



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 18, 2025

Violet Bettig
Guardian Angel Homes LLC
725 N. Dettman Rd.
Jackson, MI 49201

RE: License #: AS380389381
Investigation #: 2025A0007041
Saint Gabriel

Dear Violet Bettig:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee designee and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in black ink that reads "Mahtina Rubritius". The signature is written in a cursive style with a large initial 'M'.

Mahtina Rubritius, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa
P.O. Box 30664
Lansing, MI 48909
(517) 262-8604

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS380389381
Investigation #:	2025A0007041
Complaint Receipt Date:	08/01/2025
Investigation Initiation Date:	08/01/2025
Report Due Date:	09/30/2025
Licensee Name:	Guardian Angel Homes LLC
Licensee Address:	725 N. Dettman Rd. Jackson, MI 49201
Licensee Telephone #:	(269) 363-1670
Administrator:	Violet Bettig
Licensee Designee:	Violet Bettig
Name of Facility:	Saint Gabriel
Facility Address:	1038 Woodbridge Jackson, MI 49202
Facility Telephone #:	(517) 914-0584
Original Issuance Date:	02/23/2018
License Status:	REGULAR
Effective Date:	08/07/2024
Expiration Date:	08/06/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

	AGED TRAUMATICALLY BRAIN INJURED
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II. ALLEGATION(S)

	Violation Established?
In Resident A's bedroom, there appears to be water damage forming on the ceiling. Staff informed it has been like this for a while. There is another room where no one is staying, and there is a large portion of the plaster/drywall missing off the ceiling.	Yes
Staff are purchasing groceries.	No

III. METHODOLOGY

08/01/2025	Special Investigation Intake - 2025A0007041
08/01/2025	Special Investigation Initiated – Letter - ORR Referral made.
08/08/2025	Contact - Telephone call made to Ashlee Griffes, ORR. Discussion.
08/11/2025	Inspection Completed On-site - Unannounced - Face to face contact with Jasmine Smith, DCW, John Miatech, DCW, Portia Ryan, DCW, Resident A, and Resident B.
08/11/2025	Contact - Telephone call received from Violet Bettig, Licensee Designee.
08/12/2025	Contact - Telephone call received from Representatives at Lifeways. Discussion.
08/12/2025	Contact - Face to Face contact with Aubrey Lee, APS Worker. Status update provided.
09/16/2025	Contact - Face to Face contact with Aubrey Lee, APS Worker.
09/17/2025	Contact - Document Sent - Email to LaShanda Walker, ORR. Status update requested.
09/17/2025	Contact - Document Received - Email from LaShanda Walker, ORR. The assigned investigator still needs to contact the licensee.
09/18/2025	Contact - Telephone call made to Violet Bettig, Licensee Designee, regarding the exit conference.
09/18/2025	Exit Conference conducted with Violet Bettig, Licensee Designee.

ALLEGATION: In Resident A's bedroom, there appears to be water damage forming on the ceiling. Staff informed it has been like this for a while. There is another room where no one is staying, and there is a large portion of the plaster/drywall missing off the ceiling.

INVESTIGATION:

On August 8, 2025, I spoke with Ashlee Griffes, Office of Recipient Rights, and she stated they were having issues with Violet Bettig, Licensee Designee, responding and returning a written corrective action plan, as requested. They are investigating a concern regarding the staff having to purchase groceries. The licensee does not have a record of anything. The IRS is also involved and inquiring about paychecks. LaShanda Walker is assigned to the investigation, and the new allegations will be included in their current investigation.

On August 11, 2025, I conducted an unannounced on-site investigation and made face to face contact with Jasmine Smith, DCW, who also has the role of home manager, John Miatech, DCW, Portia Ryan, DCW, Resident A, and Resident B. Jasmine Smith informed me that there were no recent ceiling leaks in Resident A's room. I observed Resident A's bedroom, and it was clear that there had been a leak at some point. The ceiling was stained in different areas, the paint was peeling in the corner of bedroom, and it appeared that efforts were made to patch the ceiling; however, it was still in poor condition and required repair. While at the facility, I also observed an unoccupied resident bedroom and there were old mattresses and other items being stored. I noted that a large section of the drywall had been removed from the ceiling. It was also noted that the paint on the walls was in poor condition and required repair. Jasmine Smith stated that a guy came to repair the ceiling, removing the drywall, he worked about 45 minutes, left and never returned. Photos were taken for the file.

On August 11, 2025, I spoke with Violet Bettig, Licensee Designee. We discussed the investigation and conditions observed. She informed me that she would get the repairs completed, and have someone there by Thursday, (8/14/2025). Violet Bettig provided extensive information regarding her on-going health issues and challenges she has faced. She stated that she has attempted to get things repaired in the facility, only for the contractors not to complete the job. She stated she gave one guy \$1000 for labor and \$800 for the materials, and he never came back. She stated she gave the second guy money for materials and \$400 down, and he never returned. She stated that she is working to cover everything and has dipped into her personal money to ensure things are taken care of.

