



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 15, 2025

Vicky Cates
3960 Sharp Rd.
Adrian, MI 49256

RE: License #: AM460077068
Investigation #: 2025A1032020
Cates AFC Home

Dear Vicky Cates:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM460077068
Investigation #:	2025A1032020
Complaint Receipt Date:	03/18/2025
Investigation Initiation Date:	03/25/2025
Report Due Date:	05/17/2025
Licensee Name:	Vicky Cates
Licensee Address:	3960 Sharp Rd. Adrian, MI 49256
Licensee Telephone #:	(517) 902-3950
Administrator:	Vicky Cates
Name of Facility:	Cates AFC Home
Facility Address:	507 Dennis Adrian, MI 49221
Facility Telephone #:	(517) 902-3950
Original Issuance Date:	09/01/1997
License Status:	REGULAR
Effective Date:	11/04/2024
Expiration Date:	11/03/2026
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Nothing is being done about an insect pest infestation.	No
Additional Findings	No

III. METHODOLOGY

03/18/2025	Special Investigation Intake 2025A1032020
03/25/2025	Special Investigation Initiated - Telephone Interview with licensee Vicky Cates
05/15/2025	Inspection Completed On-site
05/15/2025	Exit Conference

ALLEGATION:

Nothing is being done about an insect pest infestation.

INVESTIGATION:

On 3/25/25, I interviewed licensee Vicky Cates by telephone. Ms. Cates stated that the home had been sprayed by Pest Patrol on March 7th, 2025. She advised that on April 7th, a 30-day follow-up may be needed depending on Pest Patrol's assessment. She mentioned that in order to have an appointment scheduled, preparations have to be made to where beds need to be pulled from the wall, clothing has to be laundered and stored. Ms. Cates stated that heat treatments were cost prohibitive and suggested that since the residents attend programming in the community, that the source may be external to the facility.

On 5/15/25, I interviewed employee Amada Wright. Ms. Wright stated that a third round of treatment was administered on 5/8/25, and that since then, there have been no bug sightings. Ms. Wright provided a receipt from Pest Patrol for that date. Ms.

Wright noted that several residents were out in the community, either for visits or programming.

I interviewed Resident A in the facility. Resident A stated that she has seen no bugs for at least a week, and that to her knowledge, treatment was applied on 5/8/25. She stated that prior to that, the number seen had been dwindling. Resident A remarked that there have been no ill effects on her health from the treatment applied.

I interviewed Resident B in the facility. Resident B was eating lunch at the time. Resident B denied seeing any bugs recently.

I observed the facility to be free of clutter.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(5) An insect, rodent, or pest control program shall be maintained as necessary and shall be carried out in a manner that continually protects the health of residents.
ANALYSIS:	Residents interviewed noted a decrease in bug sightings; they denied any ill effects from the treatment used. I observed a receipt for the treatment to the home that was dated 5/8/2025, being a third round.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 5/15/25, I conducted an exit conference with licensee Vicky Cates. I shared my findings and Ms. Cates agreed with the conclusions reached.

IV. RECOMMENDATION

I recommend no change to the status of this license.

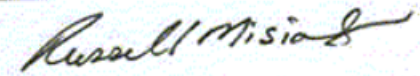


5/15/25

Dwight Forde
Licensing Consultant

Date

Approved By:



5/29/25

Russell B. Misiak
Area Manager

Date