



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

June 12, 2025

Tamisha Kaplan  
The Chateau Group Of Michigan LLC  
Po Box 81  
Walled Lake, MI 48390

RE: License #: AS630391762  
Investigation #: 2025A0465018  
Chateau Of Bloomfield

Dear Ms. Kaplan:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Gonzalez".

Stephanie Gonzalez, LCSW  
Adult Foster Care Licensing Consultant  
Bureau of Community and Health Systems  
Department of Licensing and Regulatory Affairs  
Cadillac Place, Ste 9-100  
Detroit, MI 48202  
Cell: 248-308-6012  
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enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS630391762
<b>Investigation #:</b>	2025A0465018
<b>Complaint Receipt Date:</b>	04/14/2025
<b>Investigation Initiation Date:</b>	04/16/2025
<b>Report Due Date:</b>	06/13/2025
<b>Licensee Name:</b>	The Chateau Group Of Michigan LLC
<b>Licensee Address:</b>	PO Box 81 Walled Lake, MI 48390
<b>Licensee Telephone #:</b>	(248) 380-4663
<b>Administrator:</b>	Tamisha Kaplan
<b>Licensee Designee:</b>	Tamisha Kaplan
<b>Name of Facility:</b>	Chateau Of Bloomfield
<b>Facility Address:</b>	2660 Vhay Lane Bloomfield, MI 48304
<b>Facility Telephone #:</b>	(248) 792-6607
<b>Original Issuance Date:</b>	08/01/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	09/07/2023
<b>Expiration Date:</b>	09/06/2025
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

## II. ALLEGATION(S)

	Violation Established?
Residents are wandering outside unsupervised, leading to an inappropriate interaction with a neighbor.	No
Residents are not properly dressed for the season.	No
The roof of the home is damaged and needs repair.	Yes

## III. METHODOLOGY

04/14/2025	Special Investigation Intake 2025A0465018
04/16/2025	Special Investigation Initiated - Telephone Spoke to Complainant via telephone
04/23/2025	Inspection Completed On-site Inspection completed onsite. Conducted a walkthrough of home, reviewed resident files and interviewed Resident A, Resident B and direct care staff, Thomas Bates
05/23/2025	Contact - Telephone call made I spoke to Guardian A1 via telephone
05/23/2025	Contact – Telephone call made I spoke to Guardian B1 via telephone
05/28/2025	Contact - Telephone call made I spoke to direct care staff, Belinda Belser, via telephone
06/04/2025	Contact – Telephone call made I spoke to direct care staff, Marcus Jones, via telephone
06/04/2025	Contact - Document Received Email exchange with Bloomfield Township Police Department Property Clerk, Shawn Gardner, via email
06/04/2025	Exit Conference Exit conference with licensee designee/administrator, Tamisha Kaplan via telephone

## **ALLEGATION:**

**Residents are wandering outside unsupervised, leading to an inappropriate interaction with a neighbor.**

## **INVESTIGATION:**

On 4/14/2025, a complaint was received, alleging that residents are wandering outside unsupervised, leading to an inappropriate interaction with a neighbor. The complaint stated that on unknown dates, unknown residents have wandered into the neighborhood and gotten lost. The complaint stated that many times, the residents are not properly dressed for the elements. The complaint stated that one neighbor was attacked by a resident when the unknown resident grabbed the unknown neighbor by the hand and scared the neighbor. The complaint stated that there are multiple police reports on file with the Bloomfield Township Police Department regarding these incidents.

On 4/16/2025, I spoke to Complainant via telephone. Complainant confirmed the information contained in the complaint is accurate. Complainant stated that he is not aware of any verbal threats or physical violence by residents. Complainant stated that he does not have first-hand knowledge of the details in the complaint and was unable to provide any additional information.

On 4/23/2025, I completed an onsite investigation at the facility. At the time of my onsite investigation, there were five residents residing in the home. I observed all residents to be properly dressed and with adequate hygiene. I conducted a walkthrough of home, reviewed resident files and interviewed Resident A, Resident B, Resident C, and direct care staff, Thomas Bates. I reviewed the facility files and was unable to locate any *Incident/Accident Reports* nor documentation to confirm that any residents have eloped from the home, gone missing, or have had interactions with neighbors or the police.

