



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 30, 2025

Sandra and John Bishop
11705 Edgerton Rd
Cedar Springs, MI 49319

RE: License #: AF410094736
Investigation #: 2025A0357032
The Haven of Rest

Dear Sandra and John Bishop:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Arlene B. Smith".

Arlene B. Smith, MSW, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF410094736
Investigation #:	2025A0357032
Complaint Receipt Date:	04/07/2025
Investigation Initiation Date:	04/08/2025
Report Due Date:	06/06/2025
Licensee Name:	Sandra and John Bishop
Licensee Address:	11705 Edgerton Rd Cedar Springs, MI 49319
Licensee Telephone #:	(616) 866-7224
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	The Haven Of Rest
Facility Address:	11705 Edgerton Road Cedar Springs, MI 49319
Facility Telephone #:	(616) 918-6224
Original Issuance Date:	09/21/2001
License Status:	REGULAR
Effective Date:	07/24/2024
Expiration Date:	07/23/2026
Capacity:	6
Program Type:	AGED

II. ALLEGATION(S)

	Violation Established?
Co-Licensee, Sandra Bishop issued a discharge notice on 04/04/2025 to Resident A due to retaliation of complaints made about bed bugs and medication issues.	No
Bed Bugs found on Resident A on 04/26/2025, and on 05/11/2025. The licensee is not taking the bed bugs seriously. In addition, the home is unclean.	No
Co-licensee John Bishop yelled at the residents for the TV being too loud. Sandra Bishop yells when she is mad.	No
The quality of the meals are poor.	No
Residents are not provided with leisure or recreational activities.	No

III. METHODOLOGY

04/07/2025	Special Investigation Intake 2025A0357032
04/08/2025	Special Investigation Initiated - Telephone
04/23/2025	Contact - Telephone call made To Sandra Bishop, Co-Licensee.
04/28/2025	Contact - Telephone call received From Co-licensee Sandra Bishop.
05/06/2025	Contact - Telephone call received From Co-Licensee Sandra Bishop.
05/12/2025	Contact - Document Received E-mail received from Resident A's family member.
07/15/2025	Inspection Completed On-site
07/15/2025	Contact - Face to Face Individual interviews in their bedrooms with Resident A, B, C, D, and E. I also interviewed Co-Licensee Sandra Bishop. Mr. John Bishop was not at home because he was up north.
07/16/2025	Contact – Face-to-Face with John Bishop, Co-Licensee and Co-licensee Sandra Bishop.
07/29/2025	Contact telephone call To Sandra Bishop.

07/30/2025	Exit conference by telephone with the Co-licensee Sandra Bishop.
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ALLEGATION: Co-Licensee, Sandra Bishop issued a discharge notice on 04/04/2025 to Resident A due to retaliation of complaints made about bed bugs and medication issues.

INVESTIGATION: On 04/08/2025, Family Member 1 (FM 1) reported that Resident A had received a discharge notice on 04/04/2025 because there had been complaints due to finding bed bugs in Resident A's bedroom, on her clothes, and on her person in the past and that they still are in her room. There also had been issues with Resident A's medications and Family Member 1 refusing to complete the paperwork for Resident A to receive Model payments that would be paid to the licensee for her care needs. FM 1 reported that because they were active in Resident A's care and had expressed their concern regarding bed bugs along with medication issues, they felt that the Licensee was retaliating against Resident A by issuing a 30-day notice of discharge. FM 1 also expressed that they had difficulty with Ms. Bishop in Resident A leaving the home without giving Ms. Bishop notice of her departure, when in fact they had notified her. FM1 said she had documentation via text messages from December 2024 of FM1 informing Ms. Bishop of visits/pick-ups moving forward from January to present. FM 1 expressed that she did not want to be rushed in finding the right home in less than 30 days. FM 1 said she did not feel the home was a good fit for Resident A due to poor meal quality, lack of activities, lack of exercise encouragement, low supervision and cleanliness.

On 07/15/2025, I made an unannounced inspection to the home. I met with the Co-Licensee Sandra Bishop who reported that her husband (Co-License, John Bishop), was up north and would not be home until later that night. She explained that she had sent me the 30-day discharge notice for Resident A on 04/04/2025, which I confirmed I had received. We reviewed the discharge notice.

