

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

May 30, 2025

Corinthia Calhoun Healing Rivers LLC 1210 Stonegate Ln. East Lansing, MI 48823

> RE: License #: AS330399006 Investigation #: 2025A1029030 Healing Rivers LLC

Dear Ms. Calhoun:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

mifer Brownin

Jennifer Browning, Licensing Consultant Bureau of Community and Health Systems browningj1@michigan.gov - 989-444-9614

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS330399006
Investigation #:	2025A1029030
Complaint Receipt Date:	04/08/2025
Investigation Initiation Date:	04/08/2025
Report Due Date:	06/07/2025
Report Due Date.	00/07/2025
Licensee Name:	Healing Rivers LLC
Licensee Address:	1210 Stonegate Ln., East Lansing, MI 48823
Licensee Telephone #:	(517) 214-0646
Administrator:	Corinthia Calhoun
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Licensee Designee:	Corinthia Calhoun
Name of Facility:	Healing Rivers LLC
Facility Address:	1210 Stonegate Lane, East Lansing, MI 48823
Facility Telephone #:	(517) 721-1418
Original Issuance Date:	01/14/2020
License Status:	
	REGULAR
Effective Date:	07/14/2024
Expiration Date:	07/13/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED
	AGED

II. ALLEGATION(S)

	Violation Established?
Resident A and Resident B are fearful of the direct care staff members because they are verbally aggressive toward the residents.	No
On April 4, 2025 Resident B was being aggressive and he was restrained during the incident.	No
Licensee designee Corinthia Calhoun was responsible for paying Resident A's cell phone bill and she did not pay for it and as a result her family could not reach her.	No
The residents do not have enough stimulating activities while residing at Healing Rivers LLC.	No
Resident A has mobility issues and requires a walker as an assistive device but she was assigned a bedroom in the basement which is not licensed for resident use.	No
There was not enough food in the facility so Resident A's family had to purchase groceries for Healing Rivers LLC.	No

III. METHODOLOGY

04/08/2025	Special Investigation Intake 2025A1029030
04/08/2025	Special Investigation Initiated – Letter to complainant
04/15/2025	Contact - Telephone call made to Guardian A1
04/23/2025	Inspection Completed On-site - Face to Face with direct care staff members Jasmine Sims, Juanita Ball, Resident B, and Resident C at Healing Rivers
04/25/2025	APS Referral made online for Resident B. Other concerns regarding Resident A were sent as a denied APS referral.
05/08/2025	Contact - Emailed licensee designee Ms. Calhoun
05/09/2025	Contact - Telephone call to licensee designee Corinthia Calhoun
05/22/2025	Contact – Email to Corinthia Calhoun.
05/23/2025	Telephone call received from Citizen 1
05/23/2025	Telephone call to Guardian A1. Left message. Sent email. She's out until 6/6/2025, emailed coworker Ashley.

05/24/2025	Contact – Email received from Guardian A1
05/27/2025	Contact – Telephone call made to Jaqueline McDuffey, APS Gene Mellen (Left message and sent email), Juanita Ball, Jasmine Sims (Left message),
05/28/2025	Contact – Telephone call to licensee designee Corinthia Calhoun, Jasmine Sims, Juanita Ball (Left message).
05/28/2025	Exit conference with licensee designee Corinthia Calhoun

ALLEGATION:

- Resident A and Resident B are fearful of the direct care staff members because they are verbally aggressive toward the residents.
- On April 4, 2025 Resident B was being aggressive and he was restrained during the incident.

INVESTIGATION:

On April 8, 2025 a complaint was received via Bureau of Community and Health Systems online complaint system with concerns that Resident A and Resident B were fearful of direct care staff members because of their demeanor toward them. There were also concerns that Resident B was being aggressive on April 4, 2025 and he was restrained by Citizen 1.