I spoke to Resident A, who stated that he has no concerns with living at the facility. Resident A stated, "Things are good here. The staff are nice. They help me with everything I need. I don't usually go out into the neighborhood. I don't talk to the neighbors. I stay in the house or go out to the backyard to smoke. I haven't touched any neighbors. I haven't gotten lost in the neighborhood." Resident A denied knowledge of this complaint being true.

I spoke to Resident B, who stated that he likes living at the home. Resident B stated, "The staff are good here and they make sure we are okay. I sometimes go for walks, but it is around the yard and to the front of the home. I don't talk to any neighbors, and I don't say hi to anyone. I didn't do anything bad. I haven't left the house without staff knowing." Resident B denied knowledge of this complaint being true.

I spoke to Resident C, who stated that he has no concerns regarding this complaint. Resident C stated, "Staff make sure I am good. I haven't had any issues with staff. I have walked outside and said hi to one person that was walking by, but I did not touch anyone, and I didn't hurt anyone." Resident C denied knowledge of this complaint being true.

I spoke to direct care staff, Thomas Bates, who stated that he has worked at the facility for five years. Mr. Bates stated, "I am not aware of any residents wandering away from the facility or getting lost in the neighborhood. The residents are all high functioning, and they prefer to stay on the property. When it is cold outside, they prefer to stay inside unless they go outside to smoke. In the summer, they prefer to be in the backyard in the gazebo area. I don't know anything about a resident grabbing a neighbor's arm." Mr. Bates denied knowledge of this complaint being true.

On 5/23/2025, I spoke to Guardian A1 via telephone. Guardian A1 stated, "I am not aware of any concerns related to the supervision and protection provided by staff to Resident A. I have no concerns related to the facility and staff." Guardian A1 denied knowledge of this complaint being true.

On 5/23/2025, I spoke to Guardian B1 via telephone. Guardian B1 stated, "I am not aware of any concerns related to the supervision and protection provided by staff to Resident B. I have no concerns related to the facility and staff." Guardian B1 denied knowledge of this complaint being true.

On 5/28/2025, I spoke to direct care staff, Belinda Belser, via telephone. Ms. Belser stated that she has worked at the facility for six years. Ms. Belser stated, "I have worked for the company for a very long time, and I have never heard of any of these issues before. I am not aware of any resident leaving the home unsupervised and getting lost. I have not seen any resident interact with the neighbors or touch them. And I am not aware of any police reports about anything like this. Our residents are very high functioning individuals, and they would not do anything inappropriate or get lost. Our residents prefer to spend their time in the backyard at the gazebo area or on the porch in the backyard. I am not aware of any residents interacting with neighbors nor any police coming to the home for any reason." Ms. Belser denied knowledge of this complaint being true.

On 6/4/2025, I spoke to direct care staff, Marcus Jones, via telephone. Mr. Jones stated that he has worked at the facility for 18 months. Mr. Jones stated, "We provide supervision, safety and protection to all of the residents. We make sure we know where residents are at all times. Our residents are in the home most times, except when it is warm outside. When it is nice out, the residents prefer to be outside in the backyard in the gazebo or on the patio. I am not aware of a time when any resident wandered away or got lost in the neighborhood. I have not heard of any resident attempting to talk to or touch a neighbor." Mr. Jones denied knowledge of this complaint being true.

On 6/4/2025, I spoke to Bloomfield Township Police Department Property Clerk, Shawn Gardner, via email exchange. Ms. Gardner stated that there are not police reports on file for the last year that pertain to missing/eloped individuals, nor any reports related to individuals from the home being reported to police for inappropriate or illegal behaviors.

On 6/4/2025, I spoke to licensee designee/administrator, Tamisha Kaplan, via telephone. Ms. Kaplan stated, "This complaint is not true. None of the residents have wandered away or gotten lost. And the residents have not interacted with any neighbors as far as I know. The residents usually spend most of their time inside the home when it is cold out, and in the backyard during the warm months. We have a patio and a gazebo in the backyard that the residents hang out at whether to be outside or to smoke. And the police have not come to the home for anything related to this complaint." Ms. Kaplan denied this complaint is true.

