



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 2, 2025

Julie Norman
Farmington Hills Inn
30350 W. Twelve Mile Road
Farmington Hills, MI 48334

RE: License #: AH630236784
Investigation #: 2026A1019008

Dear Licensee

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. Failure to submit an acceptable corrective action plan will result in disciplinary action. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

A handwritten signature in blue ink, appearing to read "Elizabeth Gregory-Weil".

Elizabeth Gregory-Weil, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630236784
Investigation #:	2026A1019008
Complaint Receipt Date:	10/31/2025
Investigation Initiation Date:	10/31/2025
Report Due Date:	12/30/2025
Licensee Name:	Alycekay Co.
LicenseeAddress:	30350 W 12 Mile Rd. Farmington Hills, MI 48334
Licensee Telephone #:	(248) 851-9640
Administrator and Authorized Representative:	Julie Norman
Name of Facility:	Farmington Hills Inn
Facility Address:	30350 W. Twelve Mile Road Farmington Hills, MI 48334
Facility Telephone #:	(248) 851-9640
Original Issuance Date:	12/29/2000
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	137
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A was gone from the facility for hours without staff knowledge.	Yes
Additional Findings	No

III. METHODOLOGY

10/31/2025	Special Investigation Intake 2026A1019008
10/31/2025	Comment Complaint was forwarded to LARA from APS; APS is investigating.
10/31/2025	Special Investigation Initiated - Letter Emailed APS worker for additional information.
11/06/2025	Contact - Document Sent Police report request made
11/12/2025	Inspection Completed On-site
11/12/2025	Inspection Completed-BCAL Sub. Compliance
11/12/2025	Exit Conference Conducted with AR while onsite.
11/12/2025	Contact - Document Received Police report received from Bloomfield Township police dept.

ALLEGATION: Resident A was gone from the facility for hours without staff knowledge.

INVESTIGATION:

On 10/31/25, the department received a complaint from Adult Protective Services (APS) that read:

Today, 10/29/25, a passerby found [Resident A] wandering along the sidewalk. Law enforcement (LE) was contacted. [Resident A] knew his name and DOB but did not know where he lived. [Resident A] thought he lived in Farmington Hills but was not sure. [Resident A] had been out walking for 10 hours. He was cold, shaking and wet. [Resident A] could barely speak. He was transported to the hospital. [Resident A] was located on Long Lake Rd, near Franklin Rd in Bloomfield Twp which is 7.5 miles away from Farmington Hills Inn. [Resident A's] legal guardian was found and contacted. She stated that [Resident A] resides at Farmington Hills Inn and that he is not allowed to leave the building without someone with him. The facility has not reported [Resident A] missing even though he was been out for many hours. [Resident A's] guardian was not aware that he was away from the facility.

On 11/12/25, I conducted an onsite inspection. I interviewed administrator and authorized representative (AR) Julie Norman at the facility. The AR confirmed that the incident occurred. The AR reported that Resident A frequently leaves the facility to go on walks and there has never been an issue. The AR reported that on 10/29/25, Resident A was last seen by staff at lunch around 12:30pm and she received a call from Resident A's guardian close to 5pm notifying her that he had been picked up by the police and taken to the hospital. The AR reported that staff did not know Resident A was missing but would have discovered it during dinner service. The AR reported that the facility has "an open-door policy" and that residents are permitted to come and go as they please. The AR reported that there is a sign out book that residents and visitors are to use but admitted that it is not enforced or monitored regularly.

A copy of the police report was obtained. The police report dated 10/29/25 indicated that a call for a welfare check on Resident A was received on that day at 2:34pm. The police report read:

On the above date and time, I was dispatched to check the welfare of an elderly male subject on Long Lake near W Wabeek Lake Dr. Dispatch advised the caller stated the subject was confused and did not know where he was going. I arrived on scene and spoke to the male subject. He stated his name was [Resident A] and was 77yrs old. [Resident A] did not know where he lived. He stated it was near 13 Mile Rd and possibly in Farmington Hills or Pontiac. stated [Resident A] stated he had been walking around for 10 hours. [Resident A] was wearing jeans, tennis shoes, and hooded sweat shirt, and fleece jacket. [Resident A] was also wearing a knit hat. [Resident A] was cold and shaking. I requested BTFD respond to the scene to evaluate [Resident A]. [Resident A] was transported to St Joe's Pontiac for an evaluation. I located a possible guardian for [Resident A] in CLEMIS. I spoke to [Guardian] via telephone. [Guardian] stated she was [Resident A's] guardian and he was currently residing at an assisted living facility in Farmington Hills. She stated he lives at Farmington Hills Inn at 30350 12 Mile Rd. I advised her that I located [Resident A] on Long Lake Rd near Wabeek Country Club and he was being transported to St Joe's Hospital for

an evaluation. [Guardian] stated [Resident A] is not allowed to leave the facility without a caregiver. I advised Irene that [Resident A] had not been reported missing to Farmington Hills Police by anyone at the facility. [Resident A] was located 7.5 miles away from Farmington Hills Inn. The weather on this date was 55 degrees at the high with partial sun. The wind was out of the North at 7mph. I contacted Michigan Adult Protective Services Central Intake (855-444-3911) and provided a verbal report to staff.

APPLICABLE RULE	
R 325.1921	Governing bodies, administrators, and supervisors.
	<p>(1) The owner, operator, and governing body of a home shall do all of the following:</p> <p>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</p>
For Reference R 325.1901	<p>(1) (u) "Supervision" means guidance of a resident in the activities of daily living, and includes all of the following:</p> <p>(iv) Being aware of a resident's general whereabouts as indicated in the resident's service plan, even though the resident may travel independently about the community.</p>
ANALYSIS:	Resident A left the facility on 10/29/25 and was picked up by police several miles away. The facility did not have a formal protocol for ensuring residents' whereabouts and at the time of this incident, facility staff were unaware that Resident A was gone.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon completion of an acceptable corrective action plan, I recommend no changes to the status of the license.



11/12/2025

Elizabeth Gregory-Weil
Licensing Staff

Date

Approved By:



12/02/2025

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date