On April 15, 2025 I interviewed Guardian A1 to see if there were any specific examples of direct care staff members being verbally aggressive toward residents. Guardian A1 stated she is the guardian for Resident A and Resident B but she does not have any specific incident examples. Guardian A1 stated Resident A is depressed and has a "negative mindset" but she has said in the past that she is safe and okay at Healing Rivers. Guardian A1 stated she was told that Resident B was acting aggressive so they had to "corner him" in the house but there was no indication that a restraint was used during this incident. Guardian A1 stated Resident B is also confused but he normally does not have aggressive behaviors.

On April 23, 2025, I completed an unannounced on-site investigation at Healing Rivers and interviewed direct care staff member Jasmine Sims. Ms. Sims stated she was present for the incident on April 4, 2025 and confirmed Resident B has never been restrained. Ms. Sims stated she has no concerns about anyone speaking to Resident A or Resident B in a disrespectful manner at any time. Ms. Sims stated there are times that Resident B will have some behavioral issues but it is mostly agitation due to his dementia.

On April 23, 2025 I interviewed direct care staff member Juanita Ball. Ms. Ball stated she has never observed Resident B in a restraint but sometimes he does get agitated and when this happens direct care staff verbally redirect him. Ms. Ball stated she had not heard anyone speak to Resident A in a negative way and never observed her to be fearful of direct care staff or other residents. Ms. Ball stated there was an incident where law enforcement was contacted and Resident B went to the hospital, however, there were no restraints involved with that situation.

During the on-site, I reviewed Resident B's *Assessment Plan for AFC Residents* which states that he can control aggressive behavior, gets along with others, and does not have community access.

On May 9, 2025 I interviewed licensee designee Corinthia Calhoun. Ms. Calhoun stated "absolutely not" when asked if Resident B was restrained. Ms. Calhoun said that his behaviors that night "were at a whole other level". Ms. Calhoun stated Resident B stated he wanted to go outside but his balance was unstable so it was not safe for him to be outside unsupervised. Ms. Calhoun stated Resident B was knocking direct care staff members over and pushing them. Ms. Calhoun stated she and Citizen 1 came to Healing Rivers to assist and were trying to get Resident B to sit down to calm down. Ms. Calhoun stated Citizen 1 is 6'3 and only spoke to Resident B and never restrained Resident B in any way. Ms. Calhoun stated Resident B's guardian was also called and she told them to call 911. Ms. Calhoun stated they could not stop Resident B from going toward traffic but they did circle around him to keep him safe. Ms. Calhoun stated 911 came and Resident B's guardian was there too. Ms. Calhoun stated Resident B was transported to Sparrow Hospital and EMTs had to restrain him to the stretcher to get him safely to the hospital. Ms. Calhoun stated Resident B had never had these types of behaviors before. Ms. Calhoun stated now they are finding out that there were some behaviors in the past and he also has a decline with his dementia which could be contributing to some of this agitation. Ms. Calhoun stated Resident B wants to run but he is not stable and she is concerned about his safety. Ms. Calhoun stated she believes Resident B needs more assistance than she can provide at Healing Rivers and she's discussing with his guardian if a nursing home would be more appropriate. Ms. Calhoun stated East Lansing Police Department came out during this incident and an AFC Incident / Accident Report was completed.

I reviewed the *AFC Incident / Accident Report* which included the following details about this incident on April 4, 2025:

<u>"Explain what happened</u>: [Resident B] wanted to go outside at a time staff was assisting another client and couldn't leave the others unattended he became very disrespectful verbally and aggressive. This was inside.

<u>Action taken by staff</u>: Staff had to get assistance from [Citizen 1] who took him [Resident B] outside and he continued to be aggressive to the point of police being called, guardian was called and arrived.

<u>Corrective Measures</u>: [Resident B] was taken to the hospital after EMS was called. The incident ended outside."

On May 23, 2025, I interviewed Citizen 1 who was present for this incident. Citizen 1 stated Resident B was combative with one direct care staff member and he was trying to get out of the house. Citizen 1 stated no one was trying to stop him from going outside but he was heading for the street and he was told that he could not go any further toward the road. Citizen 1 stated he did not put his hands on Resident B or restrain him at any time during this incident. Citizen 1 stated Resident B was heading toward Saginaw Road where there is heavy traffic and that is when they called 911 and law enforcement responded to the home. Citizen 1 stated law enforcement contacted EMS and Resident B was taken to the hospital. Citizen 1 stated they did not do a complete psychological evaluation of Resident B in the hospital.

