



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

October 2, 2025

Kay Thren and Jamie Closson
5806 W Weidman Rd
Weidman, MI 48893

RE: License #: AF370339361
Investigation #: 2025A0577061
Thren AFC

Dear Kay Thren and Jamie Closson:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On September 16, 2025, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Bridget Vermeesch

Bridget Vermeesch, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF370339361
Investigation #:	2025A0577061
Complaint Receipt Date:	09/09/2025
Investigation Initiation Date:	09/10/2025
Report Due Date:	11/08/2025
Licensee Name:	Kay Thren and Jamie Closson
LicenseeAddress:	5806 W Weidman Rd Weidman, MI 48893
Licensee Telephone #:	(989) 644-2761
Administrator:	Kay Thren and Jamie Closson
Licensee Designee:	Kay Thren and Jamie Closson
Name of Facility:	Thren AFC
Facility Address:	5806 W Weidman Rd Weidman, MI 48893
Facility Telephone #:	(989) 506-6895
Original Issuance Date:	09/09/2013
License Status:	REGULAR
Effective Date:	03/12/2024
Expiration Date:	03/11/2026
Capacity:	4
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Licensee Jamie Closson did not return Resident A's funds when Resident A moved out of the facility.	Yes
Additional Findings	Yes

III. METHODOLOGY

09/09/2025	Special Investigation Intake 2025A0577061
09/10/2025	APS Referral Denied for investigation.
09/10/2025	Contact - Telephone call made Alison Witucki, APS Isabella County.
09/10/2025	Special Investigation Initiated – Telephone; Alison Witucki, APS Isabella County.
09/15/2025	Contact - Face to Face; Interview at current facility.
09/15/2025	Contact - Telephone call made, Interview with Guardian A1
09/15/2025	Contact - Face to Face, Isabella Bank.
09/16/2025	Inspection Completed On-site, Interview with Licensee.
09/16/2025	Inspection Completed-BCAL Sub. Compliance
09/16/2025	Corrective Action Plan Requested and Due On
09/16/2025	Corrective Action Plan Received
09/16/2025	Corrective Action Plan Approved
09/17/2025	Contact - Document Sent Email to Marissa Fletcher, Isabella Bank.
09/17/2025	Referral - Recipient Rights
09/23/2025	Contact - Document Sent, Email to Jamie Closson, request documents.
09/23/2025	Contact - Telephone call made, Andrea Cotter, CMHCM-CM

09/23/2025	Contact - Document Sent, Sarah Nestle, Administrator and Jody Childs, Finance Dir.
09/23/2025	Contact - Telephone call made, Andrea Cotter, CMHCM-CM.
09/24/2025	Contact - Document Received, Marissa Fletcher, Isabella Bank.
09/24/2025	Contact - Document Received, McBride Quality Care.
09/24/2025	Contact - Telephone call made, Jody Childs, Client Services with McBride Quality Care.
09/25/2025	Contact - Document Received, Jody Childs, via email requested and received Resident Funds II forms.
09/25/2025	Contact - Document Received- Andrea Cotter, CMHCM-CM via email, correspondences.
09/26/2025	Referral - Law Enforcement- Michigan State Police.

ALLEGATION: Licensee Jamie Closson did not return Resident A's funds when Resident A moved out of the facility.

INVESTIGATION:

On September 09, 2025, a complaint was filed stating that licensee Jamie Clawson of Thren Adult Foster Care Home (AFC) was Resident A's representative payee while Resident A resided at Thren AFC Home. The complaint reported that Resident A and Ms. Clawson had a Rep Payee joint checking account with Resident A's social security income being deposited monthly in the amount of \$1800, with Resident A's rent being around \$1600 monthly. The complaint alleged that when Resident A moved out of the facility, Ms. Clawson closed the Rep Payee joint bank account and did not return the balance of the account to Resident A. The complaint reported that Ms. Clawson told Guardian A1 that the money left in Resident A's account was gone.

On September 10, 2025, I spoke with Alison Witucki, Isabella County Adult Protective Service Specialist, who reported she does not have any Adult Community Placement cases at Thren AFC and is not familiar with the facility or Resident A. Ms. Witucki reported that all financial exploitation cases in Isabella County are being investigated by the Michigan State Police due to Isabella County having a minimal county sheriff presence.

