



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

June 4, 2025

Janette Thiel  
Macomb Family Services Inc  
124 West Gates  
Romeo, MI 48065

RE: License #: AS500378403  
Investigation #: 2025A0604004  
Junction

Dear Ms. Thiel:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Kristine Cilluffo".

Kristine Cilluffo, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Place  
3026 West Grand Blvd Ste 9-100  
Detroit, MI 48202  
(248) 285-1703

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS500378403
<b>Investigation #:</b>	2025A0604004
<b>Complaint Receipt Date:</b>	02/13/2025
<b>Investigation Initiation Date:</b>	02/13/2025
<b>Report Due Date:</b>	04/14/2025
<b>Licensee Name:</b>	Macomb Family Services Inc
<b>Licensee Address:</b>	124 West Gates Romeo, MI 48065
<b>Licensee Telephone #:</b>	(586) 246-1378
<b>Administrator:</b>	Janette Thiel
<b>Licensee Designee:</b>	Janette Thiel
<b>Name of Facility:</b>	Junction
<b>Facility Address:</b>	50494 Ruedisale New Baltimore, MI 48047
<b>Facility Telephone #:</b>	(586) 716-8570
<b>Original Issuance Date:</b>	02/17/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	08/17/2024
<b>Expiration Date:</b>	08/16/2026
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
Resident A is a danger to himself and others. Facility cannot control him. Police have been called to the home several times.	No

**III. METHODOLOGY**

02/13/2025	Special Investigation Intake 2025A0604004
02/13/2025	Special Investigation Initiated - Letter
02/13/2025	Contact - Document Sent Email to Licensee Designee, Janette Thiel, requesting documents and contact information
02/14/2025	APS Referral Referral to Adult Protective Services (APS)
02/14/2025	Contact - Document Received Received return email from Licensee Designee, Janette Thiel. Sent return email.
02/14/2025	Inspection Completed On-site Completed unannounced onsite investigation. Interviewed Home Manager, Cedric Williams and Staff, Thomas Ogle. Resident A was at McLaren Macomb at the time of investigation
02/14/2025	Contact - Telephone call made Returned call from APS Worker, Amanda Wietecha
02/14/2025	Contact- Telephone call made Left message for Macomb County Community Mental Health (CMH) Case Manager, Christina Ray
02/14/2025	Contact - Document Received Email from APS Worker, Amanda Wietecha. Case will be assigned to Nuha Shamoon. Sent return email and provided guardian and case manager contact information.
02/14/2025	Contact - Document Received Received return email with incident reports and Resident A's Person Centered Plan (PCP) from Janette Thiel

02/20/2025	Contact - Document Sent Email to Janette Thiel re: placement update
02/24/2025	Contact - Document Received Email from Janette Thiel. Sent return email.
02/25/2025	Contact - Document Received Received assignment letter from APS
03/04/2025	Contact - Document Sent Email to CMH Case Manager, Christina Ray
03/04/2025	Contact - Document Received Email from CMH Case Manager, Christina Ray
03/06/2025	Contact - Document Sent Email to APS Worker, Nuha Shamoon
03/06/2025	Contact - Telephone call received Received email from APS Worker, Nuha Shamoon
03/13/2025	Contact - Document Received Received return email from Complainant
04/01/2025	Contact - Document Sent Email to Licensee Designee, Janette Thiel
04/01/2025	Contact - Document Sent Email to CMH Case Manager, Christina Ray. Received return email.
04/01/2025	Contact - Document Sent Email to APS Worker, Nuha Shamoon
04/03/2025	Contact- Document Sent Email to Janette Thiel and Jess Fradette. Received return email.
04/04/2025	Exit Conference Completed exit conference with Licensee Designee, Janette Thiel, by phone. Left message with findings.

**ALLEGATION: Resident A is a danger to himself and others. Facility cannot control him. Police have been called to the home several times.**

**INVESTIGATION:**

I received a licensing complaint regarding the Junction home on 02/13/2025. It was alleged that the facility cannot control Resident A. Resident A has become a constant danger to himself and others within the home and outside of the home. Resident A has been suicidal, homicidal and wants to go to jail. Resident A has been found stealing mail from the neighborhood. Resident A walked across M29 causing a traffic crash when the vehicles avoided him. The group home is not equipped to handle Resident A and his guardian is no help. Someone is going to get seriously injured or killed as a result of Resident A's actions. There have been six police runs this year and ten last year in regard to Resident A.

On 02/14/2025, I completed an unannounced onsite investigation. I interviewed Home Manager, Cedric Williams and Staff, Thomas Ogle. Resident A was at McLaren Macomb at the time of investigation.

On 02/14/2025, I interviewed Home Manager, Cedric Williams. He stated that Resident A has lived at Junction for two years. Resident A is supposed to always be with staff in community. He stated that Resident A has been running away from the home. Staff follow him when he runs away. At first, he was only walking down street, and they could talk him out of it. He would exhibit other behaviors in the home as well such as eating large amounts of food and balling up bread and eating it. Mr. Williams stated that if he redirects Resident A it sets him off. Resident A was hospitalized last year at Harbor Oaks. They were going to give him a 30-day notice, however, they decided not to. Resident A continues to run away from the home and there have been several police calls related to him running away. They always have two staff on shift. He indicated that Resident A responds better to older staff. Resident A did cause a car accident last year when he ran away, and cars swerved to avoid him. He does not look both directions when crossing street. He also stripped naked when he ran away a few weeks ago and waited for the police to come. He has made threats and knives have been locked up at home. He has hit and kicked other staff. He has never assaulted other residents. Resident A does have visits with his mother on the weekends and she supports a more secure placement. Mr. Williams stated that he was on the phone with APS today and Resident A knew it was about him. Resident A left home and police were called right away. EMS took him to McLaren Macomb. Mr. Williams stated that Resident A also ran away last night and hit him. I observed bite mark on mangers hand. Resident A was ringing doorbell repeatedly and came in house and attacked staff. He also stole mail from neighbors for the first time last night. Mr. Williams states that Resident A will escalate behavior until police are called because he wants to go to jail. Mr. Williams believes that Resident A needs a more secure placement. He stated that his case manager is trying to find him a placement. There is meeting scheduled on 02/19/2025 to request CMH board to approve a secure placement for Resident A.