Citizen 1 stated he has no concerns about Resident A being treated with disrespect at Healing Rivers and he has never observed the direct care staff members speaking to anyone like this. Citizen 1 stated each time he had been at the facility Resident A always had a smile on her face and was very cheerful.

APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	 (1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights: (o) The right to be treated with consideration and respect, with due recognition of personal dignity, individuality, and the need for privacy. (2) A licensee shall respect and safeguard the resident's
	rights specified in subrule (1) of this rule.
ANALYSIS:	There is no indication Resident A and Resident B were not treated with respect and dignity at Healing Rivers. Based on interviews with Ms. Calhoun and Citizen 1, there was an incident on April 4, 2025 with Resident B however both denied there was a restraint or that they treated Resident B in a disrespectful manner.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Licensee designee Corinthia Calhoun was responsible for paying for Resident A's cell phone bill and she did not pay it and as a result her family could not reach her.

INVESTIGATION:

On April 22, 2025, additional concerns were received via Bureau of Community and Health Systems online complaint system that licensee designee Ms. Calhoun was responsible for paying Resident A's cell phone bill and she did not pay the bill.

On April 23, 2025, I completed an unannounced on-site investigation at Healing Rivers and interviewed direct care staff members Ms. Sims and Ms. Ball. Both direct care staff members denied there were personal funds on site for the residents because they have guardians who handle their finances. Ms. Sims stated Resident A's guardian pays for her cell phone and she will have spending money on her but they do not manage this. Ms. Ball stated she was not aware who paid Resident A's telephone bill but she never informed her the phone was not working or that it was turned off.

During the on-site, I reviewed Resident A's *Assessment Plan for AFC Residents* which states under "Manages Money: Guardian manages funds." I reviewed Resident A's *Resident Care Agreement* and there was nothing noted about Ms. Calhoun paying for her cell phone bill.

On May 9, I interviewed licensee designee Ms. Calhoun. Ms. Calhoun stated Resident A's guardian pays all bills. Ms. Calhoun stated she stated if the bill was not paid, it was because the guardian missed paying it because she does not keep any personal funds or pay any resident bills.

On May 23, 2025, I interviewed Citizen 1 who stated Resident A's guardian was responsible for paying her cell phone bill and Ms. Calhoun has never overseen paying this. Citizen 1 stated he is not aware Resident A's phone was turned off or that she could not make calls. Citizen 1 stated she could always use the house phone as well if she needed to because that is always available.

On May 23, 2025, I emailed Guardian A1 who responded and stated she was the one who paid Resident A's phone bill so there was never a concern of Ms. Calhoun not paying the phone bill.

APPLICABLE RULE	
R 400.14315	Handling of resident funds and valuables.
	(3) A licensee shall have a resident's funds and valuables transaction form completed and on file for each resident. A department form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

ANALYSIS:	Based on the interviews with Ms. Ball, Ms. Sims, licensee designee Ms. Calhoun, and Guardian A1, Ms. Calhoun does not keep any personal funds for the residents or pay the cell phone bill for Resident A. There is no indication the bill was not paid timely.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The residents do not have enough stimulating activities while residing at Healing Rivers LLC.

INVESTIGATION:

On April 22, 2025, additional concerns were received via the Bureau of Community and Health Systems online complaint system with concerns the residents do not have enough stimulating activities while residing at Healing Rivers LLC.

On April 23, 2025, I completed an unannounced on-site investigation at Healing Rivers and interviewed direct care staff member Ms. Sims. Ms. Sims stated there are many activities offered to the residents such as music, television, Uno, and an exercise program. Ms. Sims stated there are currently four residents at Healing Rivers and some go to day programs.

