



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

July 15, 2025

Janet Patterson
Advocates for Self Determination, LLC
Suite 102
28237 Orchard Lake Rd.
Farmington Hills, MI 48334

RE: License #: AS630337268
Investigation #: 2025A0611022
Rochester Home

Dear Ms. Patterson:

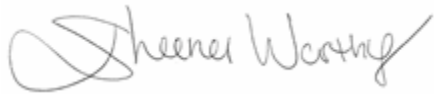
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Sheena Worthy". The signature is written in a dark ink and is positioned above the printed name and address.

Sheena Worthy, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place
3026 W. Grand Blvd, Suite 9-100
Detroit, MI 48202

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630337268
Investigation #:	2025A0611022
Complaint Receipt Date:	06/24/2025
Investigation Initiation Date:	07/01/2025
Report Due Date:	08/23/2025
Licensee Name:	Advocates for Self Determination, LLC
Licensee Address:	Suite 102 28237 Orchard Lake Rd. Farmington Hills, MI 48334
Licensee Telephone #:	(248) 723-7152
Administrator:	Janet Patterson
Licensee Designee:	Janet Patterson
Name of Facility:	Rochester Home
Facility Address:	4651 Rochester Road Troy, MI 48085
Facility Telephone #:	(248) 688-9032
Original Issuance Date:	12/11/2013
License Status:	REGULAR
Effective Date:	06/11/2024
Expiration Date:	06/10/2026
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Resident T reported to law enforcement that residents at Rochester Home are being underfed, receiving minimal portions since a new manager started, despite staff being required to provide three meals daily.	Yes

III. METHODOLOGY

06/24/2025	Special Investigation Intake 2025A0611022
06/25/2025	APS Referral The intake email indicates that Adult Protective Services (APS) denied investigating this complaint.
07/01/2025	Special Investigation Initiated - On Site I completed an unannounced onsite. I interviewed the home manager Ebony Miles, Resident D, Resident F, staff member Veronica Gordon, and Resident L. I received copies of the menus and grocery receipts.
07/02/2025	Contact - Telephone call made I made a telephone call to Resident T case manager Linnea Tumer requesting a call back.
07/02/2025	Contact - Telephone call received I received a return phone call from Resident T's case manager Linnea Tumer. The allegations were discussed.
07/02/2025	Exit Conference I completed an exit conference with the licensee designee Janet Patterson via telephone.

ALLEGATION:

Resident T reported to law enforcement that residents at Rochester Home are being underfed, receiving minimal portions since a new manager started, despite staff being required to provide three meals daily.

INVESTIGATION:

On 06/24/25, a complaint was received and assigned for investigation alleging that Resident T contacted law enforcement saying that they are being starved at the home. They are getting three meals a day but the serving sizes are smaller than what they use to be. Today, they had frozen pizza for lunch but for 6 residents, they each got one slice of pizza. Last night, they got one chicken strip, one small portion of corn, and one small serving of rice. There is limited food in the home, but it is not enough food to be able to sustain the number of people residing in the home. Staff reported that they are required to give 3 meals a day. The concerns with the amount of food being provided started when a new manager took over a month ago.

On 07/01/25, I completed an unannounced onsite. I interviewed the home manager Ebony Miles, Resident D, Resident F, staff member Veronica Gordon, and Resident L. I received copies of the menus and grocery receipts.

On 07/01/25, I interviewed the home manager Ebony Miles. Regarding the allegations, Ms. Miles has been the home manager for three months. Ms. Miles stated Resident T moved out of the AFC group home last Thursday (06/26/25). Resident T moved into a different AFC group home separate from this corporation. Prior to moving out of the AFC group home, Resident T lived in this home for 14 years. Ms. Miles stated Resident T had a history of being hospitalized. Resident T was admitted into the hospital in May 2025 for a few weeks for mental health reasons. During this hospitalization, Resident T's case manager, Linnea Turner started looking for a new placement. Ms. Miles explained that it took OCHN about a month to approve Resident T to be moved into a different home.

