



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
DIRECTOR

May 21, 2025

Elonda Grubbe
Macomb Residential Opportunities Inc.
Suite #102
14 Belleview
Mt. Clemens, MI 48043

RE: License #: AS580012157
Investigation #: 2025A0116025
Detroit Beach

Dear Ms. Grubbe:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0439.

Sincerely,

A handwritten signature in blue ink that reads "Pandrea Robinson". The signature is written in a cursive, flowing style.

Pandrea Robinson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 319-9682

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS580012157
Investigation #:	2025A0116025
Complaint Receipt Date:	04/28/2025
Investigation Initiation Date:	04/29/2025
Report Due Date:	06/27/2025
Licensee Name:	Macomb Residential Opportunities Inc.
Licensee Address:	Suite #102 14 Belleview Mt Clemens, MI 48043
Licensee Telephone #:	(586) 469-4480
Administrator:	Elonda Grubbe
Licensee Designee:	Elonda Grubbe
Name of Facility:	Detroit Beach
Facility Address:	3125 Second Street Monroe, MI 48161
Facility Telephone #:	(734) 289-4620
Original Issuance Date:	10/19/1992
License Status:	REGULAR
Effective Date:	02/19/2024
Expiration Date:	02/18/2026
Capacity:	4
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
On 04/20/25, afternoon staff served Resident A large chunks of apples. Resident A choked on the apples but did not incur any injuries. Resident A's individual plan of service (IPOS) requires a pureed diet.	Yes

III. METHODOLOGY

04/28/2025	Special Investigation Intake 2025A0116025
04/28/2025	Referral - Recipient Rights Received.
04/29/2025	Special Investigation Initiated - On Site Home manager, Betty Sortor, staff, Jasmine Birdsong and Laura Jimenez, visually observed Resident A, and reviewed Resident A's individual plan of service (IPOS).
05/05/2025	Contact - Telephone call made Resident A's public guardian, Donna Whited.
05/05/2025	Contact - Telephone call made Resident A's supports coordinator, Sarah Czarnik.
05/05/2025	Contact - Telephone call made Staff, Sandra Rourke, left a message requesting a return call.
05/05/2025	Contact - Telephone call made Staff, Kathy Wingle, left a message requesting a return call.
05/06/2025	Contact - Telephone call received Resident A's Supports coordinator, Sarah Czarnik.
05/09/2025	Contact - Telephone call received Staff, Sandra Rourke, left a message requesting a return call.
05/14/2025	Contact - Telephone call made Staff, Sandra Rourke, left a message requesting a return call.
05/15/2025	Contact - Telephone call made

	Staff, Sandra Rourke.
05/15/2025	Contact - Telephone call made Staff, Kathy Wingle.
05/15/2025	APS Referral Made.
05/15/2025	Inspection Completed-BCAL Sub. Compliance
05/15/2025	Exit Conference Licensee designee, Elonda Grubbe.

ALLEGATION:

On 04/20/25, afternoon staff served resident A large chunks of apples. Resident A choked on the apples but did not incur any injuries. Resident A's individual plan of service (IPOS) requires a pureed diet.

INVESTIGATION:

On 04/29/25, I conducted an unscheduled onsite inspection and interviewed home manager, Betty Sortor, staff Jasmine Birdsong and Laura Jimenez, visually observed Resident A, and reviewed her individual plan of service (IPOS) dated 04/01/25.

Ms. Sortor reported that she has been the manager at the home for about a month and admits that it has been a rough transition. On 04/20/25, she received a call from staff, Sandra Rourke, informing her that when she and staff, Kathy Wingle, arrived at work at 6:00 p.m. Resident A was still at the table eating. Afternoon staff, Jasmine Birdsong and Laura Jimenez, had served Resident A large chunks of apples with dinner and Resident A began to choke. Staff, Sandra Rourke called 911 and began giving back blows and was able to dislodge the apple. Emergency medical services (EMS) came to the home and evaluated Resident A but did not take her to the hospital as she was okay. Resident A's hospice nurse also came to the home assessed and determined that she was okay and did not require any medical intervention. Ms. Sortor went to the home and checked on Resident A later that day and reported she was her normal self. Ms. Sorter admitted that Resident A should not have been served the chunks of apple as she has no teeth and her current IPOS documents that she is to be served a level 6 soft bite-sized diet, and that food should be soft, tender and moist, easy to chew and swallow and able to be mashed with a fork. Ms. Sorter acknowledged that all staff were in-serviced on the plan on 04/16/25 and should have known not to serve Resident A apple chunks/slices. Ms. Sortor has addressed Resident A's level 6 diet requirements again with all staff and has posted those requirements on the refrigerator in the home. Ms. Sortor reported that Resident A is doing well and there have not been any new issues.

I visually assessed Resident A sitting in her wheelchair in the living room. She was neatly dressed and groomed. Resident A could not be interviewed as she is nonverbal.

