

GRETCHEN WHITMER GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

August 6, 2025

Kiddy Gooden 901 Iroquois Ave Prudenville, MI 48651

> RE: License #: AF720361039 Investigation #: 2025A1038046

> > Goodens Lakeview AFC

Dear Ms. Gooden:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

Johnnie Daniels, Licensing Consultant Bureau of Community and Health Systems 350 Ottawa Ave NW

Grand Rapids MI 49503

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AF720361039
Investigation #:	2025A1038046
Complaint Receipt Date:	07/16/2025
Investigation Initiation Date:	07/40/0005
Investigation Initiation Date:	07/16/2025
Report Due Date:	09/14/2025
Report Bue Bute.	00/14/2020
Licensee Name:	Kiddy Gooden
Licensee Address:	901 Iroquois Ave
	Prudenville, MI 48651
Licensee Telephone #:	(989) 366-5983
None of Facility	Occidental alemana AFO
Name of Facility:	Goodens Lakeview AFC
Facility Address:	901 Iroquois Ave
Tuomity Address.	Prudenville, MI 48651
Facility Telephone #:	(989) 366-5983
Original Issuance Date:	08/29/2014
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License Status:	REGULAR
Effective Date:	12/13/2023
Litotive Date.	12/10/2020
Expiration Date:	12/12/2025
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Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	AGED

II. ALLEGATION(S)

Violation Established?

The residents are not treated with respect in the home.	No
The licensee did not maintain proper medication records.	No
Residents are only eating one meal a day.	No
Resident windows do not have screens and bedbugs in the home	Yes
The home does not have working bathrooms	No

III. METHODOLOGY

07/16/2025	Special Investigation Intake 2025A1038046
07/16/2025	Special Investigation Initiated - Telephone call made to APS.
07/21/2025	APS Referral APS Stacy Byron is already investigating.
07/29/2025	Contact - Face to Face interview was conducted with Licensee Kiddy Gooden
07/29/2025	Contact - Face to Face interviews were conducted with Resident B and Resident C.
07/29/2025	Inspection Completed On-site
07/29/2025	Exit conference – With licensee
07/30/2025	Contact - Telephone call made to Residnet A.
07/30/2025	Inspection Completed-BCAL Sub. Compliance

ALLEGATION:

The residents are not treated with respect in the home.

INVESTIGATION:

On 7/21/25, I contacted Adult Protective Service (APS) worker Stacy Byron who verified APS is currently investigating the home.

On 7/29/25, I conducted an unannounced investigation to the home. AFC Consultant Matthew Soderquist was present for the interviews. I conducted an interview with licensee Kidd Gooden who stated she treats all residents with respect in the home. Ms. Gooden advised she does not yell at residents or favor any resident over the other.

On 7/29/25, I conducted an interview with Resident B who stated he is treated with respect in the home. Resident B stated he enjoys being at the home and has no concerns with the way Ms. Gooden treats or speaks to any of the residents.

On 7/29/25, I conducted an interview with Resident C who provided a statement consistent with those made by Resident B.

On 7/29/25, I conducted an interview with Resident A via telephone. Resident A stated he is mistreated by Ms. Gooden who yells at him and the other residents. Resident A stated he is leaving the home due to not being treated with respect in the home.

APPLICABLE RU	LE
R 400.1409	Resident rights; licensee responsibilities.
	(1) Upon a resident's admission to the home, the licensee shall inform and explain to the resident or the resident's designated representative all of the following resident rights:
	(o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy.
ANALYSIS:	Based on my interviews with residents and the licensee. There was no corroborating evidence of the licensee mistreating the residents in the home.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The licensee did not maintain proper medication records.

INVESTIGATION:

Ms. Gooden stated she adminsters the medications as prescribed and documents daily. Ms. Goodens stated she documents any refusal of the residents.

On 7/29/25, I reviewed the medication administration records (MAR) which were kept in proper order. The MAR was well kept and documented properly.

Resident A stated he is not given his medication and Ms. Gooden does not document any of the medication properly.

Resident B stated Ms. Gooden keeps track of their medication daily in the MAR.

