



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 21, 2025

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460064217
Investigation #: 2025A1032050
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460064217
Investigation #:	2025A1032050
Complaint Receipt Date:	09/17/2025
Investigation Initiation Date:	09/17/2025
Report Due Date:	11/16/2025
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	On The Hill AFC Home
Facility Address:	3446 East US 223 Adrian, MI 49221
Facility Telephone #:	(517) 264-2203
Original Issuance Date:	05/15/1996
License Status:	REGULAR
Effective Date:	03/21/2024
Expiration Date:	03/20/2026
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility neglectfully exposed residents to danger.	No
Additional Findings	No

III. METHODOLOGY

09/17/2025	Special Investigation Intake 2025A1032050
09/17/2025	Special Investigation Initiated - Telephone Interviewed complainant
09/18/2025	Contact - Face to Face Lenawee County Sheriff Department
09/18/2025	Contact - Face to Face Resident A Interview
09/18/2025	Contact – Document Received Police Report # 250009276
11/04/2025	Inspection Completed On-site
11/14/2025	Exit Conference

ALLEGATION:

The facility neglectfully exposed residents to danger.

INVESTIGATION:

On 9/17/25, I verified the allegations with the complainant

On 9/18/25, I confirmed through Lenawee County Sheriff Department that their deputies responded to an incident at the facility.

On 9/18/25, I interviewed Resident A in the community. Resident A stated that she did not wish to discuss the circumstances that brought the facility operations to the department's attention. I advised Resident A that I would not ask about specifics but rather, I wished to discuss her feelings. She stated that she did not feel good about things, because the event made her feel uncomfortable. I asked if similar events had occurred in the past. Resident A stated that issues arose when the subject of police and EMS contact had his girlfriend at the facility for a visit.

On 9/18/25, I reviewed a police report detailing a disturbance at the facility on 9/15/25. The report reflects that employee Amanda Bishop's 17 year old son grew upset because she told him that his girlfriend could no longer visit the facility due to their tumultuous behavior. Ms. Bishop's son destroyed items in the facility and the residents had to stay outside due to his self-injurious behavior.

On 9/23/25, I interviewed employee Amada Cilley in the facility. Ms. Cilley stated that her son was upset that she refused to allow his girlfriend access to the apartment that is attached to the facility, since they frequently argued, which was not healthy for the residents. She advised that her son did assault her husband and his sister, then grabbed a knife from the apartment, where he threatened self harm. She stated that the police arrived, de-escalated the situation and took him to detention for assault.

During the inspection I observed the knives in the kitchen to be locked away.

On 11/4/25, I interviewed Ms. Cilley in the facility. She reported that her son remains in detention and that the recommendation is for him not to return due to the previous incident.

APPLICABLE RULE	
R 400.681	Resident rights; licensee responsibilities.
	(1) A resident shall be treated with dignity and respect, free from exploitation, and protected and safe.

ANALYSIS:	Ms. Cilley appears to have made efforts to deter her son from having a visitor who had a prior history of arguing at the facility. Ms. Cilley appeared to have taken steps to contact law enforcement once it became apparent that her son's behavior was escalating. Her son did not obtain a knife from the facility, nor did he direct the implement toward residents, but rather to himself. Ms. Cilley reported that, as of 11/14/25, her son remained incarcerated and posed no repeat danger to the residents. Resident A's interview seems consistent with Ms. Cilley's report. The police report does not reflect any harm to the residents and they deescalated the situation.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 11/14/25, I conducted an exit conference with licensee Vicky Cates, where I shared my findings.

IV. RECOMMENDATION

I recommend no change to the status of this license.

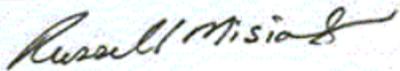


11/21/25

Dwight Forde
Licensing Consultant

Date

Approved By:



11/25/25

Russell B. Misiak
Area Manager

Date