Ms. Miles stated she works the dayshift from 8:00am to 4:00pm. Ms. Miles prepares lunch for the residents. The midnight shift (12:00am to 9:00am) is responsible for preparing breakfast and; the afternoon shift (4:00pm to 12:00am) prepares dinner. The residents are served three meals a day and two snacks. Ms. Miles stated the residents are given snacks around 10:00am and around 8:00pm. The staff members transport the residents to the store once a week to buy their own personal snacks with their own money. Ms. Miles stated every resident has personal money. The residents are allowed to fix their own snacks but, if they need to use the stove a staff member will assist them. Ms. Miles stated the residents are served adequate portions of food. Ms. Miles denied any resident being served one slice of pizza or one chicken strip. Ms. Miles stated for today she served the residents eggs, toast, and sausage patty for breakfast.

Ms. Miles stated the allegations are stemming from Resident T not being allowed to go out in the community whenever she wants to. Ms. Miles stated during the dayshift she was not able to take Resident T into the community because she was busy with meeting and scheduling appointments. Resident T was able to go out into the community during the afternoon shift.

I observed the kitchen and found insufficient food in the refrigerator, freezer, and cabinet. The freezer contained three drinks, baking soda, a small portion of meat, a bag of food, and a box of food that only had one item in it. The refrigerator contained a pitcher of water, one and a ½ loaf of bread, two packages of meat, eggs, condiments, sandwich meat, cheese, and tortillas. There was also a deep freezer in the kitchen. The deep freezer contained about three bags of food, two packets of meat, a loaf of bread, two packets of hot dogs and a few small items. The cabinet contained a few condiments, two boxes of noodles, a few cans, cereal, oatmeal and pancake mix.

The menu posted on the refrigerator was dated from May 6th to May 12th. At the top of the menu, the months April through June were typed. There was four additional menus attached to the one that was posted. The additional menus were dated for the month of April. There was also a substitution menu that was dated June 8th through June 14th. There was one substitute documented for lunch on June 8th.

Ms. Miles stated she receives \$500 dollars every two weeks to purchase food and household supplies. Ms. Miles provided copies of 16 receipts for groceries and/or household supplies for the month of May and June 2025. Two of the receipts from Kroger were not dated. The receipts were from Kroger, Aldi, Dollar Tree, and one receipt each from Landmark food center, Target, Sams club, and Burger King. The dates of the receipts are as follows:

- May 19th (4)
- May 21st
- May 22nd
- May 29th
- May 30th
- June 4th
- June 5th (2)
- June 8th
- June 10th
- June 26th

On 07/01/25, I interviewed Resident D. Resident D stated she has lived in the AFC group home for eight years. Resident D stated she receives three meals a day but she has to buy her own snacks. Resident D stated if she request a snack the staff might give her a Pepsi or sometimes a twinkie. Resident D stated she does not get a snack every day. Resident D did not eat her breakfast this morning because she overslept. Resident D was served two tortilla wraps last night for dinner. Resident D stated each resident was served two tortilla wraps except for Resident B who only ate one because

she fell asleep at the dinner table. Resident D stated the two tortilla wraps was enough to fill her up. Resident D stated Ms. Miles serves the residents enough food but staff member Veronica does not. Resident D stated Veronica served a small pizza for everyone to share. Resident D stated there was another instance when Veronica served the residents one chicken leg and a small spoon of corn.

On 07/01/25, I interviewed Resident F. Resident F has lived in the AFC group home for two years. Resident F did not report anything wrong with living at the AFC group home. Resident F is served three meals a day. Resident F stated she is not given any snacks. Resident F stated she ate scrambled eggs and one piece of toast for breakfast today; which was enough to fill her up. Resident F stated there wasn't any food left over if she wanted more to eat. Resident F stated about two times a week she does not get enough food to eat as she becomes really thirsty and hungry. The serving portions are very small. Resident F stated she could ask for more food to eat but the staff will not cook more than three meals a day because there is not that much food in the home. Resident F stated there has been a lack of food in the home since she moved in. However, Resident F stated there was more food in the home with the previous home manager. Resident F and Resident D are roommates. I observed a refrigerator and freezer in their bedroom. The refrigerator and the freezer was empty.

