



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 3, 2025

Keyarra Powell
Genuine Home Care LLC
6164 Coolidge
Dearborn Heights, MI 48127

RE: License #: AS820410511
Investigation #: 2025A0101039
Rockdale

Dear Ms. Powell:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in blue ink, appearing to read "Edith Richardson".

Edith Richardson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-1934

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820410511
Investigation #:	2025A0101039
Complaint Receipt Date:	08/26/2025
Investigation Initiation Date:	08/26/2025
Report Due Date:	10/25/2025
Licensee Name:	Genuine Home Care LLC
Licensee Address:	6164 Coolidge Dearborn Heights, MI 48127
Licensee Telephone #:	(313) 588-1350
Administrator:	Keyarra Powell
Licensee Designee:	Keyarra Powel
Name of Facility:	Rockdale
Facility Address:	7603 Rockdale St Detroit, MI 48239
Facility Telephone #:	(313) 588-1350
Original Issuance Date:	07/13/2022
License Status:	REGULAR
Effective Date:	01/13/2025
Expiration Date:	01/12/2027
Capacity:	3
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 08/22/2025, Resident A reported she had nothing to eat for two days, 08/20/2025, and 08/21/2025.	No

III. METHODOLOGY

08/26/2025	Special Investigation Intake 2025A0101039
08/26/2025	Special Investigation Initiated - Telephone ORR
08/26/2025	APS Referral
09/06/2025	Contact- Documents received Resident A's treatment plan, resident care agreement and staff statements
09/25/2025	Contact – Documents received Staff statements
10/10/2025	Inspection Completed On-site Interviewed Residents B and C, licensee designee Keyarra Powell, and direct care staff Tersa Stakley, reviewed Resident A's resident record, observed the food supply
11/14/2025	Contact – Telephone call made Relative A1, left message, no return call
11/18/2025	Contact – Telephone call made Case manager, La Nita McCotter-Tate The Guidance Center left message, no return call Relative A1, left message no return call
11/20/2025	Contact – Telephone call made Case manager, La Nita McCotter-Tate left message, no return call
11/20/2025	Comment – reviewed Resident A assessment plan.
11/21/2025	Exit conference

ALLEGATION: On 08/22/2025, Resident A reported she had nothing to eat for two days, 08/20/2025, and 08/21/2025.

INVESTIGATION: On 10/10/2025, I interviewed the licensee designee, Keyarra Powell. Ms. Powell stated that the residents residing in the home are expected, as stated in their resident care agreement, to give their food stamp benefits to the licensee for shared meals. Ms. Powell stated Resident A agreed to participate in shared meals but did not turn over her food stamps benefits. Ms. Powell stated she told Resident A that she would not be able to eat the foods purchased by the other two residents. Ms. Powell stated Resident A could eat the facility's meals that she purchased. Ms. Powell further stated Resident A's bedroom was also full of food. Ms. Powell stated the food Resident A purchased with her food stamp benefits was stored in her bedroom. Ms. Powell stated Resident A left the facility on 08/24/2025, and did not return. Ms. Powell stated Relative A1 picked up Resident A's belongings.

On 10/10/2025, I interviewed Resident B and C. They stated Resident A would eat a little bit of the facility's food and she mostly ate the food stored in her bedroom.

On 10/10/2025, I interviewed direct care staff Teresa Stakley. Ms. Stakley stated Resident A was allowed to eat the facility's food.

On 10/10/2025, I observed the facility's food supply. I observed that there was a sufficient amount of food in the home to provide three nutritious meals a day.

On 10/14/2025, I reviewed the staff statements the recipient rights investigator had them write regarding Resident A's food consumption on 08/20/2025, 08/21/2025, and 08/22/2025.

According to Sacoyyia Powell's statement. Resident A was offered breakfast on 08/20/2025, 08/21/2025 and 08/22/2025. The statement further stated Resident A declined breakfast because she prefers to sleep in. Ms. Powell's statement stated on 08/20/2025, Resident A woke up around 10:30 a.m. and was offered lunch. The statement stated she refused lunch and chose to eat seaweed and fruit. Ms. Powell's statement stated on 08/21/2025, Resident A woke up around 10:40 a.m. and made a smoothie. The statement further stated that on 08/22/2025, at 10:30 a.m. staff took Resident A to the grocery store to purchase her own food.

According to Jasmine Powell's statement on 08/21/2025, Resident A was offered breakfast, Resident A declined and went back to sleep. Ms. Jasmine's statement further stated that on 08/22/2025, Resident A declined breakfast and at 10:30 a.m. staff took her to the grocery store. Ms. Jasmine's statement stated that after Resident A put her groceries away, she cooked spinach, eggs and toast.

According to Teresa Stakley' statement, on 08/20/2025, Resident A ate three slices of pizza for dinner.

According to Crystal Brown's statement on 08/20/2025, Resident A ate pizza with her roommates.

According to Precious Brown's statement on 08/21/2025, Resident A declined dinner, but Ms. Precious assisted her with cooking noodles. Ms. Precious' statement further stated in addition to the noodles Resident A ate seaweed, fruit and goldfish.

On 11/20/2025, I reviewed Resident A's treatment plan. The treatment plan stated staff were to assist Resident A with preparing meals three times a day.

On 11/14/2025, and 11/18/2025, I called Relative A1. Relative A1 did not answer the phone. I left a message asking her to return my call. Relative A1 did not return my call.

On 11/18/2025, and 11/20/2025, I called Resident A's case manager. Resident A's case manager did not answer the phone. I left a message asking her to return my call. The case manager did not return my call.

On 11/21/2025, I conducted an exit conference with the licensee designee Keyarra Powell. Ms. Powell agreed with my findings.

APPLICABLE RULE	
R 400.663	Nutrition; adoption by reference.
	(1) A licensee shall provide daily a minimum of 3 nutritious meals to residents.
ANALYSIS:	Based upon a preponderous of the evidence, the licensee had a sufficient amount of food in the home to provide three nutritious meals daily. Residents B and C stated they observed Resident A eat a little bit of the facility's food, but she mostly ate her own food. According to the staff's statements Resident A did eat on 08/20/2025 and 08/21/2025.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the status of the license remains unchanged.



Edith Richardson
Licensing Consultant

12/02/2025

Date

Approved By:



12/03/2025

Ardra Hunter
Area Manager

Date