



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

November 13, 2025

Nichole VanNiman  
Beacon Specialized Living Services, Inc.  
Suite 110  
890 N. 10th St.  
Kalamazoo, MI 49009

RE: License #: AM800084653  
Investigation #: 2026A1030009  
Beacon Home at Meadowland

Dear Ms. VanNiman:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

*Nile Khabeiry, LMSW*

Nile Khabeiry, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM800084653
<b>Investigation #:</b>	2026A1030009
<b>Complaint Receipt Date:</b>	11/07/2025
<b>Investigation Initiation Date:</b>	11/07/2025
<b>Report Due Date:</b>	01/06/2026
<b>Licensee Name:</b>	Beacon Specialized Living Services, Inc.
<b>Licensee Address:</b>	Suite 110 890 N. 10th St. Kalamazoo, MI 49009
<b>Licensee Telephone #:</b>	(269) 427-8400
<b>Administrator:</b>	Kim McCarthy
<b>Licensee Designee:</b>	Nichole VanNiman
<b>Name of Facility:</b>	Beacon Home at Meadowland
<b>Facility Address:</b>	56844 48th Avenue Lawrence, MI 49064
<b>Facility Telephone #:</b>	(269) 674-7306
<b>Original Issuance Date:</b>	09/28/1999
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/24/2025
<b>Expiration Date:</b>	10/23/2027
<b>Capacity:</b>	12
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Staff did not dispense Resident A's PRN medication.	No
Staff were verbally abusive to the residents.	Yes
Staff had personal phone conversations while working and mentioned residents by name.	Yes
Additional Findings	No

## III. METHODOLOGY

11/07/2025	Special Investigation Intake 2026A1030009
11/07/2025	Special Investigation Initiated - Telephone Interview with referral source
11/07/2025	APS Referral Received and reviewed APS referral
11/10/2025	Contact - Face to Face Interview with Resident A
11/10/2025	Contact - Face to Face Interview with Megon Gonic
11/10/2025	Contact - Face to Face Interview with Resident B
11/10/2025	Contact - Face to Face Interview with Resident C
11/10/2025	Contact - Face to Face Interview with Resident D
11/10/2025	Contact - Face to Face Interview with Lacey Williamson
11/10/2025	Contact - Face to Face Interview with Christina Rice
11/10/2025	Contact - Telephone call made Interview with Rina Santiago

11/10/2025	Contact - Telephone call made Interview with Savannah Brown
11/12/2025	Contact - Telephone call made Interview with Jodi Wood
11/13/2025	Exit Conference Exit conference

**ALLEGATION:**

**Staff did not dispense Resident A's PRN medication.**

**INVESTIGATION:**

On 11/10/25, I interviewed Resident A ( Emma Zochowski) at the facility. Resident A reported he has lived at the facility for two months. Resident A reported that Ms. Wood refused to get her a PRN Ibuprofen on 10/31/25 but documented that she gave her the medication.

On 11/10/25, I interviewed home manager Megon Gonic at the facility. Ms. Gonic reported that she is aware of the allegation and reviewed medication administration record (MAR) and the camera from 10/31/25 and it appears that Ms. Wood did pass the PRN medication to Resident A.

On 11/12/25, I interviewed direct care staff member Jodi Wood. Ms. Wood denied refusing to pass Resident A's PRN on 10/31/25.

<b>APPLICABLE RULE</b>	
<b>R 400.675</b>	<b>Resident medications.</b>
	<b>(1) Medication must be given, taken, or applied as prescribed, ordered, or directed by an appropriately licensed health care professional.</b>
<b>ANALYSIS:</b>	It was alleged staff did not dispense Resident A's PRN medication. Based on interviews and documentation this violation will not be established. The facility maintains an electronic MAR and has camera near the medication room. The

	facility home manager reviewed the MAR as well and the camera and Ms. Wood documented passing Resident A's PRN medication which was confirmed by reviewing the camera footage.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**Staff was verbally abusive to the residents.**

**Staff had personal phone conversations while working and mentioned residents by name.**

**INVESTIGATION:**

On 11/7/25, I interviewed the referral source (RS) by phone. The RS reported he interviewed a couple of the other staff members and they both described Jodi Wood as being rude and disrespectful to several of the residents. The RS reported that the staff members asked to remain anonymous.

