



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 24, 2025

Falco Corporation
Suite 101
5228 Lovers Lane
Portage, MI 49002

RE: License #: AM800015739
Investigation #: 2026A1031003
Allegan Enrichment Center #3

Dear Licensee Designee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Kristy Duda, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM800015739
Investigation #:	2026A1031003
Complaint Receipt Date:	09/26/2025
Investigation Initiation Date:	09/26/2025
Report Due Date:	10/26/2025
LicenseeName:	Falco Corporation
Licensee Address:	Suite 101 5228 Lovers Lane Portage, MI 49002
Licensee Telephone #:	(269) 342-8766
Licensee Designee/Administrator:	Dawn Martin-Speese
Name of Facility:	Allegan Enrichment Center #3
Facility Address:	122 E. Delaware Street Decatur, MI 49045
Facility Telephone #:	(269) 423-7892
Original Issuance Date:	06/01/1994
License Status:	REGULAR
Effective Date:	09/01/2025
Expiration Date:	08/31/2027
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The facility is not taking Resident A to scheduled medical appointments.	No
The facility does not follow Resident A's special diet.	No
There is a leak in the ceiling in Resident A's bedroom.	Yes
Resident A's laundry is not being washed due to a broken washer and dryer.	No

III. METHODOLOGY

09/26/2025	Special Investigation Intake 2026A1031003
09/26/2025	Special Investigation Initiated – Telephone call made to Complainant 1.
10/07/2025	Contact - Telephone call made to Complainant 1
10/14/2025	Contact - Telephone call made to Complainant 1.
10/16/2025	Inspection Completed On-site
10/16/2025	Contact - Face to Face Interview with Karen Cotton, Christina Tucker and Resident A.
10/24/2025	Exit Conference held with Dawn Martin-Speece

ALLEGATION:

The facility is not taking Resident A to scheduled medical appointments.

INVESTIGATION:

On 9/26/25, 10/7/25, and 10/14/25, I left a voicemail with Complainant 1. As of 10/23/25, I have not received a return call.

On 10/16/25, I conducted an unannounced visit to the facility and interviewed the facility manager Karen Cotton. Ms. Cotton reported staff do take Resident A to her

scheduled appointments. However, she has been refusing to attend scheduled appointments. Ms. Cotton provided eight medical appointment records for Resident A's most recent appointments. Resident A signed and wrote that she refused to attend appointments on 5/20, 6/6, 6/13, 8/15, 8/22, 8/28, 9/24, and 10/7. While I was at the facility, Resident A refused to take scheduled medications, and I observed staff to make multiple attempts for her to take her medications. On 10/16/25, I attempted to interview Resident A and she refused to come out of her bedroom and would not allow me to access her bedroom.

On 10/16/25, I interviewed Resident A's case manager Christina Tucker from Genessee Health System at the facility. Ms. Tucker reported Resident A has a history of refusing to attend appointments and Resident A was refusing to meet with her for their scheduled meeting. Ms. Tucker reported she did not have concerns that the facility was not trying to ensure that Resident A attends her appointments.

APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	<p>(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights:</p> <p>(I) The right to employ the services of a physician, psychiatrist, or dentist of his or her choice for obtaining medical, psychiatric, or dental services.</p>
ANALYSIS:	I was not able to interview the complainant or Resident A for further information. I reviewed medical appointment records where Resident A wrote that she refused to attend at least eight scheduled appointments. The facility made attempts to bring Resident A to her medical appointments.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The facility does not follow Resident A's special diet.

INVESTIGATION:

Despite attempts made, I could not interview Resident A as she refused to be interviewed, and the complainant did not return my call to be interviewed as of 10/23/25.

Ms. Cotton and Ms. Tucker both reported Resident A is diabetic but does not have a special diet. The facility provides Resident A with healthy meals, although she will often refuse to eat them. Ms. Cotton reported Resident A's A1C levels have drastically improved, and she does not require medication intervention to manage her diabetes.

On 10/16/25, I received and reviewed the facility's menus for meals provided to the residents. The meals provided were well balanced and many healthy options were provided.

APPLICABLE RULE	
R 400.14310	Resident health care.
	(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following: (b) Special diets.
ANALYSIS:	I was not able to obtain additional information from the complainant or Resident A. Based on interviews with Ms. Cotton and Ms. Tucker along with the review of menus, there was no evidence found that the facility is not providing Resident A with healthy meal options.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

There is a leak in the ceiling in Resident A's bedroom.

INVESTIGATION:

Resident A did not allow me access to her bedroom to view the ceiling.

Ms. Cotton reported there is a small leak in Resident A's ceiling and the facility has had a roofing company out to make the repairs. Ms. Cotton reported she recently received the estimate for repairs and will be working with the roofing company to make necessary repairs.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Based on interviews, it has been determined that the facility needs a roof repair to ensure that the facility is properly maintained for health, safety, and well-being of the residents. Ms. Cotton reported there is a leak in the ceiling of Resident A's bedroom.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Resident A's laundry is not being washed due to a broken washer and dryer.

INVESTIGATION:

Despite attempts made, I could not interview Resident A as she refused to be interviewed, and the complainant did not return my call to be interviewed as of 10/23/25.

Ms. Cotton reported the facility often has issues with their washer and dryer due to the amount of laundry they do daily. Ms. Cotton reported that when they have issues with the washer or dryer, they contact maintenance for repair and will take clothing to the laundry mat as needed. Ms. Cotton reported Resident A does have more laundry than other residents due to urinating in bed four times per day. Ms. Cotton reported the facility has adequate bedding to provide for her until they can complete all her laundry. Ms. Cotton reported that Resident A will often refuse to assist with cleaning her laundry and will hide wet bedding in her bedroom.

APPLICABLE RULE	
R 400.14404	Laundry,
	A home shall make adequate provision for the laundering of a resident's personal laundry.

ANALYSIS:	Although the facility has issues with their washer and dryer, they make adequate provisions and take laundry to the laundry mat to ensure the residents laundry is cleaned.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that the status of the license remain unchanged.

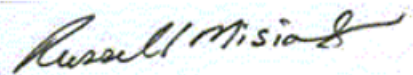


10/23/25

Kristy Duda
Licensing Consultant

Date

Approved By:



10/23/25

Russell B. Misiak
Area Manager

Date