"To Whom it may concern: This letter of discharge of (Resident A) from the home of The Haven of Rest AFC.

The reasons are as follows:

- A. *(Resident A) does not tell me on a routine basis when she is going or coming, (In my rules)*
- B. *I do not receive the amount of money state pays due to her daughter (Family Member 1). who does not want to mess with her benefits (per Family Member 1). This has caused The Haven of Rest to lose out on just over \$4,000.00. The Haven of Rest is a for profit business and therefore relies on the model payment. Non profit AFC homes do not and therefore do not require the model payment.*
- C. *Communication is not in place so therefore I do not hear about a grievance until my Licensing Consultant comes out with a complaint.*

Due to the above The Heaven of Rest can no longer provide the care (Resident A) requirement. The daughter (Family Member 1) has 30 days from the date of this email to find a different placement.

Thank-you Sandra Bishop. “

Ms. Bishop stated that Resident A has a EBT card and FM 1 and Resident A used the card to purchase her Mt. Dew and snacks, and she reported that Resident A is a diabetic. She stated this is the reason that FM 1 did not want to complete the paperwork for the Model payments because she wanted Resident A to keep the EBT card to make food purchases. Ms. Bishop stated that FM 1 had told her that she had contacted me and she told her that I said it was not in our rules that she had to apply and have Model payments in order to live in the AFC home. I told Ms. Bishop that FM1 had contacted me through email in the past and I did tell her it was not an administrative rule. Ms. Bishop stated that the reason for the discharge was because FM 1 had refused to apply for Model payments even though she had asked her several times. Ms. Bishop stated that she has asked both Resident A and FM1 if FM1 is her guardian, and they both have said yes but they refuse to provide the documents from the courts for Resident A's file. She denied that the discharge notice was because of the complaints, but it was solely based on the financial issues.

Ms. Bishop has house rules that indicate there should be a three-day notice when any resident leaves the facility. I asked her about Resident A's leaving and she explained that FM 1 comes to pick her up and she does not come into the home and Resident A announces that she is leaving when she is heading out the door. She stated that FM1 sends her (Ms. Bishop) a text message that she is taking her out as she walks out the front door. She said even though FM 1 has reported the times she will be picking up Resident A there are additional times that she has not been told about. She said several times she has had to ask Resident A how long she will be gone because she takes her pain medication at 2:00 and Resident A does not remember to ask for it. Ms. Bishop reported that she can have the medication ready if she knows in advance. She said there was one time that Resident A did remember to ask for her afternoon medications, but usually she does not remember. She denied that the discharge notice was because of the complaint of the bed bug discovery or Resident A's medication issue, but it was solely based on financial issues.

On 07/15/2025, I conducted an interview with Resident A. I asked her if she felt safe in the home and she said yes. She said that she likes Ms. Bishop, and she is happy to be in the home. I asked her about the discharge notice, and she stated that she believed that the concerns they had expressed about the bed bugs and the issue around her medications were the reasons behind the 30-day discharge notice. She stated that she thought it was a retaliation against her and FM 1. She said, “We can express our concerns, and we have right to do so.”

On 07/26/2025, I met with both Mr. and Mrs. Bishop at their home. Mr. Bishop stated that the reason for the discharge notice was because of FM1 not obtaining the paperwork for securing the Model payments for all the months she has lived in their home, even though they had asked her several times. He denied that the discharge notice was related to concerns about the bed bugs and the medication issue.

On 07/15/2025, I reviewed with Mr. and Mrs. Bishop that they had secured a Grand Rapids Pest Control Company to treat the home several times and will call them back twice a year for an inspection for bed bugs. They also stated that they secured a special light to be placed in the residents' rooms for one hour while the residents are out of their room. She stated they have to be out of their room one hour after the light has been on for one hour. Ms. Bishop said she asked the Grand Rapids Pest Control Company if the light worked and the staff reported to them that the light would help with the bed bugs. This complaint was #202A0357051, and an Acceptable Plan of Correction was accepted by the department. Ms. Bishop reported that Grand Rapids Pest Control have been to the home on 09/06/2024, 10/10/2024, 11/15/2024, 12/27/2025 and 02/14/2025. She stated that she does not want bed bugs in her home and is taking the bed bug issue very seriously.

