



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

September 23, 2025

Lisa Murrell
Community Living Centers Inc
Suite 117
28104 Orchard Lake Road
Farmington Hills, MI 48334

RE: License #: AL630256833
Investigation #: 2025A0602018
CLC Mary Wagner House

Dear Ms. Murrell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Cindy Berry". The signature is written in black ink and is positioned below the word "Sincerely,".

Cindy Berry, Licensing Consultant
Bureau of Community and Health Systems
3026 West Grand Blvd
Cadillac Place, Ste 9-100
Detroit, MI 48202
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL630256833
Investigation #:	2025A0602018
Complaint Receipt Date:	06/23/2025
Investigation Initiation Date:	06/23/2025
Report Due Date:	08/22/2025
Licensee Name:	Community Living Centers Inc
Licensee Address:	28104 Orchard Lake Road, Suite 117 Farmington Hills, MI 48334
Licensee Telephone #:	(248) 478-0870
Administrator:	Lisa Murrell
Licensee Designee:	Lisa Murrell
Name of Facility:	CLC Mary Wagner House
Facility Address:	30900 Greening Farmington Hills, MI 48334
Facility Telephone #:	(248) 737-2046
Original Issuance Date:	01/27/2004
License Status:	REGULAR
Effective Date:	03/01/2024
Expiration Date:	02/28/2026
Capacity:	15
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED, ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
On 6/19/25, Resident A reported that a male staff member forcefully threw him into bed, resulting in a quarter-sized bruise on his left arm.	Yes

III. METHODOLOGY

06/23/2025	Special Investigation Intake 2025A0602018
06/23/2025	Special Investigation Initiated - Telephone Call made to complainant.
06/23/2025	APS referral Adult Protective Services (APS) referral received – assigned worker Heather Stickel.
07/03/2025	Inspection Completed On-site I interviewed the home manager, Shnise Peagler, Resident A and Resident B.
07/15/2025	Contact – Telephone call made Message left for staff member Amani Johnson.
07/15/2025	Contact – Telephone call made Call made to staff member, Niko Lewis – no answer.
08/05/2025	Contact – Telephone call made Spoke with staff member Keshonna Powell.
8/15/2025	Contact – Telephone call made Message left for staff member Amani Johnson.
08/29/2025	Exit Conference Message left for the licensee designee, Lisa Murrell.
09/11/2025	Contact – Telephone call made Call made to staff member, Niko Lewis – no answer.
09/15/2025	Contact – Document sent Email sent to assigned APS worker, Heather Stickel.

09/17/2025	Contact – Document sent Email sent to the home manager, Shnise Peagler requested documents.
09/19/2025	Contact – Document received Received requested documents from Ms. Peagler.

ALLEGATION:

On 6/19/25, Resident A reported that a male staff member forcefully threw him into bed, resulting in a quarter-sized bruise on his left arm.

INVESTIGATION:

On 6/23/2025, a complaint was received and assigned for investigation alleging that on 6/19/2025 Resident A reported that a male staff member forcefully threw him into bed causing a quarter-sized bruise on his left arm.

On 7/03/2025, I conducted an unannounced on-site investigation at which time I interviewed the home manager, Shnise Peagler, Resident A and Resident B. Ms. Peagler stated she has worked for the company for 11 years and worked as the home manager for the past 9 years. According to Ms. Peagler, on 6/19/2025 Resident A approached her and put his hand up as a sign that he wanted to tell her something. When she spoke with Resident A he said, “The little man grabbed me by my arm and threw me in the bed.” Resident A then showed Ms. Peagler his left arm that had a reddish color bruise the size of a quarter. Ms. Peagler knew Resident A was referring to staff member Niko Lewis as Resident A always referred to him as the small man or the little man. When asked, Mr. Lewis informed Ms. Peagler when Resident A got out of bed he put him back in his bed. Mr. Lewis denied throwing Resident A into his bed. Mr. Lewis was taken off the schedule immediately and later terminated. Ms. Peagler said Resident A broke his hip in June 2024 and was in a rehabilitation facility until August 2024. He has a history of getting out of bed without assistance as he was used to doing this prior to his injury. Ms. Peagler went on to state there are always three staff members on each shift with staff members Keshonna Powell, Amani Johnson, and Niko Lewis were on shift the day the alleged incident occurred.

