



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 24, 2025

Ira Combs, Jr.
Christ Centered Homes, Inc.
327 West Monroe Street
Jackson, MI 49202

RE: License #: AS300016270
Investigation #: 2025A1032044
West Home

Dear Ira Combs, Jr.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa, N.W. Unit 13, 7th Floor
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS300016270
Investigation #:	2025A1032044
Complaint Receipt Date:	08/12/2025
Investigation Initiation Date:	08/18/2025
Report Due Date:	10/11/2025
Licensee Name:	Christ Centered Homes, Inc.
Licensee Address:	327 West Monroe Street, Jackson, MI 49202
Licensee Telephone #:	(517) 499-6404
Administrator:	Ira Combs, Jr., Designee
Licensee Designee:	Ira Combs, Jr.
Name of Facility:	West Home
Facility Address:	430 N West Street, Hillsdale, MI 49242
Facility Telephone #:	(517) 439-5690
Original Issuance Date:	12/06/1994
License Status:	REGULAR
Effective Date:	08/31/2024
Expiration Date:	08/30/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Staff were disrespectful toward Resident A.	Yes
Additional Findings	No

III. METHODOLOGY

08/12/2025	Special Investigation Intake 2025A1032044
08/18/2025	Special Investigation Initiated - On Site
09/12/2025	Contact - Document Sent Email to Lifeways Recipient Rights Officer Ashley Dufore
09/17/2025	Contact - Telephone call made Call to employee Jamari Davis
09/17/2025	Contact - Telephone call made Christ Centered Homes Human Resources
09/22/2025	Contact - Telephone call made Voicemail left for employee Christian Collins
09/24/2025	Exit Conference

ALLEGATION:

Staff were disrespectful toward Resident A.

INVESTIGATION:

On 8/18/25, I interviewed employee Katie Haas in the home. Ms. Haas denied being aware of any employees being disrespectful toward Resident A, but stated that there was a recent episode where Resident A damaged his cupboard, where he reacted to staff interaction. I asked if this incident stemmed from Resident A having contraband, such as a vape pen, in the facility. She reported that Resident A has had compliance issues in the past, where he used a vape pen in the home, but denied any recent use.

I interviewed Resident A in the facility. Resident A stated that employee named Christian was being disrespectful towards him, making insulting remarks because he had soiled the toilet seat. Resident A stated that this employee has a habit of insulting him. Resident A reported that on the day in question, another employee named Jamari had intervened and deescalated the situation.

On 8/25/25, I received a similar complaint, intake #207089, that included the name of another employee, Lyle Martell.

On 9/12/25, I sent an email to Lifeways Recipient Rights Officer Ashley Dufore, asking about the status of the recipient rights investigation.

On 9/17/25, Christ Centered Homes Human Resources personnel stated that employee Lyle Martell tendered his resignation.

On 9/17/25, I interviewed employee Jamari Davis by telephone. Mr. Davis recalled an incident where Resident A was upset and began making threats toward employee Christian Collins. Mr. Davis stated that Mr. Collins responded by telling Resident A to go ahead then. He stated that he did have to separate the two and that Mr. Collins went on to write an incident report.

Mr. Davis stated that he has not observed much in the way of aggressive contact between Resident A and employee Lyle Martell but he has seen moments of contention.

He mentioned that a Recipient Rights Officer had provided the facility with in-person training on de-escalation techniques.

On 9/22/25, I left a voicemail for employee Christian Collins.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	The interviews with Resident A and Jamari Davis reflect an escalation between Resident A and employee Christian Collins, where Mr. Davis had to intercede. The story of Mr. Davis's intervention was consistent across both interviews. At the time this report was authored. Mr. Collins did not return a call to be interviewed. As well, in service training was provided to help staff deescalate agitated residents. Based on these factors, I surmised that Mr. Collins compromised Resident A's dignity by escalating a tense situation.
CONCLUSION:	VIOLATION ESTABLISHED

On 9/24/25, I shared my findings with licensee designee Bishop Ira Combs Jr. I invited Mr. Combs to discuss areas of compliance within the investigation and requested a corrective action plan.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the status of this license.

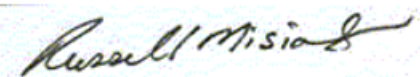


9/24/25

Dwight Forde
Licensing Consultant

Date

Approved By:



9/30/25

Russell B. Misiak
Area Manager

Date