



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

December 2, 2025

Krystyna Badoni
Lansing Bickford Cottage
3830 Okemos Road
Okemos, MI 48864

RE: License #: AH330278347
Investigation #: 2026A1021004
Lansing Bickford Cottage

Dear Krystyna Badoni:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Kimberly Horst
Kimberly Horst, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH330278347
Investigation #:	2026A1021004
Complaint Receipt Date:	10/28/2025
Investigation Initiation Date:	11/03/2025
Report Due Date:	12/27/2025
Licensee Name:	Lansing Bickford Cottage L.L.C.
Licensee Address:	13795 S. Murlen Olathe, KS 66062
Licensee Telephone #:	(913) 782-3200
Administrator/ Authorized Representative:	Krystyna Badoni
Name of Facility:	Lansing Bickford Cottage
Facility Address:	3830 Okemos Road Okemos, MI 48864
Facility Telephone #:	(517) 706-0300
Original Issuance Date:	09/08/2008
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	55
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Kitchen area is not clean.	Yes
Additional Findings	Yes

III. METHODOLOGY

10/28/2025	Special Investigation Intake 2026A1021004
11/03/2025	Special Investigation Initiated - On Site
12/02/2025	Exit Conference

ALLEGATION:

Kitchen area is not clean.

INVESTIGATION:

On 10/28/2025, the licensing department received an anonymous complaint with allegations that the facility kitchen area is not clean. The complainant alleged the kitchen and food preparation areas are filthy and the sinks are extremely dirty. The complainant alleged the turkey fryer is dirty. The complainant alleged there are no tea bags or paper towels.

On 11/03/2025, I observed the dining area of the facility. There was a sink that was clean with no dirty dishes in the sink. There was a coffee bar area with hot coffee and appropriate supplies. The facility was finishing up the breakfast meal and was in the process of clearing dishes and cleaning tables.

On 11/03/2025, I observed the kitchen facility area. The sinks and counter tops were clean. I observed the turkey fryer. The turkey fryer appeared to have been used but was in good condition. I observed the kitchen stove. The stove was very dirty and needed to be clean.

On 11/03/2025, I interviewed staff person 1 (SP1) at the facility. SP1 reported caregivers are responsible for clearing the tables and washing dishes. SP1 reported there is a resident that likes to help the caregivers and will put clean dishes in the sink. SP1 reported that when this occurs, the caregivers will place the dishes in the kitchen to be cleaned. SP1 reported overall the dining area is kept clean.

On 11/03/2025, I interviewed SP2 at the facility. SP2 reported that residents are not responsible for making tea or obtaining supplies. SP2 reported that if there are supplies missing from the coffee area, caregivers can obtain them from the kitchen.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(12) Food service equipment and work surfaces shall be installed in such a manner as to facilitate cleaning and be maintained in a clean and sanitary condition, and in good repair.
ANALYSIS:	Observations made revealed the facility stove was not in clean and sanitary condition.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

While onsite I observed a trash can in the dining room that had no cover on the lid.

APPLICABLE RULE	
R 325.1972	Solid wastes.
	All garbage and rubbish shall be kept in leakproof, nonabsorbent containers. The containers shall be kept covered with tight-fitting lids and shall be removed from the home daily and from the premises at least weekly.
ANALYSIS:	Observations made revealed there was a trash can in the common area that did not have a lid.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

Inspection of the facility kitchen revealed the dishwasher sanitized with a chemical cycle. SP3 reported that the facility only tests the chemicals once a week.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(1) A home shall have a kitchen and dietary area of adequate size to meet food service needs of residents. It shall be arranged and equipped for the refrigeration, storage, preparation, and serving of food, as well as for dish and utensil cleaning and refuse storage and removal.
ANALYSIS:	The lack of routine checks on the dishwasher does not reasonably protect residents from infection should the machine malfunction.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

Inspection of the facility kitchen revealed that the refrigerator and freezer contained items that were opened and were not dated, including but not limited to potatoes and frozen vegetables.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.
ANALYSIS:	The facility did not appropriately label food to ensure the food is served safe for human consumption.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Kimberly Horst

11/03/2025

Kimberly Horst
Licensing Staff

Date

Approved By:

Andrea Moore

12/02/2025

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date