On 7/03/2025, I interviewed Resident A alone on the patio at the back of the home. Resident A said Mr. Lewis grabbed him by his arm and pushed him on his bed. He would not provide any details regarding the incident. He went on to state that everything was taken care of and he did not want to talk about it anymore. He said Mr. Lewis no longer resides in the home.

On 7/03/2025, I interviewed Resident B alone in his bedroom. Resident B stated he and Resident A are roommates. He said the man (name unknown) was mean to Resident A

and Resident A yelled at him (date unknown). This is all the information Resident B had regarding the incident.

On 8/05/2025, I received and reviewed photos of Resident A's left forearm that contained a reddish colored bruise in the middle of his left forearm along with two smaller reddish colored bruises next to the larger one. On this same date I received and reviewed a copy of Resident A's crisis plan (dated 7/10/2025) and Individual Plan of Service (IPOS dated 3/1/2025) as written by Easterseals MORC. According to the plans, Resident A resided independently prior to his placement in the home in February 2023. He is currently recovering from hip surgery due to a fall and utilizes a wheelchair to ambulate. Resident A is verbal and able to carry on a conversation but he may not be easily understood. It was noted that Resident A is used to being independent and is still adjusting to accepting assistance from others.

On 08/05/2025, I interviewed staff member Keshonna Powell by telephone. Ms. Powell stated she is the midnight shift supervisor and has been working for the company for nine months. The male staff work with the male residents and the female staff work with the female residents. She said she did not witness the incident and Resident A nor Mr. Lewis informed her of the incident. This is all the information Ms. Powell had regarding the incident.

On 8/29/2025, I left a message for the licensee designee, Lisa Murrell informing her of the investigative findings and recommendations documented in this report.

On 9/15/2025, I spoke with the assigned APS worker, Heather Stickel. Ms. Stickel stated her investigation was substantiated for abuse. She said she made attempts to interview Mr. Lewis but was unsuccessful.

On 9/19/2025, I received and reviewed the staff scheduled dated June 2, 2025 through July 6, 2025. According to the schedules, staff members Niko Lewis, Amani Johnson, and Keshonna Powell worked on 6/19/2025 between the hours of 10 p.m. and 6 a.m.

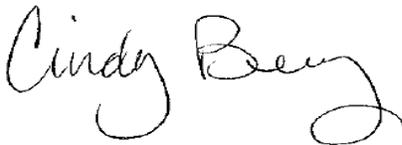
On 9/19/2025 I also received and reviewed copies of Resident A's health care appraisal and assessment plan. According to the health care appraisal, Resident A is diagnosed with Parkinson's disease, hyperlipidemia, weight loss, moderate persistent asthma, imbalance debility, kyphosis, and right foot deformity. It is also noted that Resident A is alert and oriented times three. As documented on the assessment plan, Resident A utilizes a wheelchair and leg brace (can stand with staff assistance), requires assistance from staff with personal care needs, and yells and get upset from time to time,

APPLICABLE RULE	
R 400.15308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the

	<p>licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p>(b) Use any form of physical force other than physical restraint as defined in these rules.</p> <p>(f) Subject a resident to any of the following:</p> <p>(ii) Verbal abuse.</p>
ANALYSIS:	<p>Based on the information obtained during the investigation, it is more likely than not that staff member Niko Lewis grabbed Resident A by his arm causing a bruise.</p> <p>According to Resident A, Mr. Lewis grabbed him by his arm and pushed him on his bed.</p> <p>Resident B stated he heard a male staff member be mean to Resident A and Resident A yelled at the staff member.</p> <p>On 8/05/2025 I received and reviewed photos of Resident A's left forearm that contained a reddish colored bruise in the middle of his left forearm along with two smaller reddish colored bruises next to the larger one</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no status change to the license.

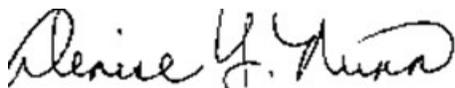


9/19/2025

Cindy Berry
Licensing Consultant

Date

Approved By:



09/23/2025

Denise Y. Nunn
Area Manager

Date