



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 17, 2025

Patty Williams
711 Main St.
Omer, MI 48749

RE: License #: AS090291142
Investigation #: 2025A0572051
Guardian Angels

Dear Patty Williams:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS090291142
Investigation #:	2025A0572051
Complaint Receipt Date:	08/25/2025
Investigation Initiation Date:	08/26/2025
Report Due Date:	10/24/2025
Licensee Name:	Patty Williams
Licensee Address:	711 Main St. Omer, MI 48749
Licensee Telephone #:	(989) 415-6174
Administrator:	Patty Williams
Licensee Designee:	N/A
Name of Facility:	Guardian Angels
Facility Address:	611 Litchfield Rd Bay City, MI 48706
Facility Telephone #:	(989) 316-2205
Original Issuance Date:	09/10/2007
License Status:	REGULAR
Effective Date:	04/07/2024
Expiration Date:	04/06/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
<ul style="list-style-type: none"> Resident A moved out of Guardian Angels, into a home that the licensee owns. The Support Coordinator was under the impression that Resident A was helping out with the upkeep of the home and not living independently without any staff supervision. 	Yes
<ul style="list-style-type: none"> Resident B has also moved without consent to an unlicensed, unsupervised home in Standish, with costs still charged and health insurance misused for food. 	No
Additional Findings	Yes

III. METHODOLOGY

08/25/2025	Special Investigation Intake 2025A0572051
08/25/2025	APS Referral
08/26/2025	Contact - Document Sent Complainant #1
08/26/2025	Special Investigation Initiated - Telephone Resident A's Guardian.
08/26/2025	Contact - Telephone call made Resident A's Guardian.
08/26/2025	Contact - Document Sent Complainant #1
09/03/2025	Inspection Completed On-site Staff, John Caspers.
10/09/2025	Contact - Face to Face Staff, John Caspers and Resident A.
10/13/2025	Contact - Telephone call made Resident A's Guardian.
10/13/2025	Contact - Telephone call made Resident A's Case Manager, Alicia Dondineau.

10/13/2025	Contact - Telephone call made Complainant #2.
10/13/2025	Contact - Telephone call made Resident B.
10/16/2025	Inspection Completed-BCAL Sub. Compliance
10/16/2025	Exit Conference Patty Williams.

ALLEGATION:

- Resident A moved out of Guardian Angels, into a home that the licensee owns. The Support Coordinator was under the impression that Resident A was helping out with the upkeep of the home and not living independently without any staff supervision.
- Resident B has also moved without consent to an unlicensed, unsupervised home in Standish, with costs still charged and health insurance misused for food.

INVESTIGATION:

On 08/25/2025, the local licensing office received a complaint for investigation. Adult Protective Services denied the complaint and referred to licensing.

On 08/26/2025, contact was made with Complainant #1 regarding the allegation. Complainant #1 informed that that allegations were true and there was nothing more to add to the allegation.

On 08/26/2025, contact was made with Resident A's Guardian regarding the allegation. Resident A's Guardian was recently appointed as the guardian and met with Resident A for the first time in a home out in a country setting in Standish Michigan. The guardian informed me that this was not Guardian Angels. The guardian expressed that it was her and the supports coordinator's understanding that the Licensee of Guardian Angels, Patty Williams would be there with him. The Guardian is concerned as to who owns the home and if it is licensed. Resident A likes the home because he gets to help out and receive payment from Patty Williams. Resident A is on several medications and the home is not staffed.

On 09/03/2025, I made an unannounced onsite at Guardian Angels, located in Bay County Michigan. I was able to speak with Staff, John Caspers regarding the allegation.

On 09/03/2025, I interviewed Staff, John Caspers regarding the allegations. John Caspers informed that Resident A was in Standish Michigan with Patty Williams. Resident A wanted to go there because he likes it there. John Caspers is not sure what type of home is in Standish and does not know if it is licensed or in the process of becoming licensed as he has never been to the home before. As far as he knows, Patty Williams would be the staff while Resident A is in Standish as he believes that she provides the same services as he would receive at Guardian Angels. Resident A has only been there a couple days. He goes there to hang out and then comes back home. Meds are taken with Resident A and administered there.

