



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 1, 2025

Nakia Woods
lyana's A.F.C. INC.
1117 Adams
Saginaw, MI 48602

RE: License #: AS730398654
Investigation #: 2025A0572047
lyana's A.F.C. INC.

Dear Nakia Woods:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end of the name.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730398654
Investigation #:	2025A0572047
Complaint Receipt Date:	08/12/2025
Investigation Initiation Date:	08/13/2025
Report Due Date:	10/11/2025
Licensee Name:	Iyana's A.F.C. INC.
Licensee Address:	1117 Adams Saginaw, MI 48602
Licensee Telephone #:	(989) 401-2290
Administrator:	Nakia Woods
Licensee Designee:	Nakia Woods
Name of Facility:	Iyana's A.F.C. INC.
Facility Address:	1117 Adams Saginaw, MI 48602
Facility Telephone #:	(989) 401-2290
Original Issuance Date:	08/13/2020
License Status:	REGULAR
Effective Date:	02/13/2025
Expiration Date:	02/12/2027
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED ALZHEIMERS TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident A cannot provide his medical history or medication details during medical appointments. Despite repeated requests, AFC home does not send staff to assist Resident A, raising compliance and safety concerns. APS (Adult Protective Services) complaint was filed but no action was taken.	Yes

III. METHODOLOGY

08/12/2025	Special Investigation Intake 2025A0572047
08/13/2025	Special Investigation Initiated - Letter Complainant.
08/13/2025	Contact - Document Sent Resident A's Medical Provider.
08/13/2025	Inspection Completed On-site Resident A and Staff, Ronda Tyler.
08/22/2025	Contact - Telephone call made Licensee Designee, Nakia Woods.
09/02/2025	Contact - Document Sent Resident A's Medical Provider.
09/30/2025	Contact - Telephone call made Licensee, Nakia Woods.
09/30/2025	Exit Conference Licensee Designee, Nakia Woods.
10/01/2025	Inspection Completed-BCAL Sub. Compliance
10/01/2025	APS Referral A referral was made to APS.

ALLEGATION:

Resident A cannot provide his medical history or medication details during medical appointments. Despite repeated requests, AFC home does not send staff to assist Resident A, raising compliance and safety concerns. APS (Adult Protective Services) complaint was filed but no action was taken.

INVESTIGATION:

On 08/12/2025, the local licensing office received a complaint for investigation. Adult Protective Services (APS) were previously involved with this complaint but denied it.

On 08/13/2025, Contact was made with the Complainant. The Complainant confirmed the allegation.

On 08/13/2025, contact was made with Resident A's Medical Provider. The Medical Provider stated, "A request has been made for the facility to send a staff member to accompany (Resident A) to his appointments. It is needed because he has moderate to severe dementia. He is unable to provide accurate information in regard to his medications (what medications are prescribed and if he is taking them or not), issues he may be experiencing (with the exception of something occurring in the last couple of days, and he does not remember to complete his labs or imaging that have been ordered. There's been issues where he will call and make an appointment for a specific issue, let's say diarrhea. He will come in for his visit and not remember why he made appointment and when asked about diarrhea he may say he isn't having any because he does not remember having significant diarrhea the week prior. The home has been asked multiple times to please send someone with him and they have not. The home states that because he is his own guardian they don't need to come with him. Currently in the process of trying to get a guardian assigned to him as we feel he lacks capacity."

On 08/13/2025, I made an unannounced onsite to Lyana's A.F.C. Inc., located in Saginaw County Michigan. During my visit to the home, I spoke with Resident A and Staff, Ronda Tyler.

On 08/13/2025, I interviewed Resident A regarding the allegation. Resident A informed that he wants someone to attend his appointment with him. Resident A has an appointment today at 4:30pm. Resident A stated, "They asked me to bring someone to the appointments with me." Resident A admitted not remembering things that the doctor may tell him. Resident A is on medications and staff are administering his medications, but he does not know what medications he is on, unless he looks at a med sheet.

On 08/13/2025, I reviewed Resident A's file and it indicates that Resident A can move independently in the community unassisted and understands verbal communication. Also, in the Health Care Appraisal, there's no diagnosis for dementia, but limitations noted includes a history of MIA Neurocognitive dysfunction, poor insight and memory loss.

On 08/13/2025, I interviewed Staff, Ronda Tyler, regarding the allegation. Staff Tyler informed that Resident A attends doctor's appointments by himself because there's only one staff member per shift. Ronda Tyler indicated that Licensee, Nakia Woods is transporting Resident A to an appointment on 08/22/2025. I observed this on the wall calendar in the living room.

On 08/13/2025, I contacted Resident A's Medical Provider. again for additional information. Resident A's Medical Provider provided several dates on which Resident A attended appointments alone and with someone. The Complainant also noted dates in which they spoke with AFC home and/or APS. The Complainant informed that Resident A saw his neurologist on 07/22/2025 who noted that Resident A was alone and had mentioned that he had a fall while 'building a step'. Resident A is able to get to his appointments because his provider provides transportation. Resident A's next appointment is 09/09/2025.

On 08/22/2025, I contacted Licensee Designee, Nakia Woods regarding the allegation. Nakia Wood informed that APS was involved and told her that Resident A can go to doctor's appointments alone because he is his own guardian. Based on what APS said to her, she didn't think she was required to attend the appointments. Nakia Woods plan is to obtain an in-home doctor so that Resident A can be seen at home.

On 09/30/2025, I contacted Licensee Designee, Nakia Woods regarding the allegation. Nakia Woods informed that the medical provider assumed that Resident A had a Guardian to attend the appointments. Nakia Woods explained that Resident A understands what is going on, but sometimes he gets in a mood where he doesn't care, and he'll go to his appointments without his hearing aide. The issue has been that the medical provider wants her to attend the appointments, but she provides transportation to all the other residents in the home too. Whenever she attends Resident A's appointments, she is just sitting there for about an hour or more, and no one asks her any questions, but when she doesn't attend, then they have questions that Resident A cannot answer. Nakia Woods informed that she would attend all future doctor's appointments with Resident A.

On 09/30/2025, an exit conference was held with Licensee Designee, Nakia Woods regarding the results of the special investigation. Nakia Woods informed that she would attend all future medical appointments as required.

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(2) A licensee shall not accept or retain a resident for care unless and until the licensee has completed a written

	<p>assessment of the resident and determined that the resident is suitable pursuant to all of the following provisions:</p> <p>(b) The kinds of services, skills, and physical accommodations that are required of the home to meet the resident's needs are available in the home.</p>
ANALYSIS:	<p>Based on the interviews with Staff, Resident A and the Complainant, there is enough evidence to establish a licensing rules violation. The Complainant informed that Resident A attends doctor's appointments by himself and needs someone to attend with him due to moderate to severe dementia and not being able to answer any of his medical questions. Staff informed that Resident A attends most of his appointments by himself because there is only one staff working at a time. Resident A confirmed memory issues and asked to have a staff attend his next appointment with him. In speaking with Licensee, Nakia Woods, she admits to not attending all of Resident A's appointments and didn't think she had to because APS told her that she didn't have to because Resident A is his own guardian.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this small adult foster care group home pending the receipt of an appropriate corrective action plan (capacity 3-6).



10/01/2025

Anthony Humphrey
Licensing Consultant

Date

Approved By:



10/01/2025

Mary E. Holton
Area Manager

Date