



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

June 5, 2025

Debra Robinson
Robinham, Inc.
49641 Watling
Macomb, MI 48044

RE: License #: AS500288072
Investigation #: 2025A0617009
Robinham III

Dear Ms. Robinson:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 972-9136.

Sincerely,

A handwritten signature in blue ink, appearing to be "EJ".

Eric Johnson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place, Ste 9-100
3026 W Grand Blvd.
Detroit, MI 48202

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS500288072
Investigation #:	2025A0617009
Complaint Receipt Date:	03/27/2025
Investigation Initiation Date:	03/27/2025
Report Due Date:	05/26/2025
Licensee Name:	Robinham, Inc.
Licensee Address:	49641 Watling Macomb, MI 48044
Licensee Telephone #:	(586) 427-5654
Administrator:	Debra Robinson, Administrator Debra Robinson, Designee
Licensee Designee:	Debra Robinson, Designee
Name of Facility:	Robinham III
Facility Address:	7528 Meadow Warren, MI 48091
Facility Telephone #:	(586) 427-5456
Original Issuance Date:	06/06/2007
License Status:	REGULAR
Effective Date:	04/30/2024
Expiration Date:	04/29/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Resident A was hit in the face by staff Christopher Jones.	No

III. METHODOLOGY

03/27/2025	Special Investigation Intake 2025A0617009
03/27/2025	Special Investigation Initiated - Telephone TC to Complainant
04/03/2025	Inspection Completed On-site I conducted an unannounced onsite investigation at the Robinham III home. I interviewed home manager Veronica Terrel, Resident A, Resident B, Resident C and Resident D.
05/08/2025	APS Referral Adult Protective Services referral received- Assigned worker is Lisa Franzoni
05/12/2025	Contact - Telephone call made I interviewed Mr. Christopher Jones
05/12/2025	Exit Conference I held an exit conference with licensee designee Ms. Debra Robinson informing her of the findings of the investigation.

ALLEGATION:

Resident A was hit in the face by staff Christopher Jones.

INVESTIGATION:

On 03/27/25, I received a complaint regarding the Robinham III facility. According to the complaint, approximately 4 weeks ago, while Resident A was sitting at the dining room table, staff Christopher Jones got mad at Resident A for talking back. Staff Christopher Jones came towards Resident A with his fist balled up and hit her in the face. He hit Resident A on the right side of her face, no marks were left, however, her face was sore. Resident A got mad, went to her room, and shut the door. Also, on a separate occasion staff were pulling Resident A by her arm and tipping the chair over in attempt to remove her out of the chair in the day room.

On 04/03/25, I conducted an unannounced onsite investigation at the Robinham III home. I interviewed home manager Veronica Terrel, Resident A, Resident B, Resident C and Resident D.

During the onsite investigation, I reviewed Resident A's file. According to her file, Resident A has a diagnosis of schizoaffective disorder. During the onsite investigation, I inspected the facility. The home was clean and there were no concerns to report. During the onsite investigation, I reviewed several resident files, there were no concerns to report.

According to Ms. Veronica Terrel, staff Christopher Jones is not physical with the residents. Ms. Terrel stated that Resident A can be rude and disrespectful to staff by calling them racial and derogatory names. Ms. Terrel stated that Resident A never notified her that she was hit by Mr. Jones. When Ms. Terrel found out, she questioned Mr. Jones, and he denied hitting Resident A. According to Ms. Terrel, Resident A has a history of lying.

According to Resident A, Mr. Jones yelled at her on an unknown date, and she yelled back at him. Then Mr. Jones hit her in the face with a closed fist but he didn't hit her hard. Resident A stated that there were no bruises or marks left as a result of the hit and she did not sustain an injury. Resident A stated that after Mr. Jones calmed down, he and Resident A went into different rooms. Resident A stated that she is uncomfortable with Mr. Jones because of how he treats her. Resident A stated that she has notified her caseworker that she would like to move.

According to Resident B, she did not see Mr. Jones hit Resident A or be disrespectful. Resident B stated that all staff are appropriate and there are no concerns in the home.

According to Resident C, he did not see Mr. Jones hit Resident A but they argue often. Resident C stated that Resident A argues with many of the staff and can be very difficult with the staff. Resident C stated that all staff are appropriate and there are no concerns in the home.

According to Resident D, he did not see Mr. Jones hit Resident A. Resident D stated that all staff treat the residents well and Resident A is the problem.

On 05/12/25, I interviewed Mr. Christopher Jones. According to Mr. Jones, he has never hit a woman in his life. He stated that Resident A has a history of lying when she doesn't get her way. Mr. Jones stated that he has never disrespected or got physical with any of the residents. Mr. Jones stated that he only redirects Resident A but nothing harmful or physical.

On 05/12/25, I held an exit conference with licensee designee Ms. Debra Robinson informing her of the findings of the investigation. Ms. Robinson stated that Resident A lied on Mr. Jones and he never hit her.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on the information gathered through my interviews and documentation reviews, the facility treated Resident A with dignity and her personal needs, including protection and safety was attended to at all times with accordance with the provisions of the act. Mr. Jones denied the allegations and the residents of the home denied seeing Mr. Jones hit Resident A. Resident A stated that no marks or bruises were left as a result of the hit and she did not sustain an injury.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that the special investigation be closed with no change to the status of the license.



05/12/25

Eric Johnson
Licensing Consultant

Date

Approved By:



For

06/05/2025

Denise Y. Nunn
Area Manager

Date