I reviewed with Mr. and Mrs. Bishop the complaint related to Resident A not receiving her prescribed medication and there were no violations related to Resident A not receiving her prescribed medications. This complaint # 2025A0357003. In this same report was Additional Findings related to the Co-Licensee not signing of the resident's MAR's (Medication Administration Report) consistently. There was a violation cited, and we accepted their Plan of Correction.

On 07/30/2025 I conducted an exit conference with the Co-licensee, Sandra Bishop and she agreed with my finding,

APPLICABLE RULE	
R 400.1409	Resident rights; licensee responsibilities.
	(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights: (f) The right to voice grievances and present recommendations pertaining to the policies and services of the home without fear of retaliation. A resident shall be informed of the home's complaint process.
ANALYSIS:	Resident A and Family Member 1 reported that the Co-Licensee, Sandra Bishop issued a discharge notice on 04/04/2025 to Resident A due to retaliation of complaints made in the past about bed bugs and medication issues.

	<p>Resident A stated she believed the discharge notice was in retaliation because of complaints regarding bed bugs and medications.</p> <p>Mr. and Mrs. Bishop both denied that they had issued a 30-day discharge notice because of other complaints.</p> <p>There was not a preponderance of evidence on either side so there is no rule violation.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Bed Bugs found on Resident A on 04/26/2025, and 05/11/2025. The licensee is not taking the bed bugs seriously. In addition, the house is unclean.

INVESTIGATION: On May 12, 2025, I received an email from FM 1 stating that she had found two bed bugs on Resident A in the past few weeks. She reported that Ms. Bishop had stated that she had Grand Rapids Pest Control at the home to inspect on 02/14/2025 and they found nothing except one bed bug that was almost dead. Therefore, there was no need to spray because the chemical needs time to work. The email read as follows:

*"04/26/25-Found bed bug on (Resident A's) shoe when she left the home. 05/03/25-Sandra states they "treated the room earlier and did not find any bugs."
05/11/2025-Found another bed bug on (Resident A's) chest when she left home. Asked Sandra to confirm if they treated/sprayed the room on the 3rd she stated, "No they did not find any bugs." Included in the e-mail were pictures of the bed bugs.*

The email continued to say that it was concerning that each time FM 1 sees Resident A she has found a bug, yet Ms. Bishop sees her daily and is in the home and claiming, "there are none present." FM1 expressed that Ms. Bishop was not taking this issue seriously and she finds this to be neglectful. She wrote that the ones she has seen have been in different stages, proving it is an ongoing problem. She wrote she is still looking for a new home, but her concern is that she will have to replace all of Resident A's belongings when she moves to ensure the bugs do not travel with her. She wrote that this was impacting on the cleanliness of the home. On 07/15/2025, I made an unannounced inspection of the home, and conducted interviews with Residents A, B, C, D and E. Resident C stated that she saw one bed bug on her bed just recently, but she had not told Mr. or Mrs. Bishop about seeing it. None of the other residents reported seeing any bed bugs. When I previously investigated the bed bug complaint, all the residents told me they had seen bed bugs in the bathroom and on their beds and other places. Residents D and E told me that Ms. Bishop had told them they have to vacuum their room daily which they were happy to do. Resident A answered all of my questions as she normally has

done. While I was in the home, I did observe some furniture that needed to be dusted and some small lint on the carpet in the hallway, but the home was satisfactorily clean. I did not observe any bed bugs in residents' bedrooms. Resident B, C, D, and E also all reported the home was clean.