On 10/09/2025, I made another unannounced onsite at Guardian Angels. Staff, John Caspers was present. Staff Caspers informed that Resident A was upstairs sleeping and Resident B is up north and does not reside at Guardian Angels.

On 10/09/2025, I interviewed Resident A regarding the allegations. When asked if the home in Standish was his home, he stated, "No, this is my home." When asked what he does at the home in Standish, he stated, "Work there. Cook and clean." I then asked Resident if he cooked for the people who lived there and he replied, "They feed themselves. I help mow the grass and Patty (Williams) pays me." Resident A expressed a desire to live there but can't until his case manager approves it. Resident A informed that his guardian wants him to move to Standish. Resident A indicated that there are no staff in the home and Patty Williams is not present at the home while he is there. Resident A administers his own medications and cooks his own meals. Resident A knows Resident B and indicated that she currently lives in Standish.

On 10/13/2025, I made another contact with Resident A's Guardian regarding the allegation. Resident A's Guardian informed that she just had a meeting with Licensee, Patty Williams and Case Manager, Alicia Dondineau. The Case Manager wants to see what skills Resident A has before moving into a semi-independent living setting. The guardian informed that the home in Standish is not an AFC Home and Resident A was spending a lot of time there. Resident A would be at the home for a few days at a time with no supervision. The Case Manager explained to Patty Williams that if Resident A is in the home in Standish, that she has to be there with him. Resident A was administering his own medications, cooking his meals and cutting grass. Patty Williams does not reside in that home, but has another home nearby that she lives in. The issue was that the Case Manager thought that while Resident A was visiting and helping out with chores in Standish, Patty Williams would be providing care and supervision.

On 10/13/2025, I made contact with Resident A's Case Manager, Alicia Dondineau regarding the allegation. Alicia Dondineau was aware that Resident A was in Standish with Patty Williams, but she never said he would be unsupervised. She had a meeting with Patty Williams and Resident A's Guardian and they discussed transitioning Resident A to a more independent setting, but this was not discussed

prior. Resident A was cooking his own meals and administering his own medications using a pill cassette.

On 10/13/2025, contact was made to Complainant #2 regarding the allegation. The Complainant informed that the allegation is true is there was nothing more needed to be added.

On 10/13/2025, I contacted Resident B's Payee, Annette Jeske regarding the allegation. Annette Jeske informed me that Resident B was residing at Guardian Angels and then moved to a home in Standish Michigan, owned by Patty Williams. There's no staff in the home and it is believed to be an independent living home.

On 10/13/2025, I contacted Resident B regarding the allegation. Resident B informed that she does not reside at Guardian Angels anymore. Her current home is an independent living home. Patty Williams comes and goes, but there is no staff there. There is no drama at her current home which she likes. The Occupants in the home all cook for themselves, but there are only two occupants currently. Resident B informed that Resident A was there, but it was more like a trip or vacation. Resident A was usually with Patty Williams when they came to Standish. Resident A would come to Standish two days at a time and then return back to Guardian Angels. Resident B passes her own medications but believes that Patty Williams administers Resident A's medications. Resident B thinks that Resident A will be moving to Standish soon. Resident B indicated that she is her own Guardian and would like to remain in Standish.

On 10/16/2025, I contacted Licensee, Patty Williams regarding the allegation. Patty Williams informed that Resident A never moved to her home in Standish. Resident A was only visiting. Patty Williams had a meeting with Resident A's Guardian and Case Manager on 09/17/2025 and the Case Manager is okay with Resident A moving to Standish as long as Resident A services will remain intact after transferring to Arenac County. Patty Williams says that Resident A was coming with her to the home in Standish for a couple days at a time and he really liked the setting. Resident A earned a little extra money helping her with chores and believes that it helps him with learning some independent living skills. Patty Williams admitted that Resident A did not have 24/7 supervision while at the home and she set up a pill box for Resident A to administer his own medications. When told that Resident A requires 24/7 supervision and a trained staff to administer his medications while still a resident of Guardian Angels, Patty Williams indicated that Resident A's Case Manager explained that to her during their meeting and it will not happen again. In regard to Resident B, Resident B is her own Guardian and moved to the home in Standish. Resident B is capable of living in a semi-Independent living setting.

