



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
DIRECTOR

May 1, 2025

Kimberly Wozniak  
Valley Pines Senior Living  
6117 Charlevoix Woods Ct.  
Grand Rapids, MI 49546-8505

RE: License #: AH410410352  
**Valley Pines Senior Living**  
**6117 Charlevoix Woods Ct.**  
**Grand Rapids, MI 49546-8505**

Dear Kimberly Wozniak:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 335-5985.

Sincerely,

Kimberly Horst, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH410410352
<b>Licensee Name:</b>	Cascade Care Operations LLC
<b>Licensee Address:</b>	1435 Coit Ave NE Grand Rapids, MI 49505
<b>Licensee Telephone #:</b>	(616) 308-6915
<b>Authorized Representative:</b>	Kimberly Wozniak
<b>Administrator/Licensee Designee:</b>	DaleTron Thompson
<b>Name of Facility:</b>	Valley Pines Senior Living
<b>Facility Address:</b>	6117 Charlevoix Woods Ct. Grand Rapids, MI 49546-8505
<b>Facility Telephone #:</b>	(616) 954-2366
<b>Original Issuance Date:</b>	05/24/2022
<b>Capacity:</b>	71
<b>Program Type:</b>	AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 04/28/2025

Date of Bureau of Fire Services Inspection if applicable:

Inspection Type: ☐ Interview and Observation ☒ Worksheet  
☐ Combination

Date of Exit Conference: 05/01/2025

No. of staff interviewed and/or observed 7  
No. of residents interviewed and/or observed 15  
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes ☒ No ☐ If no, explain.
- Medication(s) and medication records(s) reviewed? Yes ☐ No ☐ If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes ☐ No ☒ If no, explain. Resident funds not kept in trust.
- Meal preparation / service observed? Yes ☒ No ☐ If no, explain.
- Fire drills reviewed? Yes ☐ No ☒ If no, explain.  
Disaster plans reviewed and staff interviewed.
- Water temperatures checked? Yes ☒ No ☐ If no, explain.
- Incident report follow-up? Yes ☐ IR date/s: N/A ☒
- Corrective action plan compliance verified? Yes ☐ CAP date/s and rule/s:  
2023A1010005: R 325.1931(2) dated 12/13/2022
- 2023A1010023: R 325.1932(1) dated 04/10/2023
- 2023A1010020: R 325.1921(1) dated 06/01/2023
- 2023A1010076: R 325.1932(2) dated 11/09/2023
- 2023A101077: R 325.1921(1) dated 02/08/2023
- 2023A1028007: R 325.1931(2) dated 01/04/2023
- 2023A1028057: R 325.1931(2) dated 09/01/2023
- 2025A1021029: R 325.1931(2): dated 02/24/2025
- Number of excluded employees followed up? 9 N/A ☐

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:	
<b>R 325.1921</b>	<b>Governing bodies, administrators, and supervisors.</b>
	<p>(1) The owner, operator, and governing body of a home shall do all of the following:</p> <p>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</p>
<b>For Reference: R 325.1901</b>	<b>Definitions.</b>
	<p>(p) "Protection" means the continual responsibility of the home to take reasonable action to ensure the health, safety, and well-being of a resident as indicated in the resident's service plan, including protection from physical harm, humiliation, intimidation, and social, moral, financial, and personal exploitation while on the premises, while under the supervision of the home or an agent or employee of the home, or when the resident's service plan states that the resident needs continuous supervision.</p>
<p>Review of Resident A's medication administration record (MAR) revealed Resident A was prescribed Lorazepam 0.5mg with instruction to administer one tablet by mouth every four hours as needed for anxiety. Review of Resident A's service plan lack of detailed information on how the resident demonstrates these behaviors and what behaviors require the administration of the medication or if staff can use nonpharmaceutical interventions. Similar findings were noted with Resident D.</p>	
<b>R 325.1921</b>	<b>Governing bodies, administrators, and supervisors.</b>
	<p>(1) The owner, operator, and governing body of a home shall do all of the following:</p> <p>(b) Assure that the home maintains an organized program to provide room and board, protection, supervision, assistance, and supervised personal care for its residents.</p>
<b>For Reference: R 325.1901</b>	<b>Definitions.</b>
	<p>(p) "Protection" means the continual responsibility of the home to take reasonable action to ensure the health, safety, and well-being of a resident as indicated in the resident's service plan, including protection from physical harm,</p>

	<b>humiliation, intimidation, and social, moral, financial, and personal exploitation while on the premises, while under the supervision of the home or an agent or employee of the home, or when the resident's service plan states that the resident needs continuous supervision.</b>
Review of multiple Narcotic Count books located on each medication cart revealed medication technicians were not completing the log at the beginning and end of each shift. By not completing the log, the facility is not ensuring the medications are properly accounted for.	
<b>R 325.1922</b>	<b>Admission and retention of residents.</b>
	<b>(1) A home shall have a written resident admission contract, program statement, admission and discharge policy, and a resident's service plan for each resident.</b>
Review of Resident A, Resident C, Resident D, and Resident G's admission agreement revealed the admission agreement was for licensee CSM Cascade, LLC. Review of the licensee revealed the license is Cascade Care Operations LLC.	
<b>R 325.1932</b>	<b>Resident medications.</b>
	<b>(2) Prescribed medication managed by the home shall be given, taken, or applied pursuant to labeling instructions, orders and by the prescribing licensed health care professional.</b>
Review of Resident C's April 2025 medication administration record (MAR) revealed Resident C was prescribed Metformin Tab. Review of Resident C's MAR revealed Resident C did not receive this medication on 04/05, 04/11, 04/14, and 04/17. By not ensuring the facility had the medication, Resident C was not administered the medication as prescribed by the licensed health care professional.	
<b>R 325.1932</b>	<b>Resident medications.</b>
	<b>(3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident then the home shall comply with all of the following provisions: (b) Complete an individual medication log that contains all of the following information: (v) The initials of the person who administered the medication, which shall be entered at the time the medication is given.</b>

Review of Resident A's MAR revealed Resident A was prescribed Mapap 500mg with instructions to take one tablet by mouth six hours. The April 2025 MAR revealed staff members did not initial that this was administered on 04/11/2025 at 12:00am and 6:00am. Similar findings were noted with Resident C.	
<b>R 325.1954</b>	<b>Meal and food records.</b>
	<b>The home shall maintain a record of the meal census, to include residents, personnel, and visitors, and a record of the kind and amount of food used for the preceding 3-month period.</b>
Review of facility documentation revealed the facility does not complete a meal census.	
<b>R 325.1976</b>	<b>Kitchen and dietary.</b>
	<b>(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.</b>
Inspection of the facility refrigerator and freezer revealed multiple items that were not dated, including but not limited to vegetables, creamer, and chocolate chips.	

#### IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

*Kimberly Host*

05/01/2025

Licensing Consultant

Date