As previously noted, Ms. Bishop stated that they had secured Grand Rapids Pest Control Company to treat the home several times and will call them back twice a year for an inspection for bed bugs. Ms. Bishop reported that Grand Rapids Pest Control have been in the home on 09/06/2024, 10/10/2024, 11/15/2024, 12/27/2025 and 02/14/2025. Ms. Bishop stated the pest control company had not recommended spraying the home for bed bugs again during their 02/14/2025 inspection. She stated that she is taking the bed bug issue very seriously. She stated that she has checked Resident A's room regularly and has not found any bed bugs. She stated that she uses a bed bug spray, and it kills the bed bugs instantly. Ms. Bishop remembered that FM 1 has taken Resident A out two times per week and FM 1 has not reported any findings of bed bugs since 05/11/2025. Ms. Bishop reported that she has not seen any bed bugs for quite some time. Ms. Bishop also stated that the Pest Control staff told her that the chemical spray they use has to take time to work in order to kill the cycle of the bed bugs from being a baby to an adult.

Ms. Bishop denied that her home is not clean.

On 07/30/2025, I conducted a telephone exit conference with the Co-Licensee Sandra Bishop, and she agreed with my findings,

APPLICABLE RULE	
R 400.1426	Maintenance of premises.
	(1) The premises shall be maintained in a clean and safe condition.
ANALYSIS:	<p>Family Member 1 reported finding bed bugs on Resident A on 04/26/2025 and 05/11/2025. Family Member 1 states the licensee is not taking the matter seriously.</p> <p>The Co-licensee Sandra Bishop reported that she had hired Grand Rapids Pest Control to spray her home, and they had been there to spray on 09/06/2024, 10/10/2024, 11/15/2024, and 12/27/2024. She called them to come and check for bed bugs on 02/14/2025, but they only found one that was almost dead. They did not recommend spraying again because the chemical has to take time to work and they said it was working because they did not find any more bed bugs.</p> <p>Ms. Bishop reported that FM 1 has taken Resident A out twice weekly since 05/11/2025, and FM 1 has not reported to her</p>

	<p>finding any bed bugs on Resident A.</p> <p>Ms. Bishop denied that her home was dirty or unclean. I found the home to be acceptable.</p> <p>On 07/15/2025, I interviewed Residents B, C, D, and E and they all expressed that they found the house clean. There is not a preponderance of evidence to indicate the home is not maintained in a clean and safe condition.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Co-licensee, John Bishop yelled at the residents for the TV being too loud. Co-Licensee Sandra Bishop yells when she is mad.

INVESTIGATION: FM 1 wrote that Resident A shared an incident of Mr. Bishop yelling at the women in the home earlier this month. She attached a picture of her text message summarizing what Resident A had sent to her; *"May 1, 25, 4:16 PM. John screamed at the ladies in the living room about the volume of the TV. (Resident A) was in her room and could hear it. Made (Resident D) cry. (Resident A) said he was completely out of line. Sandra was not at home. (Resident A) says that she did not tell Sandra (unsure if Sandra knows). He screamed "Don't let me catch you with that TV up again," and continued to yell at them at the top of his lungs. (Resident A) said nobody talked to her about it because they are scared of Sandra and John. She says they never speak up for themselves and commented, "I don't want to make them mad." (Resident A) says even Sandra yells when she gets mad, but it was not her in the recent incident."*

On 07/15/2025 I made an unannounced inspection of the home. I conducted a face-to-face interview with Resident A. Resident A reported that her bedroom is right off the living room where the television is located. She said that the other residents were in the living room, and they were watching the television. She said that she heard Mr. Bishop in the living room screaming at the top of his lungs at the ladies that the volume of the television had to be turned down. She said he made Resident D cry. She said no one talked to her about the incident afterwards because the residents are scared to talk to either Mr. or Mrs. Bishop. She said that the other residents are afraid of them and they don't want to make them mad. Resident A stated that Mrs. Bishop was not home when Mr. Bishop yelled at the residents, so she was not involved. She stated that Sandra Bishop yells when she gets mad but was unable to provide any examples.

On 07/15/2025, I interviewed Ms. Bishop, and she stated she was not home when this incident occurred with Mr. Bishop. She said she believes in the golden rule of "Do unto others as they do unto you." Therefore, she said she can't get mad and yell at the residents. She denied that she had gotten mad or had yelled at any resident.

