



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

June 13, 2025

Vicky Cates  
3960 Sharp Rd.  
Adrian, MI 49256

RE: License #: AM460064217  
Investigation #: 2025A1032033  
On The Hill AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 6/3/25, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM460064217
<b>Investigation #:</b>	2025A1032033
<b>Complaint Receipt Date:</b>	05/10/2025
<b>Investigation Initiation Date:</b>	05/23/2025
<b>Report Due Date:</b>	07/09/2025
<b>Licensee Name:</b>	Vicky Cates
<b>Licensee Address:</b>	3960 Sharp Rd., Adrian, MI 49256
<b>Licensee Telephone #:</b>	(517) 902-3950
<b>Administrator:</b>	Vicky Cates
<b>Licensee Designee:</b>	
<b>Name of Facility:</b>	On The Hill AFC Home
<b>Facility Address:</b>	3446 East US 223, Adrian, MI 49221
<b>Facility Telephone #:</b>	(517) 264-2203
<b>Original Issuance Date:</b>	05/15/1996
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/21/2024
<b>Expiration Date:</b>	03/20/2026
<b>Capacity:</b>	12
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	Violation Established?
Resident A did not receive medications.	Yes
Additional Findings	No

## III. METHODOLOGY

05/10/2025	Special Investigation Intake 2025A1032033
05/15/2025	Contact - Telephone call made Call made to the source
05/16/2025	Contact - Document Sent MARs requested from licensee
05/23/2025	Special Investigation Initiated - Telephone Phone call with licensee Vicky Cates
05/28/2025	Contact - Telephone call received Interview with Guardian A1
06/02/2025	Inspection Completed On-site
06/03/2025	APS Referral APS Specialist was advised of the investigation.
06/03/2025	Exit Conference

### ALLEGATION:

**Resident A did not receive medications.**

### INVESTIGATION:

On 5/15/25, I called the source to verify the accuracy of the complaint information. The source was not available.

On 5/16/25, I sent a request via email for Resident A's *Medication Administration Record*.

On 5/23/25, I interviewed licensee Vicky Cates by telephone. I requested Resident A's MAR, however Ms. Cates stated that she had no MARs. She advised that when emergency medical services (EMS) came to take Resident A to the hospital, an employee mistakenly gave EMS Resident A's MARs. She advised that there were no records in the computer either.

On 5/28/25, I interviewed Guardian A1 by telephone. Guardian A1 stated that the facility provided Resident A with her medication. Guardian A1 stated that one of the medications was never filled due to insurance issues. Guardian A1 reported that Resident A did have a habit of taking her own blood sugar readings but not disclosing the number, telling employees that she did or did not need the rescue insulin that was prescribed.

On 6/3/25, I completed an onsite inspection. Employee Amanda Cilley confirmed that there were no MARs at the facility for Resident A.

On 6/4/25, I received an email from Adult Protective Services Specialist Randy Walch. Mr. Walch reported that he has an open case with Resident A, as he is her service provider through the Department of Health and Human Services. He stated that Resident A is currently at a relative's home in Ohio.

<b>APPLICABLE RULE</b>	
<b>R 400.14312</b>	<b>Resident medications.</b>
	<b>(2) Medication shall be given, taken, or applied pursuant to label instructions.</b>
<b>ANALYSIS:</b>	While there are statements from Vicky Cates and Guardian A1 that medications were administered, there were no MARs to verify compliance.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 6/3/25, I conducted an exit conference with licensee Vicky Cates. Ms. Cates acknowledged the missteps that occurred and provided an acceptable corrective action plan.

#### **IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change to the status of this license.



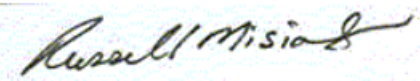
6/13/25

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Dwight Forde  
Licensing Consultant

Date

Approved By:



6/18/25

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Russell B. Misiak  
Area Manager

Date