



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 23, 2025

Judith Maki  
423 McCallum Road  
Montgomery, MI 49255

RE: License #: AL300077696  
Investigation #: 2025A1032030  
The Haven

Dear Judith Maki:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Dwight Forde".

Dwight Forde, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL300077696
<b>Investigation #:</b>	2025A1032030
<b>Complaint Receipt Date:</b>	04/24/2025
<b>Investigation Initiation Date:</b>	05/01/2025
<b>Report Due Date:</b>	05/24/2025
<b>Licensee Name:</b>	Judith Maki
<b>Licensee Address:</b>	423 Mccallum Road, Montgomery, MI 49255
<b>Licensee Telephone #:</b>	(269) 381-2175
<b>Administrator:</b>	Judith Maki
<b>Name of Facility:</b>	The Haven
<b>Facility Address:</b>	423 Mccallum Road, Montgomery, MI 49255
<b>Facility Telephone #:</b>	(517) 296-4455
<b>Original Issuance Date:</b>	09/17/1998
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	10/21/2022
<b>Expiration Date:</b>	10/20/2024
<b>Capacity:</b>	20
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
The facility does not assist Resident A with personal care.	No
Additional Findings	No

## III. METHODOLOGY

04/24/2025	Special Investigation Intake 2025A1032030
05/01/2025	Special Investigation Initiated - On Site
05/22/2025	Exit Conference

### ALLEGATION:

**The facility does not assist Resident A with personal care.**

### INVESTIGATION:

On 5/1/25, I interviewed licensee Judith Maki in the facility. Ms. Maki reported that she has made attempts to assist Resident A with personal care. She stated that she typically draws a bath, gets soap ready and has Resident A in the tub to wash up. She stated that Resident A will choose to wear dirty clothing sometimes but is prompted to apply new ones. She reported that on March 19<sup>th</sup>, Resident A went to a podiatrist in Coldwater- Advanas Foot and Ankle Specialists and had his toe nails clipped.

Resident B was interviewed in the facility. Resident B stated that the staff prompt and encourage Resident A to take showers or baths.

I reviewed Resident A's health care appraisal. The document lists an esophageal disease as a focus of treatment.

I reviewed Resident A's assessment plan. The plan lists prompting as an intervention to address the area of personal care.

Resident A is non-verbal but nodded assent when asked if he takes showers/baths, and if the staff assist him with personal care. I observed Resident A to be dressed in a gray long sleeved t-shirt and khaki pants that were clean in appearance.

<b>APPLICABLE RULE</b>	
<b>R 400.15314</b>	<b>Resident hygiene.</b>
	<b>(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathes at least weekly and more often if necessary.</b>
<b>ANALYSIS:</b>	I observed Resident A to be clean in appearance during my onsite inspection. Resident B reported that the staff provide prompts and opportunities to Resident A for personal care. Based on this information, there is insufficient evidence to establish a violation.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

On 5/22/25, I conducted an exit conference with licensee Judith Maki. I shared my findings, and Ms. Maki agreed with the conclusions reached. Ms. Maki advised that Resident A was at a doctor's appointment to address his esophageal issues.

#### **IV. RECOMMENDATION**

I recommend no change to the status of this license.

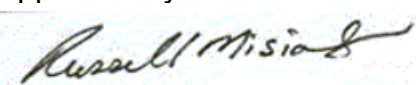


5/23/25

Dwight Forde  
Licensing Consultant

Date

Approved By:



5/23/25

Russell B. Misiak  
Area Manager

Date