On September 15, 2025, I completed an unannounced onsite investigation at the current facility where Resident A resides and I interviewed Dawn Rutledge, Home

Manager, who reported Resident A was admitted into the facility on November 04, 2024, and Guardian A1 is Resident A's guardian and representative payee and has been since being admitted. Ms. Rutledge reported Guardian A1 inquired about Resident A receiving funds from her previous representative payee account with Jamie Closson and Ms. Rutledge explained they have not received any funds for Resident A from anyone other than Guardian A1. Ms. Rutledge reported the only monthly bill she is aware of Resident A's having is her room and board payment and spending money. Ms. Rutledge reported Guardian A1 puts Resident A's spending money on Tru Link debit card monthly. Ms. Rutledge reported the current facility did not receive any financial information from the previous facility when Resident A was admitted and did not receive any funds for Resident A from the previous facility.

On September 15, 2025, I interviewed Guardian A1 who reported she is Resident A's guardian and representative payee and upon Resident A moving out of Thren AFC, Resident A was not provided the remaining balance of her Rep Payee checking account with representative payee licensee Jamie Closson. Guardian A1 reported not knowing the Rep Payee joint checking account's balance at the time Resident A discharged from Thren AFC. Guardian A1 reported she contacted Isabella Bank and attempted to get the balance, but information would not be released. Guardian A1 reported Resident A's monthly bills are her room and board, which would leave Resident A with extra money monthly for needed items and spending money.

On September 15, 2025, I interviewed Marissa Fletcher, Bank Secrecy Act Officer with Isabella Bank, who reported Resident A had a Rep Payee joint checking account-XXX4, with Jamie Closson, who was the representative payee, and the account was opened on April 27, 2021, and closed on January 29, 2025. Ms. Fletcher provided me with a copy of an Account Inquiry verifying the account information of checking account-XXX4, of ownership, the date account was opened, and the date account was closed. Ms. Fletcher reported on November 25, 2025, there was a transfer from Resident A's Rep Payee joint checking account-XXX4 to "Thren Basic Bus" account for \$548.90, leaving a \$1.00 balance which was transferred to Jamie Closson's personal checking account on January 29, 2025.

On September 16, 2025, I completed an unannounced onsite investigation at Thren AFC and interviewed licensee Jamie Closson who reported co-licensee Kay Thren passed away in May 2025 and the facility has not had any residents since November 2024. Ms. Closson reported she disposed of all the residents' paperwork once they all moved out. Ms. Closson reported she does not have any of Resident A's paperwork from Thren AFC home nor is she Resident A's Representative Payee for Social Security at this time, but it was from 2021-2024. Ms. Closson reported there was a remaining balance in the Rep Payee checking account but could not recall that amount. Ms. Closson reported she wrote a check and mailed it to Resident A's new facility. Ms. Closson could not remember the name or address of the facility to which the check was mailed. Ms. Closson then reported she actually got cash out when she closed the account and provided the cash to Resident A's case manager, name unknown. Ms.

Closson later stated, “no, the case manager provided me with the facility address and I mailed the cash to the facility.”

On September 17, 2025, I contacted Marissa Fletcher, Secrecy Act Officer with Isabella Bank and requested and received copies of the Thren AFC business checking account-XXX2 bank statement November 2024-January 31, 2025. Per the bank statements, on November 25, 2024, Thren Basic Bus documents a transfer from Resident A’s Rep Payee joint checking account-XXX4 to Thren Basic Bus in the amount of \$548.90, giving Thren Basic Bus a credit in the amount of \$548.90. I observed no debits, checks, or cash withdrawals from Then Basic Bus from November 2024-January 2025 in the amount of \$548.90.

On September 23, 2025, I emailed licensee Jamie Closson and requested copies of Resident A’s resident file from 2021-2025, specifically *Resident Care Agreements*, *Resident Funds Part II*, and any bills or invoices of expenses. I received an email back from licensee Jamie Closson who reported all resident files and business records were destroyed and burned. Ms. Closson reported she cannot remember Resident A’s social security amount or room and board expense. Ms. Closson stated, “When I closed [Resident A’s] account I think it was like \$600 or thereabouts. I got it in cash as I was going to deliver it to her at her new house. I ended up not being able to find the time to deliver it, so I decided to mail it to her. I sent the money to her new address (given to me by Andrea Cotter). I have deleted the conversation from my phone, so I do not know the exact address. I DO NOT owe [Resident A] any money. I sent it.” Ms. Closson reported she contacted Andrea Cotter, Case Manager with Community Mental Health Central Michigan and requested an address for Resident A to mail Resident A’s funds. Ms. Closson reported she mailed Resident A’s funds, in cash.