On April 23, 2025, I interviewed direct care staff member Ms. Ball. Ms. Ball stated there are several activities available to engage the residents with such as cards, games, exercise, playing cards, and trying exercises but mostly residents want to watch television and sometimes listen to music. Ms. Ball stated sometimes she will paint their fingernails. Ms. Ball stated they have tried to take the residents on outings but usually they do not want to go but she's hoping this will change now that the weather is improving. Ms. Ball stated Resident C can drive herself so she is independent in the community and has a lot of outings.

On April 23, 2025, I interviewed Resident B who stated they did not have any scheduled activities that day but stated "it was a good day to watch TV" and that is what he was observed doing along with Resident C. Resident D was home during my on-site but she was sleeping and Resident A was in the hospital. Resident B stated sometimes the staff will try to get them to exercise and they will do it "sometimes".

On May 9, 2025, I interviewed licensee designee Ms. Calhoun. Ms. Calhoun stated if residents would like to she offers coloring, puzzles, bingo, and exercise a couple days a week. Ms. Calhoun stated the residents she has now would rather smoke or vape. Ms. Calhoun stated she is tired of the vaping all day long so it's hard to get them engaged to want to do more activities because they will do it for a few minutes but they will stop shortly after starting. Ms. Calhoun stated they had someone come in and offer a baking class but they did not participate. Ms. Calhoun stated she was taking some of the residents to church because she had to remove them from the sanctuary because they

would speak at the wrong times and it was disrupting the entire service. Ms. Calhoun stated there is a park across the street so they will have picnics over there now that the weather is nicer.

On May 23, 2025, I interviewed Citizen 1 who stated direct care staff try to get residents to color, exercise, draw, or do whatever they like doing. Citizen 1 stated residents do not want to participate because they would rather smoke.

APPLICABLE RULE	
R 400.14317	Resident recreation.
	(1) A licensee shall make reasonable provision for a varied supply of leisure and recreational equipment and activities that are appropriate to the number, care, needs, age, and interests of the residents.
ANALYSIS:	Based on the interviews with Ms. Calhoun, direct care staff members Ms. Sims, Ms. Ball, and Resident B there appears to be a reasonable amount of leisure activities offered to the residents. Ms. Calhoun stated she has tried a variety of activities for the residents and they do not always want to participate.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Resident A has mobility issues and requires a walker as an assistive device but she was assigned a bedroom in the basement which is not licensed for resident use.

INVESTIGATION:

On April 21, 2025 additional concerns were received with allegations Resident A has mobility issues and requires a walker as an assistive device but she was assigned a bedroom in the basement.

On April 23, 2025, I completed an unannounced on-site investigation at Healing Rivers and interviewed direct care staff members Ms. Sims and Ms. Ball. Ms. Sims and Ms. Ball both stated resident bedrooms are all upstairs and the downstairs is not licensed for resident use. Ms. Sims stated Resident A's bedroom is the first one to the right when you enter through the front door and there are no resident bedrooms in the basement. Ms. Sims stated during Resident A's time at Healing Rivers, she did not have an assistive device or mobility concerns and was able to take her own showers and dress herself without assistance. Ms. Sims stated Resident A is currently in rehabilitation after having surgery so it's likely if she returns to Healing Rivers then she may have an assistive device upon her return. Ms. Ball stated none of the residents have had a basement bedroom. During my on-site I completed a tour of the facility and observed Resident A's resident bedroom to be a shared room to the right as you walk into the facility. When I went into the basement, there were rooms for storage, a living room area, and Ms. Calhoun's office, however, there did not appear to be resident belongings in the basement.

I reviewed the *Original Licensing Study Report* written on January 10, 2020 which stated the basement consisted of a laundry room, living room, and two bedrooms but the basement was not intended for resident use and there were no exits in the basement in case of an emergency.

On April 23, 2025, I interviewed Resident B who stated he was not aware of anyone having a bedroom in the basement because all the residents lived upstairs.

On May 9, 2025 I interviewed licensee designee Ms. Calhoun. Ms. Calhoun stated they are not licensed for anyone downstairs but there are beds down there because they are in storage. Ms. Calhoun stated Resident A's bedroom has always been on the first floor of the facility and she does not have a resident bedroom in the basement.