On 10/16/2025, I reviewed Guardian Angels Resident Register and it indicates that Resident A still resides at Guardian Angels, while Resident B moved to the home in Standish Michigan.

On 10/16/2025, I reviewed Resident A's Assessment Plan which indicates that he is able to move about the community with no assistance, understands verbal communication, tells time, can read & write, follows instructions and can communicate his needs. Resident B has completed school but has an interest in returning back to school in an adult program, and does not need any assistance with personal hygiene or toileting. In regard to "Taking Medications", it indicates that staff will administer medication to Resident A.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	Based on the interviews conducted with Staff, Resident A, Resident A's Case Manager, Resident A's Guardian, Resident B, and review of Resident A's records, there is enough to establish a licensing rules violation. Resident A is still considered a resident at Guardian Angels, however; he was visiting another home owned by Patty Williams that was not licensed for Adult Foster Care and unstaffed. While at the home, Resident A was not receiving the required 24/7 care and supervision in the home.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14302	Resident admission and discharge policy; house rules; emergency discharge; change of residency; restricting resident's ability to make living arrangements prohibited; provision of resident records at time of discharge.
	(6) A licensee shall not change the residency of a resident from one home to another without the written approval of the resident or the resident's designated representative and responsible agency.
ANALYSIS:	Based on interviews conducted with Complainant #2, Resident B, Staff, Licensee and review of Resident Register, there is not enough evidence to establish a licensing rule violation. Resident B is her own guardian and made the decision to move into a less restrictive home setting.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

Resident A was administering his own medications while staying overnight in the home in Standish Michigan.

INVESTIGATION:

On 10/09/2025, I interviewed Resident A regarding his medications. Resident A informed that he administered his own medications while visiting the home in Standish Michigan.

On 10/13/2025, contact was made with Resident A's Guardian regarding Resident A's medications. The guardian informed that Resident A was administering his own medications, cooking his meals and cutting grass.

On 10/13/2025, I made contact with Resident A's Case Manager, Alicia Dondineau regarding Resident A's medications. She informed me that Resident A was administering his own medications using a pill cassette setup by Patty Williams. On 10/13/2025, I contacted Resident B regarding how medications are administered. Resident B passes her own medications but believes that Patty Williams administers Resident A's medications.

On 10/16/2025, I contacted Licensee Patty Williams regarding how Resident A's medications are administered. Patty Williams admitted that Resident A did not have 24/7 supervision while visiting the home in Standish and she set up a pill box for Resident A to administer his own medications. She says that she was made aware that this was an issue and it would never happen again.

On 10/16/2025, I reviewed Resident A's Assessment Plan which indicates that staff will administer medication to Resident A.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(3) Unless a resident's physician specifically states otherwise in writing, the giving, taking, or applying of prescription medications shall be supervised by the licensee, administrator, or direct care staff.
ANALYSIS:	Based on the interviews conducted with Staff, Resident A, Resident A's Case Manager, Resident A's Guardian, Resident B, and review of Resident A's records, there is enough to establish a licensing rules violation. Resident A was administering his own medications while visiting Patty Williams' home in Standish Michigan.
CONCLUSION:	VIOLATION ESTABLISHED

On 10/16/2025, I held an exit conference with Licensee Patty Williams regarding the results of the special investigation. Patty Williams informed that she understood and takes full responsibility for the rule violations.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this small adult foster care group home (capacity 3-6).



10/17/2025

Anthony Humphrey
Licensing Consultant

Date

Approved By:



10/17/2025

Mary E. Holton
Area Manager

Date