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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

November 21, 2025

Jennia Cook
Community Health Care Management
1805 E Jordan
Mt. Pleasant, MI 48858

RE: License #: AM370085651
Investigation #: 2026A1029001
Country Place II

Dear Ms. Cook:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee designee and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Browning". The signature is written in a cursive, flowing style.

Jennifer Browning, Licensing Consultant
Bureau of Community and Health Systems
browningj1@michigan.gov - 989-444-9614

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM370085651
Investigation #:	2026A1029001
Complaint Receipt Date:	10/01/2025
Investigation Initiation Date:	10/01/2025
Report Due Date:	11/30/2025
Licensee Name:	Community Health Care Management
Licensee Address:	2033 Westbrook, Ionia, MI 48846
Licensee Telephone #:	(989) 773-6320
Administrator:	Jennia Cook
Licensee Designee:	Jennia Cook
Name of Facility:	Country Place II
Facility Address:	1807 E. Jordan, Mount Pleasant, MI 48858
Facility Telephone #:	(989) 773-6320
Original Issuance Date:	07/02/2001
License Status:	REGULAR
Effective Date:	07/13/2024
Expiration Date:	07/12/2026
Capacity:	10
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
At Country Place II, there is a cinder block blocking the gate on the fence which is used to evacuate residents in case of an emergency.	Yes
Additional Findings	Yes

III. METHODOLOGY

10/01/2025	Special Investigation Intake 2026A1029001
10/01/2025	Special Investigation Initiated - Telephone call to Karen Bressette CMH
10/03/2025	APS Referral - There are no allegations of abuse or neglect.
10/03/2025	Inspection Completed On-site – face to face with Jamie Blizzard, Resident, A, Resident B, and 5 residents from adjacent licensed facility at Country Place II.
10/07/2025	Contact - Document Received - Email from licensee designee Jennia Cook
10/23/2025	Contact - Telephone call made to Jennia Cook
11/10/2025	Contact - Document Received - Email from Jennia Cook
11/13/2025	Contact - Document Received - Fire drills were sent from Jennia Cook, Email to Karen Bressette ORR
11/18/2025	Contact - Telephone call made to Katie Hohner ORR and email to BFS inspector James Kibart.
11/19/2025	Contact – Email from BFS inspector Mr. Kibart. Telephone call from Katie Hohner.
11/20/2025	Exit conference with licensee designee Jennia Cook

ALLEGATION: At Country Place II, there is a cinder block blocking the gate on the fence which is used to evacuate residents in case of an emergency.

INVESTIGATION:

On 10/01/2025 I received a picture showing a cinder block in front of the gate in the back courtyard of Country Place II. This is the gate used to evacuate in case of a fire at Country Place II.

On 10/03/2025 I completed an unannounced on-site investigation at Country Place II and as I crossed the courtyard to the entrance of Country Place II, Resident A was sitting outside in the courtyard. Resident A informed me that he resides in the building across the courtyard which is another licensed AFC also owned by Ms. Cook. Resident A stated the gate is always locked at the end of the courtyard and even if it wasn't, he would not be able to get out of the courtyard because he is in a wheelchair. Resident A stated there was a cinder block in front of the gate, however, it was moved because they were cutting the grass. Resident A stated he did not know why the cinder block was there, but that it's been there for a long time.

I interviewed direct care staff member whose role is home manager, Jamie Blizzard. Ms. Blizzard stated she knew the fence gate worked because there was a fire drill recently and they just used it but it can be tricky to open. Ms. Blizzard stated the ground has settled so it has to be lifted up and then pushed out and it only has a lock on the inside. I informed Ms. Blizzard a resident in a wheelchair would not be able to get out of this gate with how heavy it was and difficult to open. Ms. Blizzard stated the gate is never locked but the ground has settled and because of this the lock and the gate hinge do not match up. Ms. Blizzard stated Bureau of Fire Services (BFS) inspector, James Kibart completed their inspection recently but she is not sure if he saw the fence gate.

Ms. Blizzard stated initially that she was unaware of a cinder block being put by the fence gate to block the gate but then stated the cinder block was put on the inside of the gate to hold the door open. I had Ms. Blizzard take me to the gate and I observed it was hard to open because the gate and ground had settled since it was put in and she had to lift up the gate while pushing it out. When she opened the gate, I observed the cinder block to be sitting off to the left side of the gate but not blocking the gate. Ms. Blizzard stated the purpose of the gate is not to keep people in, but to keep people out because there have been instances of active shooters at CMU.

During the on-site inspection, I also checked the exit doors and the door between bedroom 5 and bedroom 6 (according to the floor plan) would not open unless Ms. Blizzard used her key. Ms. Blizzard stated she did not know why this door was locked because they do not use that door often, however, in the past they have turned the doors around to protect the facility in case of an active shooter. Ms. Blizzard stated she didn't know how long this door was locked.

I interviewed Resident B who stated she would be able to open the gate in the courtyard in case of a fire but she's never had to because someone already has it open when they complete their fire drills. Resident B stated she has never observed a cinder block holding the gate open or closed.