On 07/15/2025, I conducted an interview with Resident B, and I asked her about the incident. She said Mr. Bishop was yelling when the television was really loud. She denied that Resident D cried. I asked her if she was afraid of Mr. or Mrs. Bishop and she said no. She said Mrs. Bishop does not yell. She reported that she feels safe in the home.

On 07/15/2025, I conducted a face-to-face with Resident C. I asked about the incident when the television was loud, and she stated that Mr. Bishop yelled at them and at Resident D and he made her cry. She stated that Mr. Bishop said: "Don't let me catch you with the TV up so loud again." She said when Mrs. Bishop is upset, she can yell too but she could not remember an incident when Ms. Bishop yelled. Then she said Mrs. Bishop never yells. She said she feels safe in the home.

On 07/15/2025, I conducted a face-to-face with Resident D. I asked about the incident with the television being loud and she said Mr. Bishop told her to turn the TV down. She does not remember Mr. Bishop yelling. She said she thought she had cried. I asked her if Mrs. Bishop yells when she is mad and she stated she does not yell. She said she feels safe in the home.

On 07/15/2025, I conducted a face-to-face with Resident E. I asked her about the incident when the television was too loud. I asked her if Mr. Bishop had yelled at them. She said everybody yells when they are upset. She stated she thought Mr. Bishop had yelled at her in the past, but she could not remember. She did not remember if Resident D cried but thought she possibly did because she cries easily. She stated she feels safe in the home.

On 07/16/2025, I met with Mr. and Mrs. Bishop, and I asked him about the incident when the television was too loud. He explained that he was in the basement and could hear the television down there. He said he came up and went to the living room and he said in order for the residents to hear him over the loud television he had to yell so they could hear him. He said: "I yelled so they could hear me." He acknowledged that he said it better not happen again. He had no knowledge if Resident D cried. He said they turned the television down.

On 07/30/2025, I conducted a telephone exit conference with the Co-licensee Sandra Bishop, and she agreed with my findings,

APPLICABLE RULE	
R 400. 1409	Resident rights; license responsibilities.
	Upon a resident's admission to the home, the licensee shall inform and explain to the resident's designated representative all of the following resident rights: (o) The right to be treated with consideration and respect with due recognition of personal dignity, individuality, and the need for privacy.

	(2) A Licensee shall provide the resident and the resident's designated representative with a written copy of the rights outline in subrule (1) of this rule upon a resident's admission to the home.
ANALYSIS:	<p>It was alleged that Co-licensee, John Bishop yelled at the residents for the TV being too loud and Co-Licensee Sandra Bishop yells when she is mad.</p> <p>Resident A reported that she heard Ms. Bishop yell about the television being loud. She said he made Resident D cry. She said Mrs. Bishop also yells when she gets mad.</p> <p>Resident C reported that Mr. Bishop yelled because the TV was loud. She said he yelled at Resident D and made her cry. She said Mr. Bishop told them: "Don't let me catch you with the TV up again." She reported that Mrs. Bishop does not yell.</p> <p>Resident B said Mr. Bishop yelled because the television was too loud. She said Mrs. Bishop does not yell.</p> <p>Resident D reported that Mr. Bishop told her the TV was too loud. She was uncertain if she cried. She did not know if Mr. Bishop yelled. She stated that Mrs. Bishop does not yell.</p> <p>Resident E said everybody yells when they are upset. She had no concerns about the situation. She stated Mrs. Bishop does not yell.</p> <p>Mr. Bishop said that the television was so loud that he could hear it in the basement. He said he had to yell because the TV was so loud so they could not hear him.</p> <p>During this investigation the Co-Licensee Mr. Bishop acknowledged that he had yelled in order for the residents to hear him because the television was so loud. He said he could hear the television in the basement. The residents were mixed on their answers. Resident D did not remember if she cried. Four of the 6 residents reported Ms. Bishop does not yell. Therefore, there is no violation of this rule.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The quality of the meals are poor.

INVESTIGATION: On 07/15/2025 I made an unannounced inspection of the home. I interviewed Resident A, B, C, D and E. Resident C stated the meals are “excellent”. Resident B stated that the meals are “really good” and both Mr. and Mrs. Bishop are “good cooks”. Resident D stated that the food is “really good”. Resident E said the food is “good”. Resident A stated that the food is “okay”.