I interviewed staff, Jasmine Songbird, and she reported that she has worked in the home for about 2 ½ months. She was one of the staff on shift on 04/20/25 that assisted with serving the residents dinner. Resident A was still at the table eating when her shift ended at 6:00 p.m. The midnight staff arrived at 6:00 p.m. and took over. She was not present when Resident A began choking. The plan she was in-serviced on documented that Resident A's food consistency was bite sized. The plan was recently updated to level 6 soft, bite sized, and she is currently following that plan. She was in-serviced on the new plan but was unable to recall when. She was not aware that Resident A could not eat apples and reported she had eaten them before and never had issues.

I interviewed staff, Laura Jimenez, and she reported that she is new and started working in the home April 8, 2025. She and Ms. Songbird worked 6:00 a.m. to 6:00 p.m. on 04/20/25 and reported that she prepped and served dinner. She chopped Resident A's apples into bite-sized pieces. Resident A was still at the table eating

when she left at 6:00 p.m. and she was not present when Resident A choked. The IPOS she was in-serviced on documented Resident A's food consistency was bite-sized. Since the incident and review of the current IPOS and level 6 soft bite sized diet she has been following it and there have not been any concerns.

I reviewed Resident A's current IPOS dated 04/01/25. The plan documents the following;

- (Resident A) is to be served a level 6 soft, bite-sized diet along with being given small sips of liquid in between bites.
- Recommendations are;
 - soft, tender, moist
 - easy to chew and swallow
 - easy to cut, break
 - mash with fork
 - foods that are not needing to be cut with a knife

I reviewed the in-service sign off log acknowledging that staff have reviewed and been in-serviced on the plan. All six of the staff employed in the home and the home manager signed and dated the log on 04/16/25.

On 05/05/25, I called public guardian, Donna Whited, she answered my call and reported she would have to call me back as she was at an appointment.

On 05/06/25, I interviewed Resident A's supports coordinator, Sarah Czarnik. Ms. Czarnik reported that there has been a lot of staff turnover and changes within the home, including the home manager and administrator. Ms. Czarnick is also fairly new to Resident A as the previous supports coordinator left.

Ms. Czarnik reported that Resident A has always had a special diet relating to the preparation of her food based on her reviews of the previous plans. At one point Resident A's food consistency was pureed and later changed to soft bite sized. Ms. Czarnick authored the most recent plan effective 04/01/25 and in-serviced the home manager and a couple of the staff on 04/16/25, four days before she was served apples and choked. It is her understanding that the home manager had in-serviced the remaining staff. The home manager was provided with additional information pertaining to the level 6 soft bite sized diet and has printed, reviewed it again with staff and posted the information in the kitchen. Resident A is doing well and there have been no other concerns since this incident.

On 05/15/25, I interviewed staff, Sandra Rourke and Kathy Wingle and they both reported working the midnight shift (6:00 p.m. to 6:00 a.m.) on 04/20/25. They arrived and observed Resident A still sitting at the table and finishing her meal. They were beginning their shift routine when they suddenly heard Resident A making noises and struggling to breathe. Ms. Rourke ran to her aid, began the Heimlich maneuver and back blows and the chunk of apple flew out of her mouth. Resident A

regained her breath and Ms. Rourke called 911. The 911 operator remained on the phone with her until the police arrived. The police officers and then EMS, evaluated Resident A and determined she was okay and did not require any additional medical intervention. They reported Resident A's Hospice nurse also came to the home and evaluated her and had no additional concerns.

Ms. Rourke reported that the new staff have to do better and exercise common sense. Resident A does not have teeth and should not be served anything that is not soft or bite sized small. The chunk of apple was large. Resident A used to be on a pureed diet, but it changed to bite sized, with all the food being soft, moist, tender and able to mash with a fork. All staff were in-serviced on the new plan and this should have never happened. Ms. Wingle added that this was a scary situation that could have turned out another way.

On 05/15/25, I conducted the exit conference with licensee designee, Elonda Grubbe, and reported her knowledge of the incident. Ms. Grubbe reported that since the incident the IPOS has been reviewed step by step with each of staff so that everyone is clear on Resident A's level 6 soft bite sized diet requirement. I informed Ms. Grubbe of the specific rule cited. She reported an understanding.

APPLICABLE RULE	
R 330.1806	Staffing levels and qualifications.
	(1) Staffing levels shall be sufficient to implement the individual plans of service and plans of service shall be implemented for individuals residing in the facility.
ANALYSIS:	<p>Based on the investigative findings there is sufficient evidence to establish that a preponderance exists that staff, Jasmine Songbird and Laura Jimenez, did not implement Resident A's IPOS.</p> <p>Ms. Songbird and Ms. Jimenez served Resident A large chunks of apples, that resulted in her choking.</p> <p>Resident A's IPOS documented that she is to be served a level 6 soft bite sized diet. Ms. Songbird and Ms. Jimenez were in-serviced on the plan on 04/16/25.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



Pandrea Robinson
Licensing Consultant

05/19/25
Date

Approved By:



05/21/25

Ardra Hunter
Area Manager

Date