On September 23, 2025, I interviewed Andrea Cotter, Case Manager with CMHCM who reported upon Resident A being relocated to a different facility in November 2024, Ms. Cotter inquired with Jamie Closson, Licensee via text messages about Resident A’s remaining funds. Ms. Cotter reported Ms. Closson, Licensee requested Resident A’s current facilities address to mail the remaining funds and this was provided via text message. Ms. Cotter reported she inquired on the balance of Resident A’s fund and Ms. Closson, Licensee reported she did not know the balance. Ms. Cotter stated, “to my knowledge, [Resident A] has received no funds from Thren AFC or Ms. Closson.”

On September 25, 2025, Andrea Cotter via email sent me copies text message correspondences between Andrea Cotter, CMHCM-CM and licensee Jamie Closson which documented that on November 22, 2024, Ms. Closson texted Ms. Cotter requesting Resident A’s address, which was provided. On November 26, 2024, Ms. Cotter texted Ms. Closson asking how much Resident A receives from Social Security and if Resident A has any funds left. Ms. Closson responded reporting Resident A has money, stating, “this is why I asked for her address, I do not know the exact amount.” Ms. Cotter asked Ms. Closson to provide the exact amount and Ms. Closson, Licensee responded she was not home. On January 15, 2025, Ms. Cotter texted Ms. Closson asking Ms. Closson if she has closed Resident A’s bank account at Isabella and Ms.

Closson responded, “no, I think Resident A needs to be with me.” Ms. Cotter requested Ms. Closson to call Resident A’s current facility and arrange for this to be completed, and Ms. Closson said “sure”. Ms. Cotter reported this was the last correspondence and to her knowledge no funds were received from Ms. Closson.

On September 24, 2025, I interviewed Jody Childs, Client Services with McBride Quality Care who reported Resident A was admitted into one of their AFC facilities in November 2024 with Guardian A1 being Resident A’s representative payee for Resident A’s social security income. Ms. Childs reported all payments received for Resident A have been paid by Guardian A1 since November 2024. Ms. Childs report McBride Quality Care did not receive any funds for Resident A from Jamie Closson, Resident A’s previous Representative Payee. Ms. Childs provided an accounting statement of all funds received for Resident A since November 2024. Per the accounting statement provide by Ms. Childs, the only funds received have been for room and board payment from Guardian A1R who is Resident A’s Representative Payee.

On September 25, 2025, via email I contacted Jody Childs, Client Services with McBride Quality Care, and requested and received copies of Resident A’s *Resident Funds II* forms from November 2024-current. Upon review of Resident A’s *Resident Funds II* forms there were no deposits or credits of funds received in an amount of \$549. 90 from Jamie Closson.

APPLICABLE RULE	
R 400.1421	Handling of resident funds and valuables.
	(12) A licensee shall return the full amount of funds and valuables remaining in the account to the resident or his or her designated representative not later than 5 banking days following the request or date of discharge.
ANALYSIS:	Based on the evidence gathered during the investigation, I determined that licensee Jamie Closson former Representative Payee for Resident A did not return Resident A’s remaining funds in the amount of \$549.90 to Resident A within the 5 banking days following Resident A’s discharge from the facility in November 2024.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On September 15, 2025, I interviewed Marissa Fletcher, Bank Secrecy Act Officer with Isabella Bank who reported Resident A had a Rep Payee joint checking account-XXX4, with licensee Jamie Closson, which was opened on April 27, 2021, and closed on January 29, 2025. Ms. Fletcher provided copies of Resident A’s bank statements and account inquiry statement from open to close for Rep Payee joint checking account-

XXX4. Ms. Fletcher reported, and I observed multiple different transaction descriptions on the bank statement which documented the following information: Transfer from [Resident A] Rep Payee joint checking account-XXX4 to checking Jamie Closson. Ms. Fletcher explained these transactions are transfers from the Rep Payee joint checking account-XXX4 into Jamie Closson's personal checking account-XXX1. Additional transactions observed had a description titled Transfer from [Resident A] Rep Payee joint checking account-XXX4 to Basic Bus, DBA Thren AFC-XXX2 which Ms. Fletcher explained are transfer of funds from Resident A's Rep Payee joint checking account-XXX4 account to the checking account of Basic Bus, DBA Thren AFC-XXX2. A third transaction observed is that of Rep Payee joint checking account-XXX4 having monthly deposits of Resident A's social security income from Social Security Administration.

