



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 11, 2025

Joshua Parcher  
New Haven Assisted Living INC  
943 Virginia St. SE  
Grand Rapids, MI 49506

RE: Application #: AL410418613  
New Haven Assisted Living of Rockford  
10860 Northland Dr  
Rockford, MI 49341

Dear Mr. Parcher:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 18 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in blue ink that reads "Rebecca Piccard".

Rebecca Piccard, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL410418613
<b>Licensee Name:</b>	New Haven Assisted Living INC
<b>Licensee Address:</b>	943 Virginia St. SE Grand Rapids, MI 49506
<b>Licensee Telephone #:</b>	(616) 307-7719
<b>Administrator/Licensee Designee:</b>	Joshua Parcher, Designee and Administrator
<b>Name of Facility:</b>	New Haven Assisted Living of Rockford
<b>Facility Address:</b>	10860 Northland Dr Rockford, MI 49341
<b>Facility Telephone #:</b>	(616) 690-7973
<b>Application Date:</b>	06/22/2024
<b>Capacity:</b>	18
<b>Program Type:</b>	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

## II. METHODOLOGY

08/03/2023	Inspection Completed-Env. Health : A refer to AL410393675
10/20/2023	Inspection Completed-Fire Safety : A refer to AL410393675
06/22/2024	On-Line Enrollment
06/24/2024	PSOR on Address Completed
07/05/2024	File Transferred To Field Office
08/03/2024	Application Incomplete Letter Sent
11/22/2024	Inspection Completed-Fire Safety : A
12/02/2024	Contact - Document Received Email from Mike Dykstra.
01/14/2025	Contact - Document Received Email received from Mike Dykstra
01/14/2025	Contact - Document Received Email received from Mike Dykstra
03/14/2025	Inspection Completed On-site
04/21/2025	Contact - Document Received Email from Mike Dykstra
05/19/2025	Inspection Completed-Env. Health : A
07/14/2025	Contact - Document Received Email from Mike Dykstra
07/14/2025	Contact - Telephone call made
07/14/2025	Contact - Telephone call made To Richard Day
07/17/2025	Contact - Document Received Joshua Parcher

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

#### A. Physical Description of Facility

New Haven Assisted Living of Rockford is a one story home located in Courtland Township in Northern Kent County Michigan. It is currently licensed and operating under another License. Through the front door, you walk into the common area of the home with the living space to your right with a dining area and kitchen beyond that. Another exit is straight ahead on the backside of the home. To the left is a hall with four resident bedrooms, two bathrooms, and the laundry. A third exit is at the end of that hallway. On the other side of the home, beyond the common area, are another five resident bedrooms and another bathroom. There is a fourth exit at the end of this hallway.

This home is wheelchair accessible. The home utilizes private well and septic system.

A boiler provides hot water and home heat. It is located in basement of the home which will not be accessible to residents with a 1-3/4 inch solid core door equipped with an automatic self-closing device and positive latching hardware located at top of the stairs. The facility is equipped with interconnected, hardwire smoke detection system, with battery back-up, which was installed by a licensed electrician and is fully operational.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
1	14'83 x 22	326	2
2	12.92 x 13.25	171	2
3	13 x 11.75	153	2
4	18.83 x 9.75	184	2
5	10.83 x 13.33	144	2
6	10.58 x 13.5	143	2
7	11.42 x 13.83	158	2
8	11.5 x 13.25	152	2
9	16.83 x 7.33 6.25 x 5.58	158	2

The common areas of the home measure a total of 950 square feet of living space. This exceeds the minimum of 35 square feet per occupant requirement.

Based on the above information, it is concluded that this facility can accommodate **eighteen** residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

#### B. Program Description

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to eighteen male or female adults whose diagnosis is Aged, in the least restrictive

environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills.

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

The licensee will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of this facility to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks.

### **C. Applicant and Administrator Qualifications**

The applicant is a corporation and operates other AFC Homes and has sufficient financial resources to provide for the adequate care of the residents as evidenced by a review of the applicant's budget statement submitted to operate the adult foster care facility.

A licensing record clearance request was completed with no LEIN convictions recorded for the applicant and the administrator. The applicant and administrator submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

The applicant and administrator have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The staffing pattern for the original license of this 18-bed facility is adequate and includes a minimum of 2 staff -to- 18 residents per shift. The applicant acknowledges that the staff-to- resident ratio will change to reflect any increase in the level of supervision, protection, or personal care required by the residents. The applicant has indicated that direct care staff will be awake during sleeping hours.

The applicant acknowledged that at no time will this facility rely on "roaming" staff or other staff that are on duty and working at another facility to be considered part of this facility's staff -to- resident ratio or expected to assist in providing supervision, protection, or personal care to the resident population.

The applicant acknowledges an understanding of the qualifications, suitability, and training requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff -to- resident ratio.

The applicant acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, "direct access" to residents or the resident information or both. The licensing consultant

provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website ([www.miltcpartnership.org](http://www.miltcpartnership.org)) and the related documents required to be maintained in each employee's record to demonstrate compliance.

The applicant acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents. In addition, the applicant has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

The applicant acknowledges their responsibility to obtain all required good moral character, medical, and training documentation and signatures that are to be completed prior to each direct care staff or volunteer working directly with residents. In addition, the applicant acknowledges their responsibility to maintain all required documentation in each employee's record for each licensee or licensee designee, administrator, and direct care staff or volunteer and follow the retention schedule for those documents contained within each employee's record.

The applicant acknowledges an understanding of the administrative rules regarding the admission criteria and procedural requirements for accepting a resident into the home for adult foster care.

The applicant acknowledges their responsibility to obtain the required written assessment, written assessment plan, resident care agreement, and health care appraisal forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as updating and completing those forms and obtaining new signatures for each resident on an annual basis.

The applicant acknowledges their responsibility to maintain a current resident record on file in the home for each resident and follow the retention schedule for all of the documents that are required to be maintained within each resident's file.

The applicant acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply. The applicant acknowledges that a separate *Resident Funds Part II BCAL-2319* form will be created for each resident in order to document the date and amount of the adult foster care service fee paid each month and all of the residents' personal money transactions that have been agreed to be managed by the applicant.

The applicant acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. The applicant indicated that it is their intent to achieve and maintain compliance with these requirements.

The applicant acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. The applicant has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

The applicant acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

**D. Rule/Statutory Violations**

The applicant was in compliance with the licensing act and applicable administrative rules at the time of licensure.

**IV. RECOMMENDATION**

I recommend issuance of a temporary license to this AFC adult large group home (capacity 18).

 August 11, 2025

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Rebecca Piccard Date  
Licensing Consultant

Approved By:

 August 11, 2025

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Jerry Hendrick Date  
Area Manager