

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

August 1, 2025

Heaven Amandou AND Malik Amandou 1060 44th Street SE KENTWOOD, MI 49508

RE: License #: AF410418760

Live Laugh Love Home Care 1060 44th Street SE

Kentwood, MI 49508

Dear Heaven Amandou AND Malik Amandou:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan in 15 days.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0100.

Sincerely,

Cassandra Duuroma Licensina

Cassandra Duursma, Licensing Consultant Bureau of Community and Health Systems 350 Ottawa, N.W., Unit 13 Grand Rapids, MI 49503 (269) 615-5050

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License #: AF410418760

Licensee Name: Heaven Amandou AND Malik Amandou

Licensee Address: 1060 44th Street SE

KENTWOOD, MI 49508

Licensee Telephone #: (616) 589-9250

Name of Facility: Live Laugh Love Home Care

Facility Address: 1060 44th Street SE

Kentwood, MI 49508

Facility Telephone #: (616) 589-9250

Original Issuance Date: 02/03/2025

Capacity: 3

Program Type: PHYSICALLY HANDICAPPED

DEVELOPMENTALLY DISABLED

MENTALLY ILL ALZHEIMERS

II. METHODS OF INSPECTION

Date of On-site Inspection(s): Did not occur due to no residents in care.
Date of Bureau of Fire Services Inspection if applicable: n/a
Date of Health Authority Inspection if applicable: n/a
No. of staff interviewed and/or observed n/a No. of residents interviewed and/or observed n/a No. of others interviewed 1 Role: Licensee via telephone.
 Medication pass / simulated pass observed? Yes \(\subseteq \) No \(\subseteq \) If no, explain. No residents in care. Medication(s) and medication record(s) reviewed? Yes \(\subseteq \) No \(\subseteq \) If no, explain No residents in care
 Resident funds and associated documents reviewed for at least one resident? Yes □ No ☒ If no, explain. Meal preparation / service observed? Yes □ No ☒ If no, explain.
No residents in care • Fire drills reviewed? Yes ⊠ No ⊠ If no, explain. No residents in care
 Fire safety equipment and practices observed? Yes No If no, explain. No residents in care E-scores reviewed? (Special Certification Only) Yes No N/A If no, explain.
Water temperatures checked? Yes ☐ No ☒ If no, explain. No residents in care No ☒ If no, explain.
 Incident report follow-up? Yes No If no, explain. No residents in care Corrective action plan compliance verified? Yes CAP date/s and rule/s:
N/A Number of excluded employees followed-up? N/A N/A
Variances? Yes ☐ (please explain) No ☐ N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

400.713 License required; application; forms; investigation; on-site evaluation; issuance or renewal of license; disclosures; maximum number of persons; stating type of specialized program; issuance of license to specific person at specific location; transferability of license; sale of facility; notice; items of noncompliance; refusal by department to issue or renew license; conditions; unlicensed facility; violation as misdemeanor; penalty; receipt of completed application; issuance of license within certain time period; inspections; report; criminal history and records check; storage of fingerprints in automated fingerprint identification system database; convictions; "completed application" defined.

- (3) Before issuing or renewing a license, the department shall investigate the activities and standards of care of the applicant and shall make an on-site evaluation of the facility. On-site inspections conducted in response to the application may be conducted without prior notice to the applicant. On-site inspections conducted for renewing a license may be conducted within 12 months before the expiration date of the current license without impact on the license renewal date or the license fee. Subject to subsections (9), (10), and (11), the department shall issue or renew a license if satisfied as to all of the following:
- (b) The applicant's compliance with this act and rules promulgated under this act.

There have been no residents in care during the temporary license period.

On 8/1/25, I completed an exit conference with Ms. Amandou who did not dispute my findings or recommendations.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, issuance of a provisional license is recommended.

Cassardra Dunsomo	8/1/25
Cassandra Duursma	Date