



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 30, 2025

Michael Hamid
Flourish Collection at Oakland Charter Twp
3215 Silverbell Rd.
Oakland Twp, MI 48306

RE: License #: AH630396969
Investigation #: 2025A0628017
Flourish Collection at Oakland Charter Twp

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Rebekah Looney, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630396969
Investigation #:	2025A0628017
Complaint Receipt Date:	08/06/2025
Investigation Initiation Date:	08/07/2025
Report Due Date:	10/05/2025
Licensee Name:	Blossom Ridge, LLC
Licensee Address:	3005 University Drive Auburn Hills, MI 48326
Licensee Telephone #:	(248) 340-9400
Authorized Representative/Administrator:	Michael Hamid
Name of Facility:	Flourish Collection at Oakland Charter Twp
Facility Address:	3215 Silverbell Rd. Oakland Twp, MI 48306
Facility Telephone #:	(248) 601-0505
Original Issuance Date:	11/23/2020
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	56
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
The facility did not follow the resident's service plan.	Yes
Additional Findings	No

III. METHODOLOGY

08/06/2025	Special Investigation Intake 2025A0628017
08/07/2025	Special Investigation Initiated - On Site
09/30/2025	Exit Conference Conducted with Michael Hamid

ALLEGATION: The facility did not follow the resident's service plan.

INVESTIGATION:

On 08/06/2025, the department received a complaint alleging that Resident A was dropped in her bathroom. The complainant also alleged that Resident A required two-person assistance, but only one person assisted Resident A at the time of the fall.

On 08/07/2025, I interviewed Employee #1 at the facility. Employee #1 was aware of the incident and reported the family was made aware of the incident at the time. Employee #1 reported that she was unaware of Resident A's assistance level, but she could find out as it should be in the service plan.

At the time of inspection, I interviewed Employee #2 at the facility. Employee #2 reported that they were assisting Resident A in the bathroom the day of the incident. Employee #2 reported that as she was assisting Resident A from the toilet to her wheelchair, Resident A's leg buckled, and she fell to the ground. Employee #2 reported that they were told by staff that Resident A's daughter wants Resident A to do some transferring with standby or minimal assistance. Employee #2 reported that at the time of the incident they were also told by staff that Resident A required one-person assistance. Employee #2 reported that Resident A now requires two-person assistance.

At the time of inspection, I attempted to interview Resident A regarding this incident. Resident A reported she did not recall the incident in question and was unable to provide any details.

I reviewed Resident A's service plan and found that it indicated assistance was required for activities such as bathing, dressing, transfers, and toileting. However, it did not specify whether this assistance required one person or two.

APPLICABLE RULE	
R 325.1931	Employees; general provisions.
	(2) A home shall treat a resident with dignity and his or her personal needs, including protection and safety, shall be attended to consistent with the resident's service plan.
ANALYSIS:	<p>Through interviews with employees and a review of Resident A's service plan, inconsistencies were identified. The complainant stated that Resident A required two-person assistance at the time of the fall. However, this statement is inconsistent with both Employee #2's account and the documentation in Resident A's service plan.</p> <p>Because the service plan does not clearly specify the level of assistance Resident A requires, and communication among staff was inconsistent, it is not possible to confirm that the home consistently met Resident A's care, protection, and safety needs.</p> <p>Therefore, this allegation is substantiated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent on the receipt of an acceptable corrective action plan, I recommend no change in the status of the license.


08/27/2025
 Rebekah Looney Date
 Licensing Staff

