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GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

September 11, 2025

Cyle Pickett Amor Memory Care Of Novi Inc. G11 1232 405 W Greenlawn Ave Lansing, MI 48910

RE: License #: AS630418307

**Amor Novi** 

41600 Borchart Dr. Novi, MI 48375

Dear Mr. Pickett:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee designee and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 972-9136.

Sincerely,

Johnna Cade, Licensing Consultant

Bureau of Community and Health Systems Cadillac Pl. Ste 9-100 3026 W. Grand Blvd Detroit, MI 48202 (248) 302-2409

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

## I. IDENTIFYING INFORMATION

License #:	AS630418307	
Licensee Name:	Amor Memory Care Of Novi Inc.	
Licensee Address:	G11 1232 405 W Greenlawn Ave Lansing, MI 48910	
Licensee Telephone #:	(248) 536-2303	
Licensee Designee:	Cyle Pickett	
Administrator:	Cyle Pickett	
Name of Facility:	Amor Novi	
Facility Address:	41600 Borchart Dr. Novi, MI 48375	
Facility Telephone #:	(248) 986-4546	
Original Issuance Date:	03/18/2025	
Capacity:	6	
Program Type:	PHYSICALLY HANDICAPPED AGED ALZHEIMERS	

# II. METHODS OF INSPECTION

Date	e of On-site Inspection(s): 09/11/2025
Date	e of Bureau of Fire Services Inspection if applicable: N/A
Date	e of Health Authority Inspection if applicable: N/A
No.	of staff interviewed and/or observed 3 of residents interviewed and/or observed 6 of others interviewed 1 Role: Licensee Designee
•	Medication pass / simulated pass observed? Yes ⊠ No ☐ If no, explain.
•	Medication(s) and medication record(s) reviewed? Yes $\boxtimes$ No $\square$ If no, explain
•	Resident funds and associated documents reviewed for at least one resident? Yes $\boxtimes$ No $\square$ If no, explain.  Meal preparation / service observed? Yes $\boxtimes$ No $\square$ If no, explain.
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.
•	Fire safety equipment and practices observed? Yes ⊠ No ☐ If no, explain.
•	E-scores reviewed? (Special Certification Only) Yes  No N/A  If no, explain.  Water temperatures checked? Yes No If no, explain.
•	Incident report follow-up? Yes  No  If no, explain.  There were no incidents to follow up on.  Corrective action plan compliance verified? Yes  CAP date/s and rule/s:
•	N/A ⊠ Number of excluded employees followed-up?  N/A ⊠
•	Variances? Yes ☐ (please explain) No ☐ N/A ☒

### **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:		
R 400.14312	Resident medications.	
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions:  (b) Complete an individual medication log that contains all of the following information:  (v) The initials of the person who administers the medication, which shall be entered at the time the medication is given.	

Resident A is prescribed Senna 8.6 mg. The instructions state "take one tablet by mouth twice weekly for constipation." The medication bubble pack was started on 09/01/25. At the time of the onsite inspection completed on 09/11/25, there were four pills gone from the bubble pack. However, Resident A's Medication Administration Record was signed by direct care staff on nine dates (09/02/25, 09/03/25, 09/05/25, 09/06/25, 09/07/25, 09/08/25, 09/09/25, 09/10/25, and 09/11/25.

### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Johnse Cade	09/11/2025
Johnna Cade	Date
Licensing Consultant	