On September 15, 2025, I reviewed and received a copy of Resident A Rep Payee joint checking account-XXX4 with Jamie Closson, Licensee, and observed when funds were transferred from Resident A's Rep Payee joint checking account to Jamie Closson, Licensee's personal checking account-XXX1. The following information documents these transfer dates and amounts:

- December 02, 2022-\$963.00.
- January 06, 2023- three transfers in the amounts of \$19.00, \$31.00, and \$1338.88.
- February 08, 2023, \$1327.85.
- March 06, 2023, \$99.97.
- April 03, 2023, \$1330.00.
- Aprils 05, 2023, \$1380.00.
- April 18, 2023, \$1380.00.
- May 10, 2023, \$1380.00.
- June 12, 2023, \$1513.62.
- July 11, 2023, \$1606.38.
- August 14, 2023, \$1314.00
- September 18, 2023- two transactions in the amounts of \$46.00 and \$1276.97.
- October 10, 2023- \$1384.00.
- November 10, 2023, \$ 1439.00.
- December 18, 2023, \$1362.09.
- February 06, 2024, \$1396.79.
- March 05, 2024, \$1455.51
- April 05, 2024, \$1383.00
- May 14, 2024, \$1826.90
- July 15, 2024, \$1512.39
- August 07, 2025, \$1638.28
- September 10, 2024, \$1118.00
- October 08, 2024- two transactions in the amounts of \$55.00 and \$1154.63.
- October 18, 2024-two transactions in the amounts of \$81.00 and \$754.76

During my unannounced onsite investigation on August 16,2025, licensee Jamie Closson reported she was the Representative Payee for Resident A and accepted

responsibility to ensure Resident A's social security benefits were used for food, shelter, and any expenses accrued by Resident A. Ms. Closson reported Resident A had monthly room and board to pay but could not remember the amount or if Resident A had any other additional monthly expenses. Ms. Closson reported that when she initially became Resident A's payee in 2021, she received a check and would cash the check to pay Resident A's monthly room and board. Ms. Closson reported she then started transferring funds from Resident A's Rep Payee joint checking account-XXX4 to her personal checking account-XXX1 to pay Resident A's room and board. Ms. Closson stated, "this is just how I did it, not sure why I did not pay [Resident A's] bills" from the Rep Payee account.

During the onsite investigation Ms. Closson reported Resident A did not have many personal belongings nor did Ms. Closson have the Valuables Inventory sheet to provide due to all resident files being destroyed.

APPLICABLE RULE	
R 400.1421	Handling of resident funds and valuables.
	(4) All resident funds and trust fund accounts shall be kept separate and apart from all funds and monies of the licensee.
ANALYSIS:	Since December 2022 to October 2025, Licensee Jamie Closson has transferred funds from Resident A's Rep Payee joint checking account to Licensee Jamie Closson's personal checking account on 30 different transactions. Licensee Jamie Closson did not keep Resident A's funds separate from her personal monies.
CONCLUSION:	VIOLATION ESTABLISHED

INVESTIGATION:

On September 16, 2025, during the onsite investigation I requested to review Resident A's resident record and was told by Licensee Jamie Closson that she no longer had any resident records since the last resident moved out of the facility in November 2024.

On September 21, 2025, via email to licensee Jamie Closson, I requested copies of Resident A's room and board payments made to Thren AFC through the business transactions or any other invoices, receipts from Thren AFC regarding debits and credits from Thren AFC regarding Resident A and Ms. Closson reported all records of residents and Thren AFC have been destroyed, burned.

APPLICABLE RULE	
R 400.1422	Resident records.
	(2) Resident records shall be kept on file in the home for 2 years after the date of a resident's discharge from a home.
ANALYSIS:	Per licensee Jamie Closson as of November 2024, there have been no residents living in the facility and none of the resident's records were kept as required for two years after the residents discharged from the facility.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

It has been recommended that the current status of the license remains unchanged.

Bridget Vermeesch

10/02/2025

Bridget Vermeesch
Licensing Consultant

Date

Approved By:

Dawn Timm

10/02/2025

Dawn N. Timm
Area Manager

Date