On 02/14/2025, I interviewed Staff, Thomas Ogle. He also indicated that Resident A has exhibited behavioral issues and running away from home. He agreed that Resident A needs a more secure placement.

On 02/14/2025, I received an email from Licensee Designee, Janette Thiel. She indicated that Resident A's guardian requested he be put on a placement list for a new facility on 11/07/2024. The support coordinator set up several meetings with facilities, but nothing has come from these. On 01/24/2025 there was another meeting with his support coordinator and manager. She was informed that the behaviorist was trying to set up a meeting to change Resident A's status to be eligible for placement in a lockdown facility. The home manager was told the behaviorist has received a date to go before the Macomb County CMH board on 02/19/2025.

On 02/14/2025, I left message for Macomb County CMH Case Manager, Christina Ray regarding special investigation and concerns regarding placement.

On 02/14/2025, I received a copy of Resident A's PCP dated 05/31/2024 by email from Licensee Designee, Janette Thiel. The PCP states that (Resident A) will transition to a higher level of care should his needs increase. Regarding supervision, Resident A's PCP states that Junction home staff will ensure that (Resident A) is supervised adequately when he is at home or in the community. Junction home staff will ensure that (Resident A) carries ID on his person when they go in the community. Junction home staff will not allow (Resident A) to ride in the vehicle without using a seat belt, Junction home staff will schedule/coordinate all of (Resident A's) medical appointments and will ensure medications are refilled as needed.

On 02/14/2025, I received copies of incident reports involving Resident A by email from Licensee Designee, Janette Thiel. Incident reports were completed on 02/13/2025, 01/24/2025, 01/20/2025, 01/18/2025, 01/17/2025, 11/11/2024, 11/04/2024, 10/21/2024, 10/19/2024, 10/12/2024, 10/04/2024 and 09/14/2023. Incident reports are for behaviors that include eloping from home, exhibiting agitation and aggressive behaviors. Actions taken by staff include following resident from home and redirecting him to return, calling 911 and contacting guardian and support coordinator to request a more secure placement.

On 02/24/2025, I received an email from Licensee Designee, Janette Thiel. She indicated that CMH has reached a decision on Resident A at Junction, and he is reclassified as needing a lockdown facility. The case manager will set up referrals and meetings for Resident A. CMH has been unable to provide a timeframe for finding Resident A a new placement.

On 03/04/2025, I received email from CMH Case Manager, Christina Ray. She indicated that she is working to identify a placement for Resident A, however, has received lots of denials. She indicated that she was able to secure a pre-placement visit for 03/14/2025. Ms. Ray stated that she did not want it to go unnoticed that Junction has been doing a good job given the circumstances.

On 04/01/2025, I received email from CMH Case Manager, Christina Ray. Ms. Ray indicated that one placement identified was not a good fit and she continues to look for a more secure placement for Resident A. She also indicated that at this time his behaviors have minimized.

On 04/03/2025, I received email from License Designee, Janette Thiel. She indicated that a discharge notice has not been given for Resident A because Resident A was placed on a referral list for placement on 11/07/2024 for another home and case manager is actively seeking alternative placements.

I completed an exit conference with Licensee Designee, Janette Thiel, by phone on 04/04/2025. I left Ms. Thiel a message and informed her that no violations were found at this time. I also informed her that a copy of the special investigation report would be mailed once approved.

<b>APPLICABLE RULE</b>	
<b>R 400.14206</b>	<b>Staffing requirements.</b>
	<b>(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.</b>
<b>ANALYSIS:</b>	There is not enough information to determine that the facility does not have sufficient staff on duty. Home Manager, Cederic Williams, indicated that they have two staff per shift. Resident A has behaviors such as eloping from home, exhibiting agitation and aggressive behaviors. Actions taken by staff include following resident from home and redirecting him to return, calling 911 and contacting guardian and support coordinator to request a more secure placement. The Macomb County CMH board approved for Resident A to be moved to a secure facility on 02/19/2025, however, the Case Manager Christina Ray, has been unable to identify another placement. The home is unable to discharge Resident A until another placement is identified. It is recommended that Resident A be moved from the Junction home as soon as another placement is found.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

<b>APPLICABLE RULE</b>	
<b>R 400.14305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	The home is taking actions to meet residents needs including protection and safety until a more secure placement can be found. Actions taken by staff include following resident from home and redirecting him to return, calling 911 and contacting guardian and support coordinator to request a more secure placement. The Macomb County CMH board approved for Resident A to be moved to a secure facility on 02/19/2025, however, the Case Manager Christina Ray, has been unable to identify another placement. Ms. Ray stated that she did not want it to go unnoticed that Junction has been doing a good job given the circumstances. It is recommended that Resident A be moved from the Junction home as soon as another placement is found.
<b>CONCLUSION:</b>	VIOLATION NOT ESTABLISHED

#### IV. RECOMMENDATION

I recommend no change in license status.

*Kristine Cilluffo*

04/04/2025

Kristine Cilluffo  
Licensing Consultant

Date

Approved By:

*Jay Calwerts*

For

06/04/2025

Denise Y. Nunn  
Area Manager

Date