Resident C provided a statement consistent with those made by Resident B.

APPLICABLE RULE	
R 400.1418	Resident medications.
	(4) When a licensee or responsible person supervises the taking of medication by a resident, the licensee or responsible person shall comply with the following provisions:
	(a) Maintain a record as to the time and amount of any prescription medication given or applied. Records of prescription medication shall be maintained on file in the home for a period of not less than 2 years.
ANALYSIS:	Based on my interview with residents, licensee and the review of documents. There was corroborating evidence of Kiddy documenting medications properly.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Residents are only eating one meal a day.

INVESTIGATION:

Ms. Gooden stated she provides three meals a day along with snacks and anything else the residents need. Ms. Gooden stated she provides the resident with one meat, vegetable and a fruit at each lunch and dinner. Ms. Gooden provided photograph's of the meals given at the home.

I conducted an inspection of the home which had refrigerator, freezer, pantry and cabinets full of food and snacks for the residents.

Resident A stated the residents are not provided enough food daily. Resident A stated the residents have to ask for different foods. Resident A stated the meals are not good, but they are able to eat multiple meals a day.

Resident B stated the residents eat three meals a day and can get snacks whenever they choose. Resident B stated the residents eat more than enough in the home.

Resident C provided a statement consistent with those made by Resident B.

APPLICABLE RUI	LE
R 400.1419	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular nutritious meals daily. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based on my interviews with residents, the licensee and the inspection of the home. There was enough corroborating evidence of the residents provided the proper amount of food daily.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Resident windows do not have screens and bed bugs.

INVESTIGATION:

On 7/29/25, I conducted an inspection of the home. There were no screens located in Resident A and Resident D's windows. The home had deceased bed bugs on the beds of multiple rooms. There appeared to be live bed bugs in Resident A's room.

Ms. Gooden stated she did not put a screen back into Resident A's window due to him causing damage to it multiple times. Ms Gooden stated she has provided treatments to the home. Ms. Gooden advised Resident A has not allowed her into the room to properly treat his room for the bedbugs.

Resident A verified he does not have a screen in his window.

APPLICABLE RU	ILE	
R 400.1424	Environmental health.	
	(6) Open windows shall be screened from May to October.	
For Reference: R 400.1424	Environmental health.	
	(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.	
ANALYSIS:	Based on my interviews with the residents, the licensee and the inspection of the home. There was corroborating evidence of the residents' windows not having proper screens. There is corroborating evidence of the licensee not treating area of the home that is a breeding ground of pestilence.	
CONCLUSION:	VIOLATION ESTABLISHED	

ALLEGATION:

The home does not have working bathrooms.

INVESTIGATION:

Ms. Gooden stated the residents can use any toilet in the home. Ms. Gooden stated during bowl movements the residents flood the toilet with tissue. Ms. Gooden stated she recommends the residents use the front toilet due to it handling the heavy toilet tissue better.

Resident A stated residents are only allowed to use one toilet in the home.

Resident B stated the residents can use any toilet they have access to. Resident B stated sometimes multiple toilets are taken by other residents to which they must wait.

Resident C provided a statement consistent with those made by Resident B.

I conducted an inspection on the bathrooms. Each bathroom had operating toilets which flushed properly when used.

APPLICABLE RU	LE
R 400.1426	Maintenance of premises.
	(5) All plumbing fixtures and water and waste pipes shall be properly installed and maintained in good working condition. Each water heater shall be equipped with a thermostatic temperature control and a pressure relief valve, both of which shall be in good working condition.
ANALYSIS:	Based on my inspection of the home, all plumbing was in working condition. Both bathrooms in the home were inspected and had all the proper pipes.
CONCLUSION:	VIOLATION NOT ESTABLISHED

Contingent upon the submission to the department of an acceptable corrective action

Date

IV. RECOMMENDATION

Russell B. Misiak

Area Manager

plan. I recommend the status of t	•
	8/6/25
Johnnie Daniels Licensing Consultant	Date
Approved By:	
Russell Misias	8/6/25