



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 22, 2025

Mary North
Brookdale Troy MC
4900 Northfield Parkway
Troy, MI 48098

RE: License #: AH630236937
Investigation #: 2025A1019072

Dear Licensee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the authorized representative and a date.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

Elizabeth Gregory-Weil, Licensing Staff
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 347-5503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH630236937
Investigation #:	2025A1019072
Complaint Receipt Date:	07/08/2025
Investigation Initiation Date:	07/08/2025
Report Due Date:	09/07/2025
Licensee Name:	Brookdale Senior Living Communities, Inc.
Licensee Address:	105 Westwood Place Brentwood, TN 37027
Licensee Telephone #:	(615) 221-2250
Administrator:	William Brown
Authorized Representative:	Mary North
Name of Facility:	Brookdale Troy MC
Facility Address:	4900 Northfield Parkway Troy, MI 48098
Facility Telephone #:	(248) 267-9500
Original Issuance Date:	06/01/1999
License Status:	REGULAR
Effective Date:	08/01/2025
Expiration Date:	07/31/2026
Capacity:	52
Program Type:	ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
The facility's kitchen is unsanitary.	Yes
Additional Findings	No

III. METHODOLOGY

07/08/2025	Special Investigation Intake 2025A1019072
07/08/2025	Special Investigation Initiated - Letter Email inquiry made to the Oakland County Health Department
07/08/2025	Inspection Completed On-site
07/08/2025	Inspection Completed BCAL Sub. Compliance

ALLEGATION: The facility's kitchen is unsanitary.

INVESTIGATION:

On 7/7/25, the department received a complaint alleging that the kitchen is not being properly cleaned and specified that the dish tanks are dirty.

On 7/8/25, I conducted an onsite inspection. I interviewed Employee 1 at the facility. He reported that the kitchen is cleaned regularly. I toured the entire kitchen, including inspection of the coolers/freezers, dish washing area and dry storage room. I observed all areas of the kitchen to be clean; no visible debris was noted on the floor or any other surfaces. There were no odors present, and all garbage bins were covered with a lid. Food and drink items were labeled, dated and properly sealed.

The facility uses a high temperature dish machine to sanitize the dishes. I observed a clipboard with a log to record water temperatures from the dish machine daily; however, this procedure was not being followed, and staff had not recorded the temperatures for the previous seven days. As a result, the facility could not confirm utensils and dishes the residents use are adequately protected from contamination.

APPLICABLE RULE	
R 325.1976	Kitchen and dietary.
	<p>(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.</p> <p>(13) A multi-use utensil used in food storage, preparation, transport, or serving shall be thoroughly cleaned and sanitized after each use and shall be handled and stored in a manner which will protect it from contamination.</p>
ANALYSIS:	While the kitchen appearance was clean and food was being prepared and stored in a safe manner, staff could not demonstrate that the dishes were being properly sanitized.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no changes to the status of the license.



07/11/2025

Elizabeth Gregory-Weil
Licensing Staff

Date

Approved By:



07/21/2025

Andrea L. Moore, Manager
Long-Term-Care State Licensing Section

Date