattresses, floorboards, and electrical outlet covers. Ms. Sams stated she would work on cleaning up the bedrooms and bed bug droppings.

While at the home I interviewed Resident's A, B, C, and D. All four residents denied any knowledge of bed bugs in the home.

On 10/31/25, Ms. Sams emailed me a copy of the most recent invoice from the Mosquito Pest Control Authority. The invoice noted that they completed a bed bug treatment on 10/21/25 and that 10 bed bugs were found in Resident A's room and two bed bugs were found in Resident B's room.

On 11/20/25, I conducted another unannounced onsite inspection at the home. Direct care staff member Gabrielle Yotkois stated the home has continued to receive bed bug treatments. She stated she has not seen any bed bugs since the last treatment. I observed Resident A, B and C's bedroom and did not observe any live bed bugs but did observe several dead bed bugs.

While at the home I interviewed Resident A, B, and D. All three residents denied any knowledge of bed bugs.

On 11/20/25, I received a telephone call from Ms. Sams. Ms. Sams stated that Mosquito Pest Control Authority was at the home on 11/6/25 and completed another treatment. She stated that they found two live bed bugs in Resident A's bedroom. I provided some consultation with Ms. Sams that the bedrooms would need to be cleaned more thoroughly.

On 11/20/25, I received an email from Ms. Sams with the invoice from the Mosquito Pest Control Authority. The invoice documented that they treated the home for bed bugs on 11/6/25 and they found two live bed bugs and several dead bed bugs in Resident A's bedroom.

On 11/21/25, I contacted Guardian A. Guardian A stated that she was aware that the home has had a bed bug issue. She stated that Resident A has not been able to go to their day program until they receive documentation from the pest control company that the home is free of bed bugs.

<b>APPLICABLE RULE</b>	
<b>R 400.645</b>	<b>Environmental health.</b>
	<b>(6) An insect, rodent, or pest control program must be maintained and carried out in a manner that continually protects the health of residents.</b>
<b>ANALYSIS:</b>	Interviews with Ms. Sams, Resident A, B, C, D, E, Ms. Yotkois, and Guardian A revealed that the home does have bed bugs, however the home has a pest control program in place and is receiving monthly bed bug treatments.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

### **ADDITIONAL FINDINGS:**

#### **INVESTIGATION:**

While at the home on 10/31/25, I observed that the carpet had been removed from living room, hallway, and all resident bedrooms. The particle board subflooring was exposed and was stained in several areas. Ms. Sams stated that the flooring was removed due to the bed bug problem. She stated that the flooring had been removed for several months and that they planned on replacing it once the bed bugs were under control.

While at the home on 11/20/25, I observed that the flooring was still not replaced.

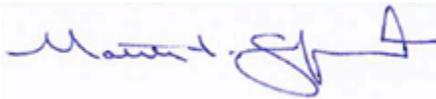
On 11/21/25, I contacted Guardian A who stated she would work with Ms. Sams to assist her in getting the flooring replaced in the home and getting new furniture for Resident A.

<b>APPLICABLE RULE</b>	
<b>R 400.647</b>	<b>Safety and maintenance of premises.</b>
	<b>(5) Floors, walls, and ceilings must be cleanable, maintained clean, and in good repair.</b>
<b>ANALYSIS:</b>	During unannounced onsite inspections on 10/31/25 and 11/20/25 I observed particle board subflooring with stains in several areas that was not cleanable, maintained or in good repair.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 12/4/25 I conducted an exit conference with Ms. Sams. Ms. Sams concurred with the findings of the investigation and stated she would submit a corrective action plan for approval.

**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.



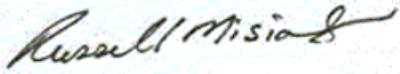
12/3/25

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Matthew Soderquist  
Licensing Consultant

Date

Approved By:



12/4/25

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Russell B. Misiak  
Area Manager

Date