On May 23, 2025, I interviewed Citizen 1 who stated when Resident A's bedroom was upstairs to the right of the front door. Citizen 1 stated there has never been a resident who was downstairs because they are not licensed for resident bedrooms in the basement. Citizen 1 stated residents do not even go downstairs. Citizen 1 stated everything they need to access in the home is upstairs because the laundry is downstairs but the direct care staff members do all the laundry and they do not have a need to go into the basement.

On May 23, 2025, I emailed Guardian A1 who responded and stated her staff went to visit with Resident A and her room was in the basement and she reported the home staff told her Resident A's room was being moved upstairs because Resident A was complaining about sleeping in the basement because it was hard to get up and down the basement stairs due to knee pain. Guardian A1 stated her coworker, Jacquelyn McDuffey witnessed Resident A residing in the basement when she moved in.

On May 27, 2025, I interviewed Jacquelyn McDuffey at Guardian A1's office. Ms. McDuffey stated when she helped Resident A move in to Healing Rivers on January 25, 2025 her bedroom was in the basement and she remained there until April 2025. Ms. McDuffey stated she was concerned because Resident A had knee issues and should not be navigating the stairs. Ms. McDuffey stated she completed another visit on February 7, 2025 and her bedroom was in the basement during that visit. Ms. McDuffey stated Resident A did not rely on any assistive devices but it was well known she had knee pain because she had knee surgery on April 17, 2025. Ms. McDuffey stated there was an assessment with Tri County Office on Aging on April 9, 2025 and that week is when she moved upstairs. Ms. McDuffey stated Tri County

Office on Aging did not see her basement bedroom. Ms. McDuffey stated when you go down the basement stairs there is a living room and a desk and she was right sleeping in the corner with a temporary dividing wall in the living room. Ms. McDuffey stated she lost weight at that time because it hurt for her to go upstairs and get her meals due to her knee pain. Ms. McDuffey stated APS Gene Mellen also completed a visit with Resident A so he may be aware of where her room was in the facility. Ms. McDuffey stated that they are working on moving Resident B out of this home in the next thirty days and at this time, Resident A is in rehabilitation until she moves to long term care so she will not be returning to the facility.

On May 27, 2025, I emailed Adult Protective Services (APS) Gene Mellen. Mr. Mellen stated Resident A has always had a bedroom on the first floor in a shared bedroom and did not have a bedroom in the basement, however, she did like to spend time in the lower level of the facility. Mr. Mellen stated Resident A will not be returning to Healing Rivers after her rehabilitation.

On May 28, 2025, I interviewed direct care staff member Ms. Sims to clarify if Resident A ever had a basement bedroom. Ms. Sims stated she heard that Resident A informed people she was living in the basement because APS Tom Hilla also asked her about this, however, Resident A did not have a basement bedroom at any time. Ms. Sims stated Resident A's room was always on the first floor even when she first moved in. Ms. Sims stated it's possible Resident A was confused because Resident A's personal items were in the basement initially because they brought all their items downstairs first to wash them in case of bed bugs and then they brought their items up. Ms. Sims stated she did go down there with Ms. Sims because she wanted to help them get the items so it's possible she was confused about where her room was. Ms. Sims stated there is a large television downstairs as well in the sitting room and sometimes Resident A would go downstairs to watch "I Love Lucy" when the other residents did not want to watch it.

On May 28, 2025, I completed the exit conference with Ms. Calhoun. Ms. Calhoun stated Resident A moved in after Resident A was evicted from a family home, she went to a hotel on a weekend, and then came to Healing Rivers. Ms. Calhoun stated she was worried about Resident A being on the streets of Lansing with a dementia diagnosis so Resident A moved there as an emergency admission. Ms. Calhoun stated Resident A would go downstairs to watch television and do the laundry. Ms. Calhoun stated she knows it is not licensed downstairs so she would never put a resident bedroom down there. Ms. Calhoun stated because of Resident A's dementia, it's possible she was confused about where the bedroom was located because she spent time downstairs.

