



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

August 4, 2025

John Lewis  
325 State Street  
Harbor Beach, MI 48441

RE: License #: AL320297229  
Investigation #: 2025A0623039  
Karen's Place

Dear John Lewis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan was required. On July 24, 2025, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in cursive script that reads "Cynthia Badour".

Cynthia Badour, Licensing Consultant  
Bureau of Community and Health Systems  
411 Genesee  
P.O. Box 5070  
Saginaw, MI 48605  
(517) 648-8877

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

|                                       |  |
|---------------------------------------|--|
| <b>License #:</b>                     | AL320297229                                      |
| <b>Investigation #:</b>               | 2025A0623039                                     |
| <b>Complaint Receipt Date:</b>        | 06/10/2025                                       |
| <b>Investigation Initiation Date:</b> | 06/10/2025                                       |
| <b>Report Due Date:</b>               | 08/09/2025                                       |
| <b>Licensee Name:</b>                 | John Lewis                                       |
| <b>Licensee Address:</b>              | 325 State Street<br>Harbor Beach, MI 48441       |
| <b>Licensee Telephone #:</b>          | (810) 767-6768                                   |
| <b>Administrator:</b>                 | John Lewis                                       |
| <b>Licensee Designee:</b>             | N/A  |
| <b>Name of Facility:</b>              | Karen's Place                                    |
| <b>Facility Address:</b>              | 325 State St.<br>Harbor Beach, MI 48441          |
| <b>Facility Telephone #:</b>          | (989) 479-3465                                   |
| <b>Original Issuance Date:</b>        | 10/23/2012                                       |
| <b>License Status:</b>                | REGULAR  |
| <b>Effective Date:</b>                | 08/12/2024                                       |
| <b>Expiration Date:</b>               | 08/11/2026                                       |
| <b>Capacity:</b>                      | 13   |
| <b>Program Type:</b>                  | DEVELOPMENTALLY DISABLED<br>MENTALLY ILL<br>AGED |

## II. ALLEGATION(S)

|   | Violation<br>Established? |
|---|---------------------------|
| Licensee John Lewis is verbally abusive to Resident A, who is fearful of him.     | Yes                       |
| Resident A does not want to go for car rides with John Lewis but is "made to go." | No                        |
| Additional Findings   | No                        |

## III. METHODOLOGY

|            |   |
|------------|---|
| 06/10/2025 | Special Investigation Intake<br>2025A0623039  |
| 06/10/2025 | APS Referral  |
| 06/10/2025 | Special Investigation Initiated - Telephone<br>I contacted APS worker Brandon Fanion            |
| 06/24/2025 | Inspection Completed On-site<br>Observation and interviews                                      |
| 06/24/2025 | Contact - Document Received<br>AFC documents  |
| 07/24/2025 | Contact - Telephone call made<br>I contacted APS worker Brandon Fanion.                         |
| 07/24/2025 | Contact - Face to Face<br>I met with Resident A and Licensee John Lewis.                        |
| 07/24/2025 | Inspection Completed-BCAL Sub. Compliance   |
| 07/24/2025 | Exit Conference<br>I completed an exit conference with Licensee John Lewis.                     |
| 07/24/2025 | Corrective Action Plan Received   |
| 07/25/2025 | Corrective Action Plan Approved.  |
| 07/25/2025 | Contact - Telephone call made<br>I contacted Guardian A.  |
| 07/25/2025 | Contact - Telephone call made<br>I contacted Huron Behavioral Health Therapist Angela Thompson. |

|            |   |
|------------|---|
| 07/31/2025 | Contact – Telephone call made<br>I contacted Resident A.  |
| 07/31/2025 | Contact – Telephone call made<br>I contacted Licensee John Lewis                                |
| 07/31/2025 | Contact – Telephone call made<br>I contacted Huron Behavioral Health Therapist Angela Thompson. |
| 08/01/2025 | Contact – Telephone call made<br>I contacted Guardian A.  |

**ALLEGATION:**

**Licensee John Lewis is verbally abusive to Resident A, who is fearful of him.**

**INVESTIGATION:**

On 06/10/2025, I completed an Adult Protective Services (APS) referral. I shared information with APS.

On 06/10/2025, I contacted Adult Protective Services (APS) worker Brandon Fanion. APS Fanion stated that Licensee John Lewis admitted to being mean, picking on and yelling at Resident A. APS Fanion stated that Sgt. Dave Navock from the Harbor Beach Police Department also came out to the home with him to interview Resident A. APS Fanion stated that there were no other disclosures of any other form of abuse. APS Fanion will be going back out to the home to check on Resident A.