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>According to Resident A, Resident B and Resident C, they have not wandered away from the facility, become lost in the neighborhood or attempted to talk to or touch neighbors. Resident A, Resident C and Resident D, denied knowledge of this complaint being true.</p> <p>According to Mr. Bates, Ms. Belser, Ms. Kaplan, and Mr. Jones, stated they provide supervision, safety and protection to all residents at all times. Mr. Bates, Ms. Belser, Mr. Jones and Ms. Kaplan denied knowledge of any residents wandering away from the facility, getting lost in the neighborhood, or grabbing a neighbor's arm. Mr. Bates, Ms. Belser, Mr. Jones and Ms. Kaplan denied knowledge of this complaint being true.</p> <p>According to Ms. Gardner, there are no police reports on file for the last year that pertain to missing/eloped individuals, nor any reports related to individuals from the home being reported to police for inappropriate or illegal behavior.</p> <p>Based on the information above, there is not sufficient information to confirm that direct care staff are providing inadequate supervision, protection and safety to residents.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

## **ALLEGATION:**

**Residents are not properly dressed for the season.**

## **INVESTIGATION:**

On 4/14/2025, a complaint was received, alleging that residents are wandering outside and not properly dressed for the season. The complaint did not provide any additional information.

On 4/23/2025, I completed an onsite investigation at the facility. At the time of my onsite investigation, there were five residents residing in the home. I observed all residents to be properly dressed and with adequate hygiene. I observed all residents to have pants, long sleeve shirts and coats in their bedrooms. I did not observe any concerns related to the clothing items accessible to residents within the home.

I spoke to Resident A, who stated that he has no concerns with living at the facility. Resident A stated, "I have all the clothing I need and if I need something extra, I just let staff know. I go outside with clothes and a coat if it is cold out." Resident A denied knowledge of this complaint being true.

I spoke to Resident B, who stated that he likes living at the home. Resident B stated, "I got plenty of clothes and shoes and socks to wear. I don't need anything right now. When I leave the house, I put on clothes, so I am warm. I'm okay right now." Resident B denied knowledge of this complaint being true.

I spoke to Resident C, who stated that he has no concerns regarding this complaint. Resident C stated, "Staff make sure we have the things we need. I have clothes and shoes. I do all my clothing on my own and don't need any help from staff." Resident C denied knowledge of this complaint being true.

I spoke to Mr. Bates, who stated, "I am not aware of any residents having insufficient clothing for the seasons. The residents are all high functioning, and they are able to assist in getting dressed and choosing their clothing. When it is cold or hot outside, they dress properly. I am not aware of anyone leaving the house without proper clothes on." Mr. Bates denied knowledge of this complaint being true.

On 5/23/2025, I spoke to Guardian A1 via telephone. Guardian A1 stated, "I am not aware of any concerns related to clothing accessibility and being properly dressed for the seasons. I have no concerns related to the facility and staff." Guardian A1 denied knowledge of this complaint being true.

On 5/23/2025, I spoke to Guardian B1 via telephone. Guardian B1 stated, "I feel the staff are doing a good job at caring for Resident B and ensuring he has appropriate

clothing. I have no concerns related to the facility and staff.” Guardian B1 denied knowledge of this complaint being true.

On 5/28/2025, I spoke to Ms. Belser, who stated, “I have never heard of any of issues or concerns related to residents’ having inadequate clothing. All of the residents have clothing for all seasons, including socks, shoes, and coats. I have never observed a resident leave the home improperly dressed this month or any prior month. If I did observe something like that, I would assist the resident. But our residents are very high functioning individuals, and they know how to dress for each season.” Ms. Belser denied knowledge of this complaint being true.

On 6/4/2025, I spoke to Mr. Jones, via telephone. Mr. Jones stated, “We ensure all the residents have appropriate clothing for the weather. I am not aware of any clothing issues. Our residents are very high functioning and independent. They can dress themselves and are aware of when to wear a coat and hat versus summer clothing.” Mr. Jones denied knowledge of this complaint being true.

