



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

October 9, 2025

Kimberlee Waddell  
NRMI LLC  
PO Box 281  
Whitehall, MI 49461

RE: License #: AS810412110  
Investigation #: 2026A0122001  
Crane Cove

Dear Kim Waddell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink that reads "Vanita Bouldin". The signature is written in a cursive style with a large initial "V" and "B".

Vanita C. Bouldin, Licensing Consultant  
Bureau of Community and Health Systems  
22 Center Street  
Ypsilanti, MI 48198  
(734) 395-4037

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS810412110
<b>Investigation #:</b>	2026A0122001
<b>Complaint Receipt Date:</b>	10/07/2025
<b>Investigation Initiation Date:</b>	10/07/2025
<b>Report Due Date:</b>	11/06/2025
<b>Licensee Name:</b>	NRMI LLC
<b>LicenseeAddress:</b>	424 17199 N. Laurel Park Dr. Livonia, MI 48152
<b>Licensee Telephone #:</b>	(231) 893-1462
<b>Administrator:</b>	Kimberlee Waddell
<b>Licensee Designee:</b>	Kimberlee Waddell
<b>Name of Facility:</b>	Crane Cove
<b>Facility Address:</b>	7171 Crane Ypsilanti, MI 48197
<b>Facility Telephone #:</b>	(734) 528-9320
<b>Original Issuance Date:</b>	06/01/2022
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	12/01/2024
<b>Expiration Date:</b>	11/30/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED

	MENTALLY ILL TRAUMATICALLY BRAIN INJURED
--	---

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 09/04/2025, the facility sewer system received a D rating from Washtenaw County Environmental Health Department.	Yes

**III. METHODOLOGY**

10/07/2025	Special Investigation Intake 2026A0122001
10/07/2025	APS Referral
10/07/2025	Special Investigation Initiated - Letter Email received from environmental health sanitarian, Caitlin Handy.
10/07/2025	Contact - Document Sent Email to licensee designee, Kim Waddell, environmental health inspection report sent.
10/07/2025	Exit Conference Discussed findings with licensee designee, Kim Waddell on 09/16/2025 based upon Ms. Handy's environmental health inspection report.

**ALLEGATION:** On 09/04/2025, the facility sewer system received a D rating from Washtenaw County Environmental Health Department.

**INVESTIGATION:** On 09/07/2025, I reviewed an environmental health inspection report giving the facility, Crane Cove, a D rating after assessing the water supply and sewage disposal systems.

On 09/12/2025, I forwarded a copy of the environmental health inspection report to licensee designee, Kim Waddell.

On 09/16/2025, I received an email from environmental health sanitarian, Caitlin Handy. Ms. Handy recommended replacement of facility's sewer system based upon her assessment completed on 09/04/2025. Kim Waddell received the same information from Ms. Handy.

On 09/16/2025, I conducted an exit conference with licensee designee, Kim Waddell, and discussed my findings with her. Ms. Waddell stated she understood my findings and would submit a corrective action plan to address the rule violation found and come into compliance with all environmental health codes pertaining to water and sewage systems.

<b>APPLICABLE RULE</b>	
<b>R 400.14401</b>	<b>Environmental health.</b>
	<b>(1) Private water systems shall be in compliance with R 325.10101 et seq. of the Michigan Administrative Code. A bacteriological report confirming water quality shall be required during the initial inspection and every 2 years thereafter. Group homes that use a community-approved water system need not be in compliance with this requirement.</b>
<b>ANALYSIS:</b>	Based upon my investigation, which consisted of a review of pertinent documentation and email received from environmental health sanitarian, Caitlin Handy, there is enough evidence to substantiate the allegation that the facility, Crane Cove, is not in compliance with Washtenaw County Environmental Health Departments' codes for their water and sewage systems.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon receipt and approval of a corrective action plan I recommend the license be unchanged.



\_\_\_\_\_  
 Vanita C. Bouldin  
 Licensing Consultant

Date: 10/07/2025

Approved By:



\_\_\_\_\_  
 Ardra Hunter  
 Area Manager

Date: 10/09/2025