On 06/24/2025, I conducted an unannounced onsite inspection of Karen's Place. I interviewed Resident A, Resident B and staff Tina Frost. Licensee John Lewis was not at the home during this time.

On 06/24/2025, I interviewed Resident A outside on the back porch. Resident A appeared alert and oriented to person, place, time and situation. Resident A appeared clean, neatly groomed and dressed for the weather. Resident A denied feeling unsafe or scared of Licensee John Lewis. Resident A denied wanting to move into a different home. Resident A stated that they want to stay at their current placement. Resident A refused to talk about Licensee John Lewis or his treatment of her.

On 06/24/2025, I interviewed Resident B. Resident B stated that John Lewis will talk loud or yell at a resident sometimes, however Resident A takes everything John Lewis says personally and will often end up in tears or crying even if Licensee John Lewis tells her that he doesn't mean it. Resident B stated that she is not afraid of Licensee John Lewis but wishes he didn't yell at Resident A because she is very sensitive. Resident B denied that anyone else in the home is singled out like Resident A and no one is fearful of Licensee John Lewis.

On 06/24/2025, I interviewed staff Tina Frost. Staff Frost stated that Licensee John Lewis will raise his voice and sometimes yell, however when he yells at Resident A, even if it is something minor it almost always brings Resident A to tears. Staff Frost stated that Resident A is very sensitive. Staff Frost stated that no one in the home appears fearful of Licensee John Lewis.

On 06/24/2025, I reviewed Resident A's documents including Assessment Plan and Health Appraisal. Resident A can move independently in the community, is alert to their surroundings, can read, write and communicate needs. Resident A is diagnosed with bipolar disorder and PTSD. The home is capable of meeting Resident A's needs for care and supervision.

On 07/24/2025, I contacted APS worker Brandon Fanion. APS Fanion stated that he substantiated for emotional abuse. APS Fanion stated that Resident A did not disclose any other type of abuse. APS Fanion stated that both he and law enforcement interviewed Resident A. APS Fanion stated that he checked on Resident A three random times during his investigation and closed it out last week. APS Fanion stated that Licensee John Lewis did say he has stopped yelling and picking on Resident A and Resident A stated that Licensee John Lewis has gotten much better. APS Fanion stated that law enforcement closed out their criminal investigation with no criminal findings.

On 07/24/2025, I conducted a face-to-face contact with Resident A and Licensee John Lewis. I interviewed each separately.

On 07/24/2025, I interviewed Resident A to see how Licensee John Lewis has treated her. Resident A stated that Licensee John Lewis has been much calmer and the yelling at her has gone down to almost nothing since APS and the police interview. Resident A stated that Licensee John Lewis will almost start to yell and then stop himself. Resident A stated that she is feeling much better.

On 07/24/2025, I interviewed Licensee John Lewis. Licensee Lewis admitted to yelling at Resident A even though it would make her cry. Licensee Lewis stated that he recognizes that Resident A is sensitive and has been paying attention to how he expresses himself. Licensee Lewis stated that it is not his intention to have anyone be frightened or feel unsafe in the home.

On 07/25/2025, I contacted Resident A's guardian, Guardian A. Guardian A stated that she met with Resident A and there was no disclosure of any other form of abuse besides the verbal abuse. Guardian A stated that she talked with Resident A about moving to another home, however, Resident A said she wants to stay at the home. Guardian A stated that Resident A reported that Licensee John Lewis was getting better at not yelling at her so they will continue to monitor.

On 07/25/2025, I contacted Huron Behavioral Health Therapist Angela Thompson. Therapist Thompson stated that she was part of a meeting with all women to make sure that there were no other forms of abuse of Resident A. Therapist Thompson stated that

Resident A did not disclose any other form of abuse except verbal by Licensee John Lewis. Therapist Thompson will continue services with Resident A.

