



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

August 22, 2025

Karin Nalunkuuma
FAITH&GRACE ENTERPRISE LLC
15422 Arrowhead Ridge Dr
HUMBLE, TX 77396

RE: License #: AS410418647
Investigation #: 2025A0583054
FAITH HAVEN ADULT FOSTER CARE HOME

Dear Ms. Nalunkuuma:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410418647
Investigation #:	2025A0583054
Complaint Receipt Date:	08/18/2025
Investigation Initiation Date:	08/18/2025
Report Due Date:	09/17/2025
Licensee Name:	FAITH&GRACE ENTERPRISE LLC
Licensee Address:	1247 33rd Wyoming, MI 49504
Licensee Telephone #:	(313) 310-2632
Administrator:	Karin Nalunkuuma
Licensee Designee:	Karin Nalunkuuma
Name of Facility:	FAITH HAVEN ADULT FOSTER CARE HOME
Facility Address:	72 RICHARDS AVE NW GRAND RAPIDS, MI 49504
Facility Telephone #:	(313) 310-2632
Original Issuance Date:	10/18/2024
License Status:	REGULAR
Effective Date:	04/18/2025
Expiration Date:	04/17/2027
Capacity:	5
Program Type:	PHYSICALLY HANDICAPPED, AGED DEV. DISABLED, MENTALLY ILL, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Food served to residents lacks nutrients and portion sizes are too small.	Yes

III. METHODOLOGY

08/18/2025	Special Investigation Intake 2025A0583054
08/18/2025	Special Investigation Initiated - Letter Larrise Ray, DHHS
08/19/2025	Inspection Completed On-site
08/20/2025	Exit Conference Licensee Designee Karin Nalunkuuma

ALLEGATION: Food served to residents lacks nutrients and portion sizes are too small.

INVESTIGATION: On 08/18/2025 I received an email from Larrise Ray. Ms. Ray indicated that she is Resident A's foster care worker. She reported that a Children's Protective Services complaint was received from Centralized Intake from an anonymous source which alleged the following, *"There is not enough food during mealtimes. (Resident A) is a diabetic and it is important that she has enough food to eat. Dr. Andrea was supposed to speak with the home manager Karen, but it is unknown if that took place. Karen denied providing more food because she will get in trouble if the residents gain weight. There are some staff that will provide decent portions of food for the residents. The residents can buy their own food if they do not have enough food to eat. The residents are forced to eat what is on the weekly menu, or the residents do not eat at all unless the residents have their own money to buy snacks"*.

On 08/19/2025 I completed an unannounced onsite inspection at the facility and privately interviewed Resident A, Resident B, and staff Andreas Lutalo.

Resident A stated that staff follow the posted menu. She stated that staff serve small food portions. She stated that the meals lack variety with little fruits and vegetables. Resident A stated that the food portions leave her hungry and she is denied a second helping of food. She stated that Resident B photographed meal portions and forwarded the pictures to licensee designee Karin Nalunkuuma. Resident A stated that she emailed her concerns to Ms. Nalunkuuma and Ms. Nalunkuuma stated that portion sizes would remain small so that residents did not

gain weight. Resident A stated that residents purchase additional food with their personal money because they are hungry.

Resident B stated that staff follow the posted menu and provide small portion sizes. Resident B stated that the menu lacks variety and does not include fruits and vegetables with most meals. Resident B stated that residents are denied a second helping of food. Resident B stated that the portions leave residents hungry and as a result residents are using their personal funds to purchase their own food. Resident B stated that on one occasion in the past month, the dinner portions left her and other residents hungry. Resident B stated that she used her personal funds to purchase pizza for all residents to share because the residents were "hungry". Resident B stated that she recently photographed two dinners served at the facility which contained small portion sizes and lacked fruits and vegetables. I observed that one of the photographs displayed a dinner of one chicken finger and a small serving of mashed potatoes and the second photograph displayed a dinner of one small piece of chicken and a small serving of white rice. She stated that she has not spoken to Ms. Nalunkuuma regarding the small portion sizes.

Resident C stated that staff follow the posted menu. She stated that portion sizes are too small and leave residents hungry. She stated that residents are denied additional helpings of food if requested. She stated that she hasn't spoken to Ms. Nalunkuuma regarding the portion sizes being too small. Resident C observed the two photographs supplied by Resident B and Resident C confirmed that the photographs do depict recent dinners served at the facility.

Mr. Lutalo stated that staff follow the posted menu. He reported that he provides adequate portion sizes. Mr. Lutalo reviewed the two photographs taken by Resident B and Mr. Lutalo confirmed that the photographs do depict recent dinners provided to residents by other staff members. He agreed the photographs depict meals that are too small in portion size.

While onsite I reviewed the posted menu. The menu lacks nutritionally sound meals due to a lack of fruits and vegetables. I observed that on 08/18/2025 residents were served macaroni and cheese with no accompanying food items for dinner. On 08/20/2025 residents were served chicken and fries with no accompanying items for dinner. On 08/21/2025 residents were served hamburgers and fries with no accompanying items for dinner. On 08/25/2025 residents were served macaroni and cheese with no accompanying food items for dinner.

On 08/19/2025 I received an email from licensee designee Karin Nalunkuuma. The email contained residents' weight records. According to the documents, Resident A was admitted to the facility on 06/25/2025 weighing 253 lbs. and on 08/01/2025 Resident A weighed 235 lbs. I observed no other significant decline in residents' weights.

On 08/20/2025 I interviewed licensee designee Karin Nalunkuuma via telephone. She stated that staff follow the posted menu and provide adequate portions. She stated that Resident B texted her the two photographs of dinners recently served at the facility. Ms. Nalunkuuma stated that the portions were “unacceptable” and too small. She stated that she allows residents to eat a second helping of food when they request. She stated that residents have been taking large amounts of food and then they are throwing most of the food away. She stated that Resident A’s weight decline is due to Resident A refusing to eat and isolating in her bedroom.

On 08/20/2025 I completed an exit conference with licensee designee Karin Nalunkuuma. She agreed that the portion sizes provided to residents have been too small. She also agreed that the menu lacks adequate nutrition due to a lack of fruits and vegetables.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	<p>Through this investigation I observed that the menu lacks nutritionally sound meals due to a lack of fruits and vegetables.</p> <p>Two photographs of recent dinners served to residents displayed a dinner of one chicken finger and a small serving of mashed potatoes and the second photograph displayed a dinner of one small piece of chicken and a small serving of white rice.</p> <p>The facility’s weight records indicate Resident A was admitted on 06/25/2025 weighing 253 lbs. and on 08/01/2025 Resident A weighed 235 lbs.</p> <p>Residents A, B & C each report that residents are served portions that are too small which leaves them feeling hungry.</p> <p>Based upon my investigation, which consisted of multiple interviews and a review of pertinent documentation, it has been established that facility staff failed to provide three nutritious and adequately portioned meals daily to the residents of the home.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable Corrective Action Plan, I recommend no change to the licensing status.



08/21/2025

Toya Zylstra
Licensing Consultant

Date

Approved By:



08/22/2025

Jerry Hendrick
Area Manager

Date