On 07/01/25, I interviewed staff member Veronica Gordon. Ms. Gordon has worked at the AFC group home since May 2025. Ms. Gordon works during the day shift and afternoon shift. Ms. Gordon has prepared lunch and dinner for the residents. Ms. Gordon admitted that the staff members do not follow the menu. Ms. Gordon cooked dinner last night. Ms. Gordon prepared tacos for the residents. Ms. Gordon did not cook and side dishes to go along with the tacos. Ms. Gordon stated all the residents were full and did not request anything else to eat. Ms. Gordon admitted that the residents are not being fed enough to eat and she is not sure why. Resident T would complain about being starved. Resident T would call the police to report that she is hungry. Ms. Gordon stated there has been instances where she has spent her own money to order a pizza or buy McDonalds to feed the residents.

On 07/01/25, I interviewed Resident L. Resident L has lived at the AFC group home for nine years. Resident L stated she likes living at the AFC group home. Resident L stated she gets three meals a day and at least one snack a day. Resident L stated she receives enough food to eat. Resident L stated the portions of food are adequate to fill her up. Resident L ate eggs and one piece of toast which was enough to fill her up. Resident L was fed two tacos last night for dinner. Resident L denies hearing any residents complain about not getting enough food to eat. Resident L stated she has her own money to order food if she chooses to. The staff transports the residents to the store every couple of weeks to buy their personal snacks. I observed a refrigerator and freezer in Resident L bedroom. There were condiments in the refrigerator and bags of meat in the freezer.

I also observed a refrigerator in Resident C bedroom. Resident C was not present. There was only a water bottle in the refrigerator.

On 07/02/25, I received a return phone call from Resident T's case manager Linnea Tumer from Training & Treatment Innovations. Regarding the allegations, Ms. Tumer stated Resident T moved out of the AFC group home on 06/26/25. Ms. Tumer is not aware of the allegations as Resident T never complained to her about not getting enough food at the AFC group home. Resident T moved out of the AFC group home due to behavior issues. Resident T was yelling and hitting other residents. Resident T's behaviors started to change when new staff started working in the home. Ms. Tumer stated the residents have always been fed three meals a day. Ms. Tumer stated when she would visit the home it was usually during lunch time. Ms. Tumer stated Resident T's sister would also bring her food to eat.

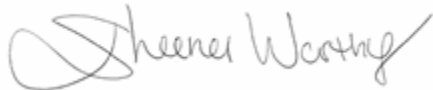
On 07/02/25, I completed an exit conference with the licensee designee Janet Patterson via telephone. Regarding the allegations, Ms. Patterson denied the allegations. Ms. Patterson stated Resident T makes up a lot of stories to get attention. Once I explained my findings regarding the food in the home, Ms. Patterson stated she does not know why this hasn't been brought to her attention. Ms. Patterson stated the home manager is supposed to grocery shop at Aldi's and not Kroger for better prices. Ms. Patterson stated the managers are aware if they need more money they can request it from their office. Ms. Patterson stated she will address and/or resolve this issue. Ms. Patterson was advised that the allegations will be substantiated and a corrective action will be required.

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based on the information gathered, there is sufficient evidence to support this allegation. Resident D and Resident F confirmed that despite receiving three meals a day the portions of the food is not adequate and/or nutritious. Resident F stated she does not get enough to eat at least two days out of the week. I observed the kitchen and found insufficient food in the refrigerator, freezer, and cabinet.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14313	Resident nutrition.
	(4) Menus of regular diets shall be written at least 1 week in advance and posted. Any change or substitution shall be noted and considered as part of the original menu.
ANALYSIS:	A current menu was not posted at least one week in advanced. The menu posted on the refrigerator during the onsite was dated from May 6 th to May 12 th . At the top of the menu, the months April through June were typed. There were four additional menus attached to the one that was posted. The additional menus were dated for the month of April.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

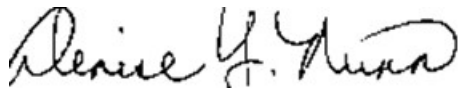
Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



Sheena Worthy
Licensing Consultant

07/03/25
Date

Approved By:



Denise Y. Nunn
Area Manager

07/15/2025
Date