On 07/2025, Ms. Bishop stated that she thought their meals were of good quality and nutritious and that they offer a lot of variety. She said none of the residents have complained. She said the resident weights have remained the about the same.

On 07/30/2025, I conducted a telephone exit conference with the Co-licensee Sandra Bishop, and she agreed with my findings.

APPLICABLE RULE	
R 400.1419	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular nutritious meals daily. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	<p>It was alleged the quality of the meals are poor.</p> <p>All the residents were pleased with the food.</p> <p>Mrs. Bishop explained that she and Mr. Bishop provide good quality and nutritious meals and no one has complained.</p> <p>During this investigation there were no complaints about the quality of the meals in the home therefore, there is no violation of the rule.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Residents are not provided with leisure or recreational activities.

INVESTIGATION: On 07/15/2025, I made an unannounced inspection of the home and interviewed Residents A, B, C, D and E.

Resident A. She said she watches TV in her room and plays games with the other residents. She stated that she does not do much exercise because she has a lot of pain in her back. She reported that she goes out with her daughter a couple days of the week.

Resident C reported that she hates to walk because she has stiff knees and that she is seeking to have knee replacements. She stated that she knows she has to keep

going so she will walk in the driveway. She said one of her goals is to walk. She said Ms. Bishop does encourage her to walk. I asked her about the activities in the home. She said we all interact and walk together in the driveway. She said we have many games to play together. She mentioned that they play Monopoly on the card table in the living room. She said occasionally she goes out with her friends, and goes to church.

Resident B stated that she and Resident B play many games together, Go Fish, Monopoly, and other games. She said sometimes Resident A joins them in playing the various games in the home. She states that she walks up and down the driveway for her exercise. She said her uncle comes and talks her out and they do various activities together. She is trying to get into MOKA's day program.

Resident D reported that she likes to watch television and has several different electronic devices that she likes to use. She does not like to play games. She said she can take the garbage to the end of the driveway which she likes to do and that is her exercise. She reported she goes to Hope Network on Monday and Fridays, and they go to the YMCA and many other places. She said she loves to ride in the van.

Resident E also reported that she goes to Hope Network two days a week and loves it. She also has her own electronic devices, and she likes to watch television. She said she keeps herself busy. She said she also has a tablet that she uses.

Each time I was in home I observed the residents playing games together. Some were watching television and others were reading and others were on their own devices.

On 07/29/2025, I conducted a telephone interview with Mrs. Bishop. She stated they have many games for the residents to play, card games, a television, many puzzles to use, they can walk in the driveway and on the lawn, and they have their own phones to use, and can listen to music. She said they have puzzle books, find a word book, Sudoku, and books to read. She reported that she encourages the residents to walk in the driveway. She stated that she encourages Resident A to go outside and walk but Resident A declines and reports that her back hurts too much.

On 07/30/2025, I conducted a telephone exit conference with the Co-licensee Sandra Bishop, and she agreed with my findings.

APPLICABLE RULE	
R 400.1423	Resident recreation.
	(1) A licensee shall make reasonable provision for a varied supply of leisure and recreational equipment appropriate to the number, care, needs, and interests of the residents. Such leisure and recreational equipment shall be safe, clean, in good repair, and easily accessible.

ANALYSIS:	<p>It was alleged the home lacks activities.</p> <p>Mrs. Bishop said she does encourage the residents to walk in the driveway. She reported that they have many board games, cards and card games, puzzles to use, and television and radio to watch or listen to, books for reading, Puzzle books, Find word books, and Sadako books,</p> <p>There is not a lack of activities in the home. Each resident explained the games they play, the shows they watch and that they use their own electronics.</p> <p>During this investigation I did not find evidence of this home lacking activities. Therefore, there is no violation to this rule.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the complaint be closed and the license remain the same.

Arlene B. Smith

07/30/2025

Arlene B. Smith
Licensing Consultant

Date

Approved By:

Jerry Hendrick

07/30/2025

Jerry Hendrick
Area Manager

Date