On 6/4/2025, I spoke to Ms. Kaplan, via telephone. Ms. Kaplan stated, “This complaint is not true. None of our residents have left the home improperly dressed. Staff assist residents with clothing if needed, but all of the residents are very high functioning and able to dress themselves accordingly.” Ms. Kaplan denied this complaint is true.

<b>APPLICABLE RULE</b>	
<b>R 400.14314</b>	<b>Resident hygiene.</b>
	<b>(4) A licensee shall afford a resident opportunities, and instruction, when necessary, to dress as fashion, fit, cleanliness, and season warrant.</b>
<b>ANALYSIS:</b>	<p>On 4/23/2025, I completed an onsite investigation at the facility, and I observed all residents to be properly dressed and with adequate hygiene. According to Resident A, Resident B and Resident C, they have sufficient clothing available to wear for each season. Resident A, Resident B, and Resident C denied knowledge of this complaint being true.</p> <p>According to Mr. Bates, Ms. Belser, Mr. Jones, and Ms. Kaplan, all residents are provided suitable clothing for every season. Mr. Bates, Ms. Belser, Mr. Jones and Ms. Kaplan denied knowledge of this complaint being true.</p> <p>Based on the information above, there is not sufficient information to confirm that the facility is not providing adequate clothing to residents for each season.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

**The roof of the home is damaged and needs repair.**

**INVESTIGATION:**

On 4/14/2025, a complaint was received, alleging that the roof of the home is damaged and needs repair.

On 4/23/2025, I completed an onsite investigation at the facility. At the time of my onsite investigation, I observed a tarp over the roof of the garage. I completed a walk-through of the home and did not observe any interior physical plant issues nor any ceiling damage or leaks.

I spoke to Mr. Bates, who stated, "A tree fell on the roof above the garage several months ago. The roof does need repair, but the damage is minimal and is above the garage, not above the house. There have been no issues with the inside of the facility or any water leakage. Ms. Kaplan is in the process of getting it fixed but I am unsure when it will be fixed." Mr. Bates acknowledged this complaint is accurate.

On 6/4/2025, I spoke to Ms. Kaplan via telephone. Ms. Kaplan stated, "A tree fell on the roof over the garage in April 2024. I immediately had my maintenance staff cover that part of the roof with a tarp to protect it even though there were no holes in the roof at all. I contacted my insurance company, and they said that the damage was not significant enough to be covered by insurance. At that time, I began calling contract companies to obtain bids on the cost to have the roof fixed. But by the time I obtained multiple bids, the weather was cold, and no repairs could be made during the winter. I have already begun obtaining additional bids and am in the process of resubmitting a claim to my insurance company to have the repairs paid for under my insurance. I plan to have the roof repaired within the next three months. The roof damage is not causing any issues inside the home and has not negatively impacted residents."

On 6/4/2025, I conducted an exit conference with licensee designee/administrator, Tamisha Kaplan, via telephone. Ms. Kaplan is in agreement with the findings of this report.

<b>APPLICABLE RULE</b>	
<b>R 400.14403</b>	<b>Maintenance of premises.</b>
	<b>(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.</b>
<b>ANALYSIS:</b>	On 4/23/2025, I completed an onsite investigation at the facility, and I observed the roof above the garage had a tarp over it.

	<p>According to Mr. Bates and Ms. Kaplan, a tree fell on the roof in April 2024 and is in need of repair. Mr. Bates and Ms. Kaplan acknowledged this complaint is true.</p> <p>Based on the information above, there is sufficient information to confirm that the roof of the home is not in adequate condition and is in need of repair.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, it is recommended that this special investigation be closed with no change to the status of the license.

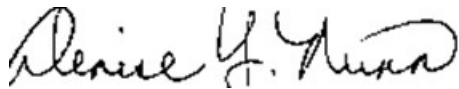


6/5/2025

Stephanie Gonzalez  
Licensing Consultant

Date

Approved By:



06/12/2025

Denise Y. Nunn  
Area Manager

Date