On 11/10/25, I interviewed Resident A at the facility. Resident A reported she has concerns about the way Ms. Wood treats her and some of the other residents as she is disrespectful towards them. Resident A reported Ms. Wood badgers the residents and "makes them act out." Resident A reported that Ms. Wood also talks on the phone to her family throughout her shift and will use the resident's names while talking to her husband.

On 11/10/25, I interviewed Resident B at the facility. Resident B suffers from cognitive impairments and struggled to communicate but was able to confirm that Ms. Wood "yells at her."

On 11/10/25, I interviewed Resident C at the facility. Resident B reported that Ms. Wood is very rude to the residents. Resident B reported that Ms. Wood has yelled at Resident A and Resident B to "get off the couch" several times when they had fallen asleep. Resident C reported that Ms. Wood tends to verbally provoke the residents and talks to her family members while working and even mentions residents' names to her family. Resident C also reported that Ms. Wood yells at her children while on the phone at work.

On 11/10/25, I interviewed Resident D at the facility. Resident D reported that Ms. Wood is rude to some of the residents but treats her pretty well. Resident D reported that Ms. Wood can be “cruel” to the residents and will yell at her daughter over the phone and the residents sometimes thinks she is talking to them. Resident D reported she has heard Ms. Wood mentions some of the resident’s names while talking with her family on the phone.

On 11/10/25, I interviewed DCSM Lacey Williamson at the facility. Ms. Williamson reported she usually works first shift but has worked with Ms. Wood and has witnessed her being very aggressive with the residents. Ms. Williamson reported that Ms. Wood also “causes residents to have behavioral problems” due to her treatment of the residents. Ms. Williamson reported that Ms. Wood talks to her husband on her cell phone during her shift.

On 11/10/25, I interviewed DCSM Christina Rice at the facility. Ms. Rice reported that she does not have much contact with Ms. Wood at work but has witnessed her yelling at the residents about doing their chores and talking with her husband and daughter on the phone during her shift.

On 11/10/25, I interviewed Rina Santiago by phone. Ms. Santiago reported she works with Ms. Wood once per month. Ms. Santiago reported that Ms. Wood does not seem very happy and complains about the facility all the time. Ms. Santiago reported that Ms. Wood does talk on the phone a lot while she is working and is sometimes rude to the residents. Ms. Santiago denied ever hearing her discuss any client issues with her husband or daughter.

On 11/10/25, I interviewed DCSM Savannah Brown on the phone. Ms. Brown confirmed that she works the overnight shift with Ms. Wood. Ms. Brown reported she does not believe Ms. Wood is disrespectful to the residents but does talk on the phone throughout her shift.

On 11/12/25, I interviewed DCSM Jodi Wood by phone. Ms. Wood reported she has worked at the facility for about four months. Ms. Wood denied treating any residents in a rude or disrespectful manner or identifying residents by name while talking on the phone to her family while working. Ms. Wood reported she only takes phone calls at work if there is an emergency at home and will step outside for a brief conversation. Ms. Wood denied any reason why anyone would make these allegations against her.

<b>APPLICABLE RULE</b>	
<b>R 400.681</b>	<b>Resident rights; licensee responsibilities.</b>
	<b>(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.</b>

<b>ANALYSIS:</b>	It was alleged that staff member Jodi Wood was verbally abusive to the residents and had personal phone conversations while working and mentioned residents by their names. Based on interviews this violation will be established. Although Ms. Wood denied the allegations several residents and staff members who work directly and indirectly with Ms. Wood indicated that the allegations are true.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 11/13/25, I shared the findings of the investigation with licensee designee Nichole VanNiman by phone. Ms. VanNiman acknowledged the findings and agreed to submit a corrective action plan.

**IV. RECOMMENDATION**

*Nile Khabeiry, LMSW*

11/13/25

Nile Khabeiry  
Licensing Consultant

Date

Approved By:

*Russell Misiak*

11/13/25

Russell B. Misiak  
Area Manager

Date