Resident B stated the door in the front hallway between (bedroom 5 and bedroom 6) is always locked and they do not use this door as a fire exit. Resident B stated she is able to walk just fine and is always able to get out quickly when there is a fire drill.

I interviewed Resident C who stated he is able to open the gate in the courtyard although he has noticed it had a large rock blocking the gate. Resident C stated he did not know why this was there but stated they are able to leave the courtyard during fire drills.

Upon leaving Country Place II, there were five residents in the courtyard and I interviewed Resident D, Resident E, and Resident F. All three residents stated they reside in the adjacent AFC but they share a courtyard space. All three residents were aware the cinder block was in front of the gate for a while but they were not sure why. Resident E stated the cinder block was in front of the gate because Resident G is "a runner" so the cinder block has been there for a couple weeks to keep him in the courtyard if he tries to take off. Resident F stated a direct care staff member in their building moved the cinder block out of the way.

On 10/23/2025 I interviewed licensee designee Ms. Cook who stated when BFS completed their inspection the inspector, Mr. Kibart didn't say anything about the gate outside on the fence. Ms. Cook stated when there is a fire drill the residents exit into the courtyard and out of the fence gate. Ms. Cook stated she did not know the gate was not opening well but now that she knows she is going to replace the hinges and put a wheel so it rolls and opens easier. Ms. Cook stated the fence was put in for privacy initially, and she has never used it to keep people inside the courtyard. Ms. Cook stated after the first CMU active shooter she put the fence in to keep people away from the facility. Ms. Cook stated that when there is an active shooter at CMU then they will reverse the doorknobs so it's possible the exit between Room 5 and Room 6 was not reversed back because they do not use that door often. Ms. Cook stated there have been two shootings in the area within the last few years. Ms. Cook stated she stated on and off if it was windy they would put the cinder block in front of the gate but not for malicious purposes. Ms. Cook stated the cinder block has been out there for years because they have used it before but that 90% of the time the gate is wide open.

On 11/20/2025, I completed an exit conference with Ms. Cook who stated there is one resident who will attempt to elope but the cinder block was not put in place to keep him from leaving. Ms. Cook stated it has been removed from the area and will not be used in the future. Ms. Cook stated she will also ensure the fire door lock will be changed back so the door is equipped with a non-locking against egress locking system as required.

APPLICABLE RULE	
R 400.647	Safety and maintenance of premises.
	(1) A facility must be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<p>On 10/01/2025 there was a cinder block pushed in front of the gate which is used when the residents complete a fire drill or need to evacuate. This gate is in the courtyard which connects the three licensed AFCs on the property. During my on-site the cinder block was not in front of the gate but Ms. Blizzard and Ms. Cook both confirmed they have used the cinder block in the past.</p> <p>On 10/03/2025 the exit door between bedroom 5 and bedroom 6 would not open unless Ms. Blizzard used her key. Ms. Cook stated the door lock was likely flipped the last time there was an active shooter in the area and she may have forgotten to change it back.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 10/03/2025 I completed an unannounced on-site investigation at Country Place II and interviewed direct care staff member whose role is home manager, Jamie Blizzard. Ms. Blizzard stated she had not documented fire drills for the last few months because she was busy and did not have time to fill out the form. Ms. Blizzard stated the last time she documented a fire drill was in April 2025. Ms. Blizzard stated she did not have access to the fire drills but that Ms. Cook would have this information.

I reviewed the BFS annual inspection which was completed on 10/02/2025 and under Inspector Comments: *“Emergency egress and relocation drills shall be conducted not less than once per quarter per scheduled shift; daytime, 7 a.m. to 3 p.m., evening 3 p.m. to 11 p.m., and night, 11 p.m. to 7 a.m. Rule 401; 33.7.3.1. No drills documented since January. Please address this in a plan of correction.”*

On 11/13/2025 I received the fire drills from 1/2024-11/2025 for Country Place II and reviewed the drills verifying there were five missing drills. Ms. Cook also stated in her email that there were five missing fire drills for the months of May-August 2025. Ms. Cook wrote on each missing drill “completed but not documented within the allotted time.

APPLICABLE RULE	
R 400.619	Emergency preparedness plan.
	(8) A licensee shall practice the emergency preparedness plan, including the fire safety plan, at least once a quarter per calendar year during each shift, 7 a.m. to 3 p.m., 3 p.m. to 11 p.m. and 11 p.m. to 7 a.m. A record of the practices must be maintained for 2 years.
ANALYSIS:	On 11/13/2025 I received the fire drills for Country Place II and reviewed them to find there were five missing fire drills in 2025. Ms. Cook also confirmed in her email that there were five missing fire drills for the months of May-August 2025. During the on-site investigation, Ms. Blizzard stated she did not complete the fire drills because she did not have time to complete the form.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an approved corrective action plan, I recommend no change in the license status.

Jennifer Browning

Jennifer Browning
Licensing Consultant

11/20/2025

Date

Approved By:

Dawn Timm

11/21/2025

Dawn N. Timm
Area Manager

Date