

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

MARLON I. BROWN, DPA DIRECTOR

June 5, 2025

Corinthia Calhoun Healing Rivers LLC 1210 Stonegate Ln. East Lansing, MI 48823

> RE: License #: AS330399006 Investigation #: 2025A0622041 Healing Rivers LLC

Dear Ms. Calhoun:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 335-5985.

Sincerely,

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Amanda Blasius, Licensing Consultant Bureau of Community and Health Systems 611 W. Ottawa Street P.O. Box 30664 Lansing, MI 48909

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS330399006
Investigation #:	2025A0622041
Complaint Receipt Date:	05/19/2025
Investigation Initiation Date:	05/19/2025
Bapart Dua Data	06/18/2025
Report Due Date:	00/10/2023
Licensee Name:	Healing Rivers LLC
Licensee Address:	1210 Stonegate Ln.
	East Lansing, MI 48823
Licensee Telephone #:	(517) 214-0646
	Corinthia Calhoun
Administrator:	
Licensee Designee:	Corinthia Calhoun
Name of Facility:	Healing Rivers LLC
Facility Address:	1210 Stonegate Lane
	East Lansing, MI 48823
Essility Telephone #:	(517) 721-1418
Facility Telephone #:	(517)721-1418
Original Issuance Date:	01/14/2020
License Status:	REGULAR
Effective Date:	07/14/2024
Every Detci	07/10/0000
Expiration Date:	07/13/2026
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED
	MENTALLY ILL
	AGED

II. ALLEGATION(S)

Violation Established?

On 05/18/2025, Resident A was found wandering unsupervised	Yes
near Saginaw and Stonegate Rd. near Healing Rivers LLC.	

III. METHODOLOGY

05/19/2025	Special Investigation Intake 2025A0622041
05/19/2025	Special Investigation Initiated – Email to complainant.
05/22/2025	Contact - Telephone call made to direct care worker, Jasmine Sims. Phone call from licensee designee, Corinthia Calhoun
05/22/2025	Contact - Document Received
05/23/2025	Contact - Telephone call made to direct care worker, Juanita Ball
05/27/2025	Inspection Completed-BCAL Sub. Compliance
06/03/2025	Contact- Email received from East Lansing Police Department.
	Exit conference with licensee designee, Corinthia Calhoun

ALLEGATION: On 05/18/2025, Resident A was found wandering unsupervised by Saginaw and Stonegate Rd. near Healing Rivers LLC.

INVESTIGATION:

On 05/19/2025, I received this complaint through the LARA Bureau of Community and Health Systems online complaint system. According to the complaint on 05/18/2025 at 12:48pm, officers went to Saginaw/Stonegate for Resident A who was wandering around with one shoe on and was confused. The complaint stated that after the investigation, it was determined that Resident A was a dementia patient and had walked away from 1210 Stonegate. The complaint explained that an officer spoke with direct care worker, Juanita Ball and she was the only caretaker working. The complaint reported that direct care worker, Juanita Ball was unaware that Resident A left the home.

On 05/19/2025, I emailed the complaint for additional information. A FOIA request was also submitted online at East Lansing Police Department.

On 05/22/2025, I interviewed direct care worker(DCW), Jasmine Sims via phone. She reported that she has worked at Healing Rivers for three years and mainly works first shift and mainly works during the week. DCW Sims stated that she was not working when Resident A wandered away from the home, so she has no additional details to provide. DCW Sims stated that she was informed about the incident and it's her understanding that he did not get too far from the home. DCW Sims described Resident A as calm some days and having behaviors some days. DCW Sims stated that his mood and behaviors can change day to day and sometimes hour to hour. DCW Sims reported that Resident A has not been at the home for very long and they were not informed that he could wander or be aggressive. DCW Sims reported that they now have a protocol to complete checks on him hourly and if they feel they need an additional staff member on duty they are to call another staff member to come in.