On August 12, 2025, I received a phone call from Rick Vanwagner and Phil Hoffman, Representatives at Lifeways. They informed me that Violet Bettig was not timely with returning requested documents and that Violet Bettig would have her daughter assist if she was not available.

On September 16, 2025, I spoke with Aubrey Lee, APS, who informed me that he went back to the facility, and it appears that the ceilings have been patched.

On September 18, 2025, I conducted the exit conference with Violet Bettig, Licensee Designee. We discussed the investigation and my recommendations. She stated that all the repairs had been completed, along with additional repairs in the stair well. She agreed to submit and include this information in a written corrective action plan.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	Based up my investigation, which consisted of an on-site investigation, interviews with staff, the licensee designee, and APS, it's concluded that there is a preponderance of the evidence to support the allegations that the ceilings in Resident A's bedroom, and walls and ceilings in the unoccupied resident bedroom upstairs needed repair. On September 18, 2025, the licensee informed me that the repairs had been completed, and she would submit a written corrective action plan to address the established violation.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: Staff are purchasing groceries.

INVESTIGATION:

During the on-site investigation on August 11, 2025, Jasmine Smith, DCW, informed me that the licensee does not regularly communicate with facility staff and they have been waiting for weeks for assistance. Jasmine Smith informed me that Violet Bettig, Licensee Designee, was just not at the facility enough. They ended up contacting Individual #1, who assisted with purchasing groceries. Jasmine Smith stated that she will purchase groceries, and they're reimbursed on payday, which is usually Friday. Jasmine Smith was visibly upset and stated she didn't want the facility to be shut down, but things were not being addressed as they should be. She stated that the IRS is involved, the taxes have not been paid, and staff have not received the 1099 or W-2 forms. I inquired if they had enough food and Jasmine informed they did; however, she reported that they need consistent support from the licensee, so they can shop in advance and not worry about the possibility of running low on food. While at the facility, I observed food in the refrigerator, and plenty of canned and dry goods in the pantry and cabinets. Jasmine Smith stated that Violet Bettig did not owe her any money at that time for groceries.

I interviewed Portia Ryan, DCW. She stated that she has also purchased groceries and then was reimbursed by Violet Bettig. Portia Ryan, DCW, informed me that Violet Bettig did not currently owe her any money. She also stated that the residents have never gone without food and that the staff make sure they have what they need.

On August 11, 2025, I spoke with Violet Bettig, Licensee Designee. She stated that she leaves a card for emergency purposes with \$250 dollars available. She stated that she was reluctant to leave too much money as the facility safe was previously broken into. When the staff need something, she will tell them to purchase the items, and she'll reimburse them. Violet Bettig stated it's been a while since she had to do this. Violet Bettig stated that Portia Ryan keeps track of what they need to purchase. She stated she would be exploring some other options on keeping up with the shopping, including utilizing outside sources. Violet Bettig stated that the water, cable, electric, and phone bills are paid. She stated there are no overdue bills and the staff have been paid. Violet Bettig stated that she can't pay herself right due to other financial responsibilities. Regarding her being accessible, she stated that she told Lifeways that they could also contact her daughter if they had a question and could not reach her. Violet Bettig was reminded that anyone who has access to resident information would need to submit clearances etc.

On August 12, 2025, I received a phone call from Rick Vanwagner and Phil Hoffman, Representatives at Lifeways. They called to confirm that I had recently been to the facility and that there was an adequate amount of food in the facility. I confirmed there was enough food in the facility.

On September 18, 2025, I conducted the exit conference with Violet Bettig, Licensee Designee. We discussed the investigation and my recommendations. We discussed administrative capability, and the importance of her availability. She was encouraged to make prior arrangements and complete the required paperwork to ensure that things would be handled if she were to have future health issues. We also discussed best practices, and how it might be stressful for the staff to purchase items and get reimbursement. She stated that they usually call her after they have spent the money, informing her that they wanted to make a cake that required ingredients that they didn't have, or they purchased pizza, or they took the residents on an outing. She informed me that the residents have what they need and have never gone without meals. She also stated that she has an accountant, and the IRS is not involved, that the allegations were untrue. Violet Bettig reported that things were much better, given her health improvements.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based upon my investigation, which consisted of an on-site investigation, interviews with facility staff and the licensee designee, and contact with ORR, it's concluded that while the licensee has informed that she leaves a card with money available for emergency purchases and she will reimburse them for items purchased, she reported that this had not occurred in a while; and while the staff have reported purchasing groceries and being reimbursed, both reported that the licensee did not owe them any money. In addition, the residents do not go without meals or what they need. Based on this information, there is not a 51% preponderance of the evidence to support the allegations, at this time, that the residents are not provided with meals, as required.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable written corrective action plan, it's recommended that the status of the license remains unchanged.

Mahtina Rubritius

09/18/2025

Mahtina Rubritius
Licensing Consultant

Date

Approved By:

Dawn Timm

09/18/2025

Dawn N. Timm
Area Manager

Date