07/24/2025, I conducted an exit conference with Licensee John Lewis. I explained my investigation and findings. I explained the rule violation being cited. Licensee John Lewis stated that what he considers teasing and raising his voice made Resident A uncomfortable and he does not want any of the residents to feel that way. Licensee John Lewis stated that he is paying more attention to what he is doing and feeling less pressure with help from staff. An acceptable corrective action plan was completed onsite. Licensee John Lewis had no questions.

| <b>APPLICABLE RULE</b> |  |
|------------------------|--|
| <b>R 400.15308</b>     | <b>Resident behavior interventions prohibitions.</b>   |
|                        | <b>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.</b><br><b>(ii) Verbal abuse</b>   |
| <b>ANALYSIS:</b>       | Allegation stated that Licensee John Lewis is abusive to Resident A, who is fearful of him. I interviewed residents, staff, and Licensee John Lewis. I consulted with APS and Huron Behavioral Health Therapist.<br>Resident A denied being fearful of Licensee John Lewis, however, did say that he had been yelling at her and after intervention by APS, it had gotten better.<br>APS worker Brandon Fanion substantiated for emotional abuse. Licensee John Lewis did admit to yelling at Resident A when he is angry or frustrated, even though he knows that is upsetting to Resident A.<br><br>I conclude there is sufficient evidence to substantiate this rule violation. |
| <b>CONCLUSION:</b>     | <b>VIOLATION ESTABLISHED</b>   |

**ALLEGATION:**

Resident A does not want to go for car rides with John Lewis but is “made to go.”

**INVESTIGATION:**

On 07/31/2025, I contacted Resident A. Resident A denied being forced to go for car rides with Licensee John Lewis. Resident A stated that they get bored and decide at the last minute to go. Resident A stated that the car rides are to run errands, go visit former residents at the nursing home, and pick up sub sandwiches for the residents. Resident A stated that they want to continue to live in the home and go out into the community with Licensee John Lewis when they want to.

On 07/31/2025, I contacted Licensee John Lewis. Licensee John Lewis denied forcing Resident A or any other resident to go with him on car rides out in the community. Licensee John Lewis stated that Resident A would tell him they were bored, and he would try to get her to go back to different programs or workshops, however they said they didn't want to. Licensee John Lewis stated that he would ask Resident A if they wanted to go with him when he was running errands and at first they would say no and then at the last-minute change their mind and want to go. Licensee John Lewis stated that the errands were for groceries, or visiting former residents in nursing homes, and stopping at restaurants and picking up sub sandwiches for the residents.

On 7/31/2025, I contacted Huron Behavioral Health Therapist Angela Thompson. Therapist Thompson stated that Resident A has never stated that they were forced to go with Licensee John Lewis when they do not want to. Therapist Thompson stated that community inclusion is encouraged. Therapist Thompson stated that Resident A does change their mind about doing things, sometimes switching from no to yes, so it would not be unusual for them to say no and then change their mind. Therapist Thompson stated that there does not appear to be any indication from Resident A that Licensee John Lewis is forcing them to go on car rides when they do not want to go. Therapist Thompson will continue to follow-up with Resident A.

On 08/01/2025, I contacted Resident A's guardian, Guardian A. Guardian A expressed no concerns that Resident A is forced to go on car rides with Licensee John Lewis when they do not want to. Guardian A stated that Resident A often changes their mind and will say no at first and then at the last minute say yes. Guardian A stated that it is good that Resident A goes out in the community. Guardian A will continue to monitor.

| <b>APPLICABLE RULE</b> |   |
|------------------------|---|
| <b>R 400.15305</b>     | <b>Resident protection.</b>   |
|                        | <b>(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.</b>   |
| <b>ANALYSIS:</b>       | Interviews were conducted with Resident A, Licensee John Lewis, Therapist Angela Thompson and Guardian A. Information obtained from the interviews reveal that Resident A would often change their mind about going out in the community with Licensee John Lewis. Resident A denied being forced to go with Licensee John Lewis on car rides and Licensee John Lewis denied the allegation that he forced Resident A to go on car rides. |

|                    |   |
|--------------------|---|
|                    | <p>Therapist Angela Thompson and Guardian A stated that community inclusion is encouraged, and Resident A has not disclosed being forced to go on car rides with Licensee John Lewis.</p> <p>I conclude there is insufficient evidence to substantiate this rule violation.</p> |
| <b>CONCLUSION:</b> | <b>VIOLATION NOT ESTABLISHED</b>  |

#### IV. RECOMMENDATION

An acceptable corrective action plan was received. I recommend no change in the status of this license.



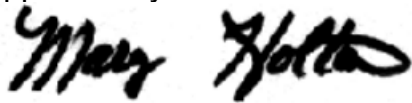
08/04/2025

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Cynthia Badour  
Licensing Consultant

Date

Approved By:



08/04/2025

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Mary E. Holton  
Area Manager

Date