On 05/22/2025, I received a phone call from licensee designee, Corinthia Calhoun. She stated that she has decided to give Resident A a 30-day notice due to not being able to care for high level needs. Ms. Calhoun emailed a copy of the 30-day notice. The following paragraph was documented in the 30-day notice, which was dated: 5/13/25.

"At Healing Rivers, we strive to provide the best care possible, but [Resident A's] needs have exceeded what we can safely provide. Financially, it has also become burdensome, as we are consistently required to have two staff members on the floor to ensure both [Resident A's] and staff's safety."

On 05/23/2025, I interviewed direct care worker, Juanita Ball via phone. She reported that she was working on 5/18/25 and was the only direct care worker on shift. DCW Ball stated that she had just served lunch, and Resident A was laying down in his bedroom. DCW Ball reported she observed Resident A get up and go to the bathroom, shut the door and then return to his bedroom. DCW Ball explained that she went to the living room for a little while and then checked on Resident A and he appeared to be sleeping. DCW Ball reported that she then went to the kitchen to complete the dishes and wipe down the table and she estimated it was around 1:12pm. DCW Ball explained that she saw an officer walk through the yard and around to the front door. DCW Ball reported that the officer asked if Resident A lived at the home, and she stated yes. DCW Ball explained that that EMS was checking over Resident A around the corner from the home. DCW Ball reported that the officer wanted her to come out and talk to EMS and Resident A, but she could not leave the home due to being the only staff and having other residents in the home. DCW Ball explained that Resident A did not want to go to the hospital, but EMS did take him due to an elevated heart rate. DCW Ball reported that she guessed that Resident A was gone from the home about 10 minutes, and he did not go to the main street. DCW Ball reported that Resident A went out the front door. DCW Ball stated that Resident A returned from the hospital later that evening.

On 05/27/2025, I completed an unannounced onsite investigation to Healing Rivers LLC. During the unannounced onsite investigation, I viewed two direct care workers on shift. I interviewed Resident A in person. Resident A reported that he likes it at the home, and he can't go outside by himself. Resident A explained that on 05/18/25, he wanted to go outside, and he was unsure where the staff member was. He stated that he went out the front door and saw cars on the main road. Resident A was able to describe that he was dressed but only had one shoe on. Resident A was unable to describe what happened at the hospital.

On 05/27/2025, I viewed Resident A's file. According to his Assessment Plan for AFC Residents, he does not move independently in the community.

I viewed documentation from Resident A's hospital visit to Sparrow Hospital on 5/18/2025. The reason for the visit stated, altered mental status. The diagnosis stated: dementia. No further recommendations or follow-up was scheduled.

On 06/03/2025, documentation was received from the East Lansing Police Department, officer Menser stating the following:

"He was gone for probably less than 15 minutes while the caretaker was cleaning the kitchen. He was found two houses away but stumbling into the roadway on Saginaw Hwy. A passerby who saw him looking confused near the edge of the road stopped to assist him and called police. Only the one call was made to the police department."

APPLICABLE RULE		
R 400.14303	Resident care; licensee responsibilities.	
	(2) A licensee shall provide supervision, protection, and	
	personal care as defined in the act and as specified in the	
	resident's written assessment plan.	

ANALYSIS:	According to Resident A's <i>Assessment Plan for AFC Residents,</i> he does not have community access unsupervised. Resident A's 30-day written notice dated 5/13/25, by licensee designee Corinthia Calhoun stated that the home is consistently required to have two staff members to provide for Resident A's safety. However on 05/18/2025, Resident A eloped from Healing Rivers and walked near a busy road while only direct care worker was working. Direct care worker Juanita Ball was unaware Resident A eloped from the facility as she was the only staff member on duty therefore, she was unable to adequately provide supervision for Resident A. Resident A was observed by a passerby and brought back to the AFC by police.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend that the status of the license remains unchanged.

06/03/2025

Amanda Blasius Licensing Consultant Date

Approved By:

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06/05/2025

Dawn N. Timm Area Manager Date