APPLICABLE RULE	
R 400.14405	Living space.
	(3) Living, dining, bathroom, and sleeping areas used by residents who have impaired mobility shall be accessible

	and located on the street floor level of the home that contains the required means of egress.
ANALYSIS:	Based on interviews with Ms. Calhoun, direct care staff members Ms. Sims, Ms. Ball, Resident B, and my tour of the facility there are no resident bedrooms in the basement. During my on-site I observed Resident A's bedroom upstairs to the right of the front door. Ms. McDuffey stated Resident A had a basement bedroom when she moved in which was moved upstairs in April 2025 however all other interviews indicate her bedroom was on the main level. Ms. Sims and Ms. Calhoun were both interviewed a second time and they denied Resident A having a basement bedroom. Resident A will not be returning to Healing Rivers.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: There was not enough food in the facility so Resident A's family had to purchase groceries for Healing Rivers LLC.

INVESTIGATION:

On April 21, 2025 additional concerns were received with allegations Resident A's family had to purchase groceries for the AFC because there was not enough food in the facility.

On April 23, 2025, I completed an unannounced on-site investigation at Healing Rivers and interviewed direct care staff members Ms. Sims and Ms. Ball. Ms. Sims stated she had no concerns that residents did not have enough food in the home. Ms. Sims stated the guardians do not purchase food unless there is a certain snack the resident wants. Ms. Sims and Ms. Ball both confirmed there were three meals per day and at least two snacks.

During my on-site, I completed a tour of the facility and observed there was plenty of food in the kitchen. Ms. Sims stated when they have a holiday meal, they will cater food into the facility but most meals are cooked by the direct care staff members. Ms. Sims stated they always ask what the residents would like to eat in order to get their input into meals. I observed the refrigerator and freezer to be fully stocked along with pantry items in the cupboards. I also observed a menu on the refrigerator showing a variety of meals offered.

On May 9, 2025 I interviewed licensee designee Ms. Calhoun. She stated there has never been a time that a family would have to buy groceries for the home. Ms. Calhoun has a refrigerator, several cupboards, and two freezers in the garage full of food. Ms. Calhoun stated when Resident A came in she had certain items that she wanted for snacks and Guardian A1 would bring that in. Ms. Calhoun stated Resident A wanted different yogurt so they brought that in and she stated they cook healthy and Resident A would say every day "it was nasty" and she would want certain TV dinners so they would call the Guardian and say she wanted different food. Ms. Calhoun stated they offer all residents three meals and snacks each day.

On May 23, 2025, I interviewed Citizen 1 who stated he has never been aware of a time that a resident's family had to purchase food for the family. Citizen 1 stated he shops with Ms. Calhoun and they go to Costco to buy food in bulk. Citizen 1 stated they buy everything that the residents need including snacks. Citizen 1 stated that sometimes on the weekend, they like to eat pizza, but most of the time they follow the menu set for each day. Citizen 1 stated they will also buy their snacks because they receive a snack a couple times per day and three meals per day.

On May 23, 2025, I emailed Guardian A1 who responded and stated she was never made aware of any issues with there not being enough food but there were concerns that Resident A wanted specific brands of things like yogurt and Resident A was upset that Ms. Calhoun had other brands available. Guardian A1 stated one of Resident A's friends offered to have those specific brands and items sent to her at Healing Rivers.

APPLICABLE RULE	
R 400.14313	Resident Nutrition.
	(1) A licensee shall provide a minimum of 3 regular, nutritious meals daily. Meals shall be of proper form, consistency, and temperature. Not more than 14 hours shall elapse between the evening and morning meal.
ANALYSIS:	Based on the interviews with Ms. Calhoun, direct care staff members Ms. Sims, Ms. Ball, Resident B, and my tour of the kitchen there are no concerns about a lack of food in the facility. Licensee designee Ms. Calhoun confirmed there are three meals served and regular snacks and none of the residents families or guardians have ever purchased groceries for the facility.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the license status.

gennifer Brown

Jennifer Browning Licensing Consultant _05/28/2025_ Date

Approved By:

05/30